# 2022

## SUSTAINABILITY REPORT SOL GROUP

Consolidated Non-Financial Statement pursuant to Italian Legislative Decree 254/2016





**CONTENTS** 



## SUSTAINABILITY REPORT SOL GROUP

Consolidated Non-Financial Statement pursuant to Italian Legislative Decree 254/2016

a breath of life





### LETTER TO STAKEHOLDERS

#### Company growth and corporate responsibility

Our fourteenth Sustainability Report comes at the end of an extremely complex 2022. Among the most dramatic and impactful events, mention need only be made of Europe, shaken by the war still raging in Ukraine, which continues to resist the Russian invasion, also thanks to massive international aid; or the world economy, slowed by rising inflation and increasing geopolitical tensions; or the European economy, hit by the sudden, and for several months unstoppable, increase in the cost of natural gas and electricity.

Our Group has managed to stay firmly on course in these rough and stormy seas and brilliantly continue its growth path, in line with the objectives of the **'POLARIS 2021-2030' Plan**. We have also progressed along the path of increasing sustainability in the way we operate, achieving important results.

In the field of industrial gases, the enormous increase in the cost of electricity - the raw material for our production - forced us to take decisive action to further improve our already high energy efficiency and to pass part of these costs to our customers as much as possible, at a rate never seen before. In the home care sector, on the other hand, after the slowdown recorded in 2021 due to the effects of the pandemic on hospitals and private laboratories, a recovery gradually consolidated during the year, bringing growth back to the usual levels of the past.

2022 thus ended with an increase in turnover to  $\notin$  1,379.2 million, with  $\notin$  266.3 million in growth, amounting to 23.9%, an all-time record for the Group. Investments were also extremely significant, amounting to  $\notin$  219.4 million, including acquisitions. The margins were maintained at good levels. As at 31 December 2022, 5,751 people worked in the Group, over 600 more than at the end of the previous year.

Among the many **investments** made, we highlight, in the technical gas sector, that the production plant in **Wanze, Belgium**, commissioned in 2021, which **recovers, purifies and liquefies BioCO<sub>2</sub>** ("bio" carbon dioxide), produced at full capacity throughout last year. This made it possible, among other things, to compensate for the shortage of carbon dioxide on the European market that resulted from the closure of several fertiliser plants in Europe during the year and the unsustainable cost of natural gas. In **India**, work began on a new modern air separation plant at our **Ranipet** plant. Major investments were made in upgrading carbon dioxide production in **Germany** and **Greece**. Two new hydrogen and liquid helium storage and filling plants were built in **Krefeld**, Germany, and **Cremona**, Italy.

Among the many investments made in the past year in the home care sector as well, the start of work on a new, modern, automated logistics centre in **Burago**, Italy deserves mention, serving as a hub for the whole country. In **Belgium** and **England**, the company offices were expanded in Lessines and Crawley, respectively.

Investments in ERP platforms and new digital solutions significantly increased last year in order to support innovation in the Group's activities in both core business areas. After the **Netherlands**, **Germany** and **Austria** also saw our VIVISOL companies start implementing the **new ERP platform VISION4**.

The Group's growth project also continued in 2022 externally, through acquisitions and partnerships. In the industrial gases sector, SOL acquired a majority stake in the dry ice company POLAR ICE LIMIT-ED located in Portarlington, central Ireland. SOL took over 61%, and **POLAR ICE LIMITED** will continue to grow thanks to the commitment of the founding partners' family, first and foremost Alison Ritchie.

The most significant strategic alliance concluded during 2022 was certainly that in **India** with the Agarwal Family from Bangalore, represented by its Leader S.N. Agarwal, in a transaction involving the company Bhoruka. In December 2022, SOL Group acquired 100% of the company **GREEN ASU PLANT PRIVATE LIMITED**, owner of an air separation unit (ASU) in Bangalore and a wind farm in the same Indian state of Karnakata, which produces renewable energy in quantities largely needed to cover ASU's energy consumption. The products of this plant - oxygen, nitrogen and argon - are considered 'green' products in all respects. SOL Group and the Agarwal family also entered into a second alliance with another company of the Agarwal Group: **BHORUKA SPECIALTY GASES PRIVATE LIMITED**, in which SOL Group now holds 51%, and which is currently the only producer in India of pure, ultra-pure and specialty gases needed for the electronics industry, for the production of solar panels, and for diamond cutting.

In home care, SOL Group concluded the acquisition of 60% of two **'Relief' Transition Hospitals in São Paulo, Brazil** via VIVISOL, initiated by our Brazilian partners in PPAR. In **Germany**, 100% of the company **PROFI GESUNDHEITS - SERVICE Gmbh** was acquired, which is active in the intensive care of complex patients. In Italy, VIVISOL formed a strategic alliance with the company **ITOP Spa OF-FICINE ORTOPEDICHE**, owned by entrepreneur Francesco Mattogno, of which it acquired 51%. ITOP Spa OFFICINE ORTOPEDICHE is a leader in the field of prostheses and orthoses; the transaction aims to create a national centre of excellence in this field, which is very important for improving the quality of life of many VIVISOL patients, including those suffering from severe neuromuscular diseases.

So many new colleagues to share the upcoming challenges with! To all of them our warmest welcome.

In home care, 2022 coincided with the very important awarding to VIVISOL Iberica of three lots of the primary **tender of the Region of Catalunya**. The first patients have already been served, and the VIVISOL service will become fully operational over the coming months.

In the more specific area of our commitment to sustainable and responsible development, 2022 coincided with important initiatives:

- the 'safety campaign' programme continued, with initiatives aimed at achieving zero accidents. In this context, a pilot project was launched to reduce collision and investment risks within SOL Group's units, equipping the forklifts used for internal logistics with specific devices, in units dedicated to filling operations.
- some of the initiatives proposed and rewarded within the 'Little Big Innovations' project were
  thoroughly investigated and are being implemented. As part of the focus on our people working in
  the Group, the 'SOL Group Woman Development Program' project is being launched. As part of
  the projects to support external communities, the project to train young welding technicians
  in Mozambique was implemented. Lastly, to improve the sustainability of our plant operations, the
  idea of replacing plastic film valve covers with more sustainable and recyclable products
  was implemented;
- 2022 was also the first year in which SOL applied for the CDP rating: on a scale of 'A' to 'F', SOL received a 'B' rating, indicating that the efforts made so far were appreciated and taken into due consideration;

finally, in the area of social initiatives, SOL decided to cooperate with the UNHCR to help refugees from war-torn countries: a Group-wide fundraiser was held for the UNHCR programme for Ukrainian refugees, and a collaboration with the UNHCR was set up to introduce EU refugees with special experience developed in their countries of origin, such as nursing training obtained in their countries of origin, into the labour market.

We now leave you to enjoy the report. We are sure you will find the values that inspire our way of working every day while reading it, and which we believe are at the root of much of our success and above all our satisfaction.

an

Aldo Fumagalli Romario Chairman



Years Amens

**Marco Annoni** Deputy Chairman

### **KEY NUMBERS**

6

	2018	2019	2020	2021	2022
ECONOMIC MEASUREMENTS (€ million)					
Group's net sales	833.5	904.3	973.8	1,112.9	1,379.2
Technical gas area net sales	403.2	412.6	438.2	558.4	762.4
Home care area net sales	430.3	491.7	535.6	554.5	616.7
Gross operating margin	186.9	211.3	255.4	260.8	328.3
Operating result	89.7	88.7	140.0	135.8	192.5
Investments	99.8	103.3	112.9	132.3	131.2

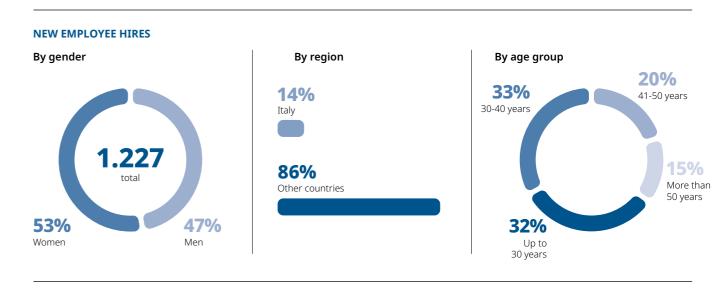
#### ENVIRONMENTAL MEASUREMENTS

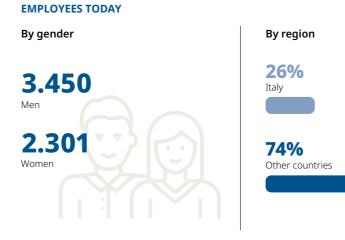
Specific consumption (ASU; base 2018=100)	100	99	99	102	101
Electrical energy produced (GJ)	365,775	322,072	318,136	327,920	280,429
Greenhouse gas emissions (tonnes CO <sub>2</sub> equivalent)					
- Direct emissions (Scope 1)	45,372	41,792	40,088	46,710	60,040
- Indirect emissions (Scope 2)	260,214	272,317	252,279	288,193	276,263

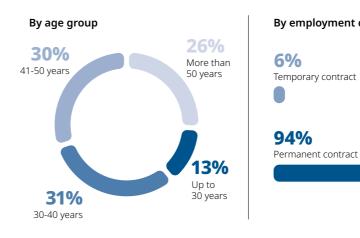
#### **OUR PEOPLE**

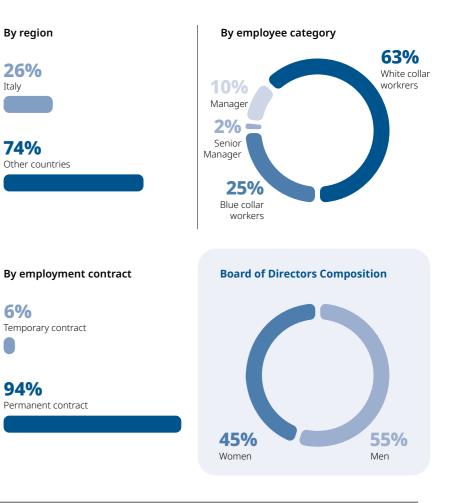
Employees as at 31/12	3,958	4,320	4,613	5,101	5,751
- Italy	1,194	1,218	1,248	1,350	1,499
- Other countries	2,764	3,102	3,365	3,751	4,252
Hours of training	64,739	71,821	61,150	67,281	98,549
Work-related injuries					
- Frequency index	4.6	3.4	3.6	3.8	4.0

### SOL GROUP PEOPLE IN 2022









## OUR IDENTITY

## **1,379.2** € million net sales

**5,751** employees





Founded in Italy in 1927, SOL Group operates in the production, applied research and marketing of **technical and medical gases**, in the **home care services sector**, in the **biotechnologies** sector, and in the production of **energy from renewable sources**.

### SOL

In the **industrial sector**, the Group supplies technical gases (compressed, liquefied and cryogenic), equipment, systems and services to customers operating in most industrial sectors: steel, metallurgy, glass and ceramics, metal fabrication, chemistry and pharmaceuticals, food and beverage industry, oil industry and services for the environment and transport of goods and people.

In the **health sector**, it supports hospitals (public and private), Scientific Hospitals and Care Institutions, University Hospitals, Clinical Research Centres, Medically Assisted Procreation Centres, nursing homes and assisted-living centres, providing medicinal gases, medical devices for the administration and dosing of medicinal gases, equipment, gas distribution systems, plant management services, services for the healthiness of hospital environments, global service management services for electro-medical equipment, sterilisation plants and the turnkey construction of cryobiological rooms and laboratories.

### BIOTECHSOL

In the **biotechnology sector**, the Group develops tests and analytical services in the world of human and animal research and clinical diagnostics, carries out clinical studies aimed at developing proprietary biotechnological molecules, performs accredited genomic and molecular genetic diagnostic services, develops bioinformatics pipelines for clinical data management and validated production processes for biotechnological molecules such as antibodies and recombinant proteins that it produces as medicinal products. It is present in 32 countries with 5,751 employees, serving over 50,000 industrial customers, 500 major medical customers and 580,000 patients. In 2022 net sales amounted to  $\leq$ 1,379.2 million. The parent company SOL Spa has been listed on the Italian Stock Exchange since July 1998.



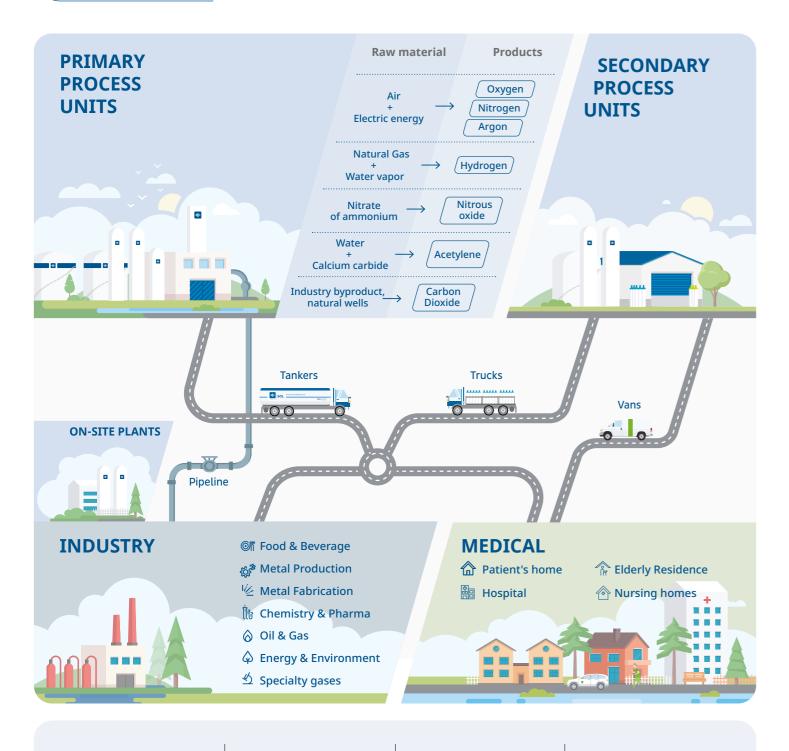
In the field of home care, the Group provides services and therapies through VIVISOL for chronic patients who, on behalf of the Health Systems of the different countries, are cared for outside protected contexts such as hospitals. VIVISOL is able to comprehensively treat chronic patients who often have disabling diseases and are in socially vulnerable conditions, or who need life-support treatment and care, with the aim of directly supporting them in their social and emotional context, thus improving their quality of life. VIVISOL provides home-based respiratory and infusion therapies as well as telemedicine and telemonitoring services and highly complex medical and nursing care. Thanks to its consolidated experience in the sector, VIVISOL is now one of the main Home Care Providers at European and non-European level.



In the field of production of **energy from renewable sources**, the Group has managed 16 hydroelectric plants in Albania, Bosnia and Herzegovina, North Macedonia and Slovenia since 2002.

10

### THE BUSINESS MODEL



56% Healthcare net sales **44%** Industry net sales **44%** Italy net sales 56% Other countries net sales

### MISSION AND VALUES

We aim to contribute to improving the quality of life on the planet through the **development of innovative and technologically advanced solutions** for industrial and healthcare customers, and the **provision of the best care** for the patients we serve in their homes.

Our growth strategy is focused on creating solid and sustainable value in economic and financial, social and environmental terms, which is built on the trust of all our stakeholders and based on the values stated in the **Code of Ethics**, in force since 2006.

**Ethical behaviour:** in interpersonal relations, towards employees, customers, suppliers and all stakeholders.

**Safety:** we uphold workplace safety of all employees, as well as the safety of the products and services we provide to our customers and patients, as priority issues.

**Customer satisfaction:** we are committed to providing our customers with innovative and technologically advanced solutions at all times and to improving the quality of life of our patients, guaranteeing them the best treatment and the best possible home care.

**Balanced development:** we work to create balanced economic growth and constant development in the long term, employing resources in an efficient and diversified manner.



**Environmental protection:** we seek to safeguard the environment by optimising processes, and therefore using energy resources in the best possible way, and by developing technologies and services that help our customers improve their environmental efficiency.

**Development of human resources:** we view attracting and developing the loyalty of new talents and, in general, training and developing the skills of individuals, as key to the success of SOL Group and the satisfaction of all its employees.

The **Code of Ethics** is a reference tool for the members of corporate bodies, SOL Group collaborators, and for any third party (such as suppliers, business and industrial partners) who collaborates or works in the name, on behalf or in the interest of SOL Group, wherever it operates and in any way it contributes to creating value for the company.

In order to be disseminated and understood by all employees, the Code is translated into the different languages of the main countries where the Group operates.

### SUSTAINABILITY, A GLOBAL GOAL

12

Recognising sustainable growth as a fundamental element for corporate development, SOL Group integrates its corporate strategy

with the priorities of its key stakeholders and with the goals set by the United Nations 2030 Agenda.

#### Sustainability for employees



#### MATERIAL TOPICS

#### SOL GROUP'S STRATEGY

Ability to attract talent and human resources development

Health and safety of workers

Corporate welfare and employee well-being

Respect for human rights and workers' rights

SOL Group has always invested in the well-being of its people, in favour of a meritocratic and inclusive climate, based on the principles of equality and equal opportunities, where collaboration and listening are considered essential.

The commitment to workers' health and safety is ensured through extensive training, regular inspections, internal audits, investments in vehicles and equipment, but above all thanks to the cooperation of all our employees.

Through the Code of Ethics, SOL Group shares with all its collaborators the principles to which the people of the SOL world must refer for the adoption and implementation of good behavioural practices in line with the identity and spirit of the Group.

#### Sustainability for customers and patients



#### MATERIAL TOPICS

Customer and patient centrality

Traceability of products and services

Sustainable solutions for customers

Sustainable supply chain

The centrality of customers and patients is a primary objective: seeking to anticipate their needs, the Group works on product and service innovation, guaranteeing high standards of quality and safety.

In the **industrial sector**, solutions with high technological and innovative content offer safer, cheaper and more environmentally friendly performance.

In the **health sector**, the wide range of services offered to hospitals (in terms of services, equipment and facilities) and to patients (through the range of home care services) places the care of people at the centre.

In the **biotechnology sector**, innovative diagnostic products allow the prevention and early detection of possible health problems, significantly affecting the quality of life of people and their treatments.

SOL Group ensures the traceability of products and medical devices, allowing their immediate localisation and, in the event of problems, timely intervention measures.

#### SOL GROUP'S STRATEGY

14

#### Sustainability for the industrial and healthcare sector



#### MATERIAL TOPICS

Energy efficiency and climate change

Environmental impact of products

Efficient use of raw materials

Environmental impact of transport

Waste management

SOL GROUP'S STRATEGY

The Group works to reduce energy consumption and emissions by offering **highly effective and efficient oxy-fuel solutions**, which are widely used in the production processes of metals, ceramics and cements.

Thanks to the construction of **on-site production plants** (plants built directly at the customer's premises and managed remotely) of oxygen, nitrogen, hydrogen and syngas-type mixtures, it is possible to offer a solution with **lower environmental impact**, which reduces road transport and streamlines energy consumption.

The Group protects water resources by offering customers in the industrial sector a service to **improve waste water quality**, thanks to the use of oxygen in sewage treatment.

It promotes **sustainable mobility** by investing in the development of technological solutions using hydrogen and Liquefied Natural Gas (LNG), including from renewable sources (BioLNG).

It contributes to the **reduction of food waste** and consumer safety, adopting preservative-free food freezing systems and promoting conservation technologies in a modified and controlled atmosphere, able to preserve the organoleptic characteristics of consumer products.

It invests in systems aimed at **recovering carbon dioxide**, which is otherwise released into the atmosphere.

The environmental impact from activities in the health sector is also reduced through the **computerisation of accounting documents** and reporting, and the **optimisation of inventory**. This is possible thanks to management systems that can also monitor the preventive, corrective and extraordinary maintenance of all devices.



### 2002 •

A HISTORY IN CONSTANT EVOLUTION

### 1927 •

SOL Group was founded under the management of Giovanni Annoni and Aldo Fumagalli, with **two initial plants** for the production of oxygen and acetylene based in Livorno and Ancona.



### 1970 •

SOL was among the **leaders in the sector in Italy** thanks to the transition from a regional market strategy to a national one. This was made possible by embracing the major transformations taking place in the technical gas industry at the time due to the development of technologies for the storage and distribution of gases in cryogenic liquid state.

### 1986

SOL was one of the first companies in Europe to introduce a new form of treatment, developed in the US, for patients affected by serious respiratory disorders. This treatment involves significant quantities of oxygen and a highly specialist **home care** service. In 1986 **VIVISOL** was established, a company dedicated to developing this market.



• **1960** Alessandro and Renzo Annoni, Giulio and Ugo Fumagalli Romario,

the second generation, launched an ambitious project for the **innovative development** of SOL: these were the years of the first technical gas production plants, located close to the Group's major key customers, such as steelworks and glass-makers.



### 1984

The Group also began to grow in **Europe**, creating plants, **branches and joint ventures** in most European countries over the years, also seizing opportunities offered by the opening of new markets in south-east Europe.

### 1998

In order to be more competitive on the international markets, the parent company SOL Spa was listed on the **Milan Stock Exchange**. The arrival of the third generation of the Annoni and Fumagalli Romario families at the helm of the company, together with a young executive management team from outside the families, allowed the Group to pursue its internationalisation strategy. The Group entered the **renewable hydroelectric energy pro-duction** sector, acquiring and developing hydroelectric power plants in Albania, Bosnia Herzegovina, North Macedonia and Slovenia.

### 2014

With the acquisition of the German company SKS, SOL became one of the most important players in the market for the production of CO, in Germany.

### 2018

The Group acquired two companies in Poland specialising in **palliative care**. A **Centre for the testing and maintenance of cylinders and cylinder baskets** was created in Italy, with the aim of increasing container quality.



### 2021

The Group **entered China**, strengthening its international presence in the medicinal gases and healthcare services sector. Two companies active in the technical gas sector and in home care were acquired in **Greece**, consolidating the **Group's presence in South-East Europe.** 

### 2010

Taking advantage of the experience acquired in the creation and management of cryobanks for the storage of biological samples, in 2010 the Group entered the **biotechnology sector**.

### 2015

Construction of the Capo d'Orlando station in Italy for the refuelling of **hydrogen vehicles**, produced solely by means of photovoltaic panels.

### . 2020

The Group effectively contributed to the fight against the **Covid-19** pandemic by developing and producing **rapid serological tests and molecular kits** for the identification of Covid-19 in Italy. It also launched a full **service** for molecular swab **analysis** and rapid antigen swabs performed at home.

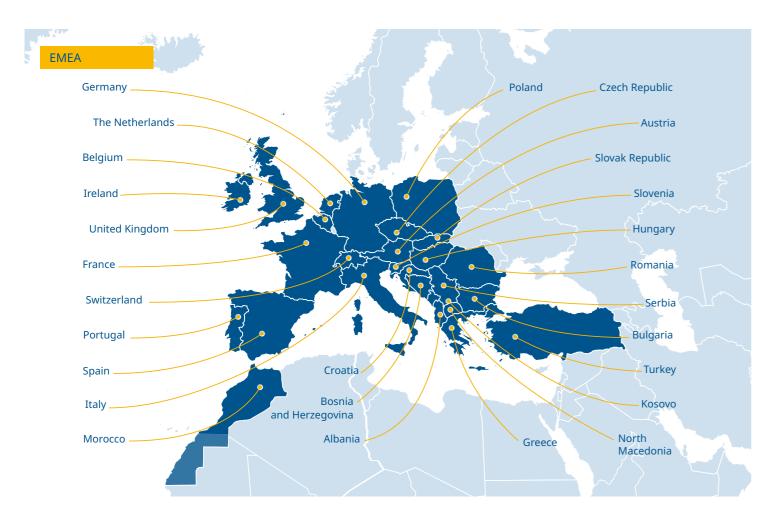


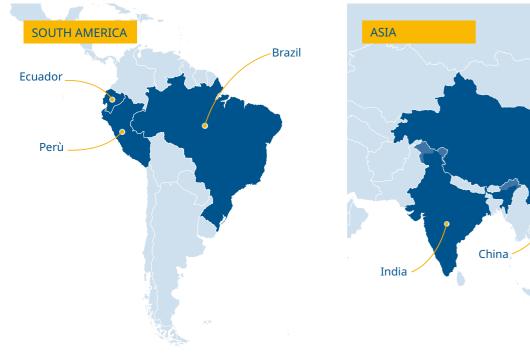
### • 2022

The Group strengthened its presence in the **orthopaedic sector** thanks to a majority partnership with ITOP Spa OFFICINE ORTOPEDICHE, a leader in Italy in the design and production of custom-made aids, prostheses and orthoses.

The Group expands its presence in **India** thanks to a partnership with BHURUKA GASES Ltd, the leading company in the production of pure and specialty gases and in the production of gas technical gases with energy from renewable sources.

### SOL GROUP WORLDWIDE





### THE GROUP'S DEVELOPMENT AND INVESTMENTS

#### Main corporate operations

SOL Group has carried out a partnership with a majority shareholding with the following companies: BLA SERVIÇOS HOSPITALARES LTDA and JML SERVIÇOS HOSPITALARES LTDA, companies located in São Paulo, in Brazil, and operating in the hospital business; ITOP Spa OFFICINE ORTOPEDICHE, leader in Italy in the design and production of custom-made aids, prostheses and orthoses; POLAR ICE Ltd, active in the production and marketing of dry ice in Ireland. In Germany, the company PROFI GESUNDHEITS - SER-VICE GmbH active in the homecare sector has been acquired.

The Group has expanded its presence in India through a strategic partnership with BHURUKA GASES Ltd, the leading producer of pure and specialty gases and the production of technical gases from renewable energy sources.

#### **Main investments**

In 2022, €58.2 million of investments were made in the technical gases area and €73 million in the home care sector.

In Italy, the works at the company ILPOINT in Verona to modernise the entire site were completed, with the creation of the new area dedicated to orthopaedics and the new centre for orthopaedic prostheses. In Burago, work started on the construction of VI-VISOL Srl's new logistics centre. The work was completed in Cremona to upgrade the storage and compression of gaseous helium.

In Tilburg in the Netherlands, the work on modernising the nitrous oxide production plant finished.

In **Slovenia**, the new TPJ company headquarters in Jesenice was built.

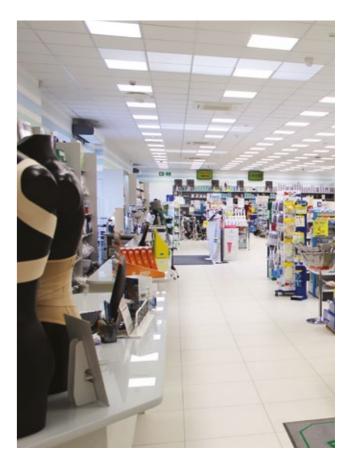
In Florina, Greece, work started on upgrading TAE's carbon dioxide production plant.

Work for the project of building a new air fractionation plant for the production of oxygen, nitrogen and argon in Ranipet (Tamil Nadu), India, has begun.

The improvement, modernisation and rationalisation programme in the primary and secondary technical gas production plants continued. This activity concerned in particular the units of Tanagra and Aspropyrgos in Greece, Trichy in India, Catania in Italy and Sisak in Croatia.

Various on-site industrial and medical plants were built and put into operation in Italy and abroad, and the vehicles for the transportation, distribution and sale of products were enhanced with the acquisition of cryogenic tankers, cryogenic liquid tanks, cylinders, dewars and electromedical apparatuses, all to support the Group's development in all of its business areas and geographical regions.

Investments continued aimed at the improvement of information systems both in the technical gas sector and in the home care sector.



#### SOL Group strengthens its presence in India

The strategic partnership with the Bhoruka Group allowed the acquisition of 100% of the company 'GREEN ASU PLANT' and 51% of 'BHORUKA SPECIALTY GASES PRIVATE LIMITED'.

The operation is part of the Group's strategy to **expand its international presence** beyond Europe with a focus on the sustainability of its production processes and the development of high value-added products, such as pure and specialty gases.

Thanks to this new partnership and the development of SOL INDIA, today SOL is a **significant player** with a manufacturing and commercial presence in the main industrial regions of India (the first non-European country in SOL's expansion in 2010) and primary customers in both the industrial and medical sectors that pay attention to the sustainability of their production processes.

In this context, even greater value is taken on by the acquisition of GREEN ASU PLANT PRIVATE LIMITED,

which powers all its plants with **self-generated renewable energy from its own wind farm**, in line with the environmental focus that SOL Group has chosen to embrace and that the market, even in India, is beginning to value.

With BHORUKA SPECIALTY GASES PRIVATE LIMIT-ED, the Harohalli production centre, and the Indapur production centre currently under construction, the **production of pure, ultra-pure and specialty gases** is also extended, integrating the Group's current portfolio and enabling it to develop high value-added products and push our development into innovative markets such as electronics and the production of solar panels, contributing to the development of renewable energies.





## GOVERNANCE SYSTEM

158 certified units **ISO 9001** 

81 certified units ISO 45001

34 certified units ISO 14001

### CORPORATE GOVERNANCE

The Corporate Governance system is a key element of SOL Group's business model, designed to support the relationship of trust between the Group and its stakeholders, and to contribute to the achievement of business results, creating sustainable value in the long term.

The system is based on the concept of **balance** in the representation and roles of corporate bodies, on **dialogue** with shareholders, institutional investors and in general all the company's relevant stakeholders, as well as on transparency towards the organisation and towards the market.

SOL's governance structure includes the following bodies: the Board of Directors with its Internal Board Committees (Remuneration Committee and Committee for Transactions with Related Parties), the CEO responsible for the Control and Risk Management System, the Shareholders' Meeting, the Board of Statutory Auditors, the Independent Auditors, the Manager responsible for drafting the accounting documents, Employers regulated by occupational safety laws, in addition to the Internal Control Function, the Supervisory Body pursuant to Italian Legislative Decree 231/2001 and the other corporate functions involved in the company's internal controls.

Since 1 January 2021, SOL has complied with the Code of Conduct for Listed Companies promoted by the Corporate Governance Committee in the new version, approved on 31 January 2020.

The Board of Directors is appointed by the Shareholders' Meeting every three years, on the basis of lists submitted by the Shareholders in compliance with the regulations in force on gender balance and the presence of at least the minimum number of Directors meeting the independence requirements, in the manner specified in SOL Spa's Articles of Association.

The Board of Directors has competence and full powers for all acts of ordinary and extraordinary management of the company. The Board of Directors is tasked with examining and approving the strategic, industrial and financial plans of the company or the Group, the most significant transactions and those with related parties, as well as defining the corporate structure and the allocation of operational responsibilities and powers of management.

Lastly, it should be noted that SOL Group organises periodic initiatives aimed at training directors and statutory auditors on several corporate and business issues, as well as in-depth sessions that

are held during meetings and information that, in terms of content and frequency, is such as to allow them to receive adequate knowledge of the Company's and Group's activities, their evolution and related business processes, all in view of sustainable development.



#### The internal control system

The internal control system is the set of corporate bodies and functions, controls, rules, procedures and standards whose primary objective is to implement sound and prudent management and to monitor and prevent fraud to the detriment of the company and the market. It also serves to prevent the commission of offences reflecting an apparent interest or benefit of the company by either top management or, more generally, all its employees, thereby ensuring compliance with laws in every area of the company's and the Group's activities based on the principles of fairness, transparency, efficiency, reliability and sustainability of corporate management.

The system is guided by the Code of Ethics and all the standards, directives and internal procedures which, taken as a whole, constitute the Integrated Management System.

Furthermore, SOL Spa, VIVISOL Srl and the subsidiaries REVI Srl and STERIMED Srl have adopted the Organisation, Manage-



**ment and Control Model** established by Italian Legislative Decree 231/2001 and subsequent amendments and supplements, which forms an integral part of the internal control system.

Each company arranged for its own autonomous and independent Supervisory Body, either collegiate or single-person, which verifies compliance with the Organisation, Management and Control Model pursuant to Italian Legislative Decree 231/2001 and, more generally, oversee respect for the Code of Ethics. On the occasion of the review of the Model in 2018, the reporting methods towards the Supervisory Body were integrated with a specific protocol for the management of reports, also in light of Italian Law 179/2017 on what is known as 'Whistleblowing', the subject of a forthcoming revision taking into account recent Italian Decree Law 24 of 10/03/2023 implementing EU Directive 2019/1937. The addition of new crimes to the list of those relevant under Italian Legislative Decree 231/2001 and, in particular, tax crimes, led to a revision of the Model, the new version of which was approved by the SOL Board of Directors on 20 May 2021. At the end of 2022, training was renewed for all Italian staff on Regulation 231/2001 and on the specific Model and Code of Ethics. The training was provided with the inclusion of a final learning test.

The activities carried out and the findings of the activity of the Supervisory Body, which could give rise to the risk of liability on the part of the company, are the subject of constant communication to the Board of Directors. SOL Group is also strongly committed to protecting and respecting the **principles of free market and competition**. In 2017, a specific **Antitrust Compliance Programme** was adopted and the **Antitrust Code** and Operational **Guidelines** were approved and circulated by the Board of Directors.

Recently, in view of both the experience gained and the entry into force of the AGCM guidelines on compliance, the Antitrust Compliance Programme was revised and implemented with the support of a leading law firm, resulting in the approval by the Board of Directors on 17 February 2022 of a specific Policy, a New Antitrust Manual and some guidelines on specific topics of particular interest in view of the Group's activities. At the end of 2022, a training activity was planned and completed by a **Compliance Officer** who had already headed the **Antitrust Function since 2017 and, more generally, the Legal Affairs Department**. This Manager, with his Office, is responsible for monitoring the implementation of the Antitrust programme and providing assistance in this area. Among his other duties, he also organises training events to promote the awareness and understanding of the topics governed by the regulation, annually reporting to the Board of Directors.

In 2018, following the entry into force of the European Directive on the **processing of personal data** (the so-called 'GDPR'), a **DPO** (Data Protection Officer) **was appointed** in the countries where required by law and a Directive was published, valid at Group level, which defines the basic rules that all Group companies must uphold for the collection, processing and management of personal data. After this, the Group implemented a widespread training campaign, including via distance learning, using the communication tools available. The DPO periodically reports to the Board and the Board of Statutory Auditors on the work performed and any data breaches managed.

The systematic control of the correct application of the principles of corporate governance is carried out through a system that also establishes the **Internal Control Department** that relies on the support of the corporate structures that carry out monitoring, control and management of corporate risks in the various Executive Departments. These controls are allocated in particular within the Corporate Executive Department for Administration and Finance, and the Corporate Executive Department for Quality, Safety and Environment and Regulatory Affairs.

The Board of Directors of the parent company SOL Spa has appointed the above-mentioned **Internal Control Department** with the task of ensuring that internal operating and administrative procedures are correctly respected. Verification activities are performed both at the management offices of the Monza head-quarters and at the offices of the Group's operating companies in Italy and abroad.



#### Tax policy

The Group's approach to tax risk is integrated into the broader corporate risk management framework. Tax risk management is carried out in a manner consistent with the applicable regulatory requirements and with the best long-term interests for shareholders, taking into account operational, economic and reputational factors.

SOL Group's tax policy has two specific objectives. The first is to ensure the **correct and timely determination and settlement of taxes** (and execution of related obligations) in all countries where the Group is present. The second is to **contain the risk** of violating tax rules or abuse of the principles and purposes of the tax system.

In particular, SOL Group is committed to formal and substantial compliance with all tax, domestic, international or supranational laws, regulations and practices, maintaining an attitude of collaboration and transparency with the tax authorities of the countries in which it operates. Given the complexity of tax legislation, to ensure the achievement of such objectives, the Group has a robust control system that enables us to verify the timeliness and formal and substantial correctness of tax obligations.

The responsibility for managing tax issues lies with the Corporate Executive Administration and Finance Department of SOL Group. Responsibility for compliance with the tax aspects of individual Group companies lies with the Company Managers and is supervised by the Group Administration and Finance Department.

The company channels for communicating any violation of the Code of Ethics can also be used to report any critical issues related to unethical or illegal behaviour, or related to the integrity of the organisation in relation to tax issues.

### **SUSTAINABILITY GOVERNANCE**

Ever since its establishment, sustainability is central to the strategy of SOL Group, in which growth is considered to be closely linked to that of the world in which it operates. For this reason, it is committed to translating the principles of sustainable development into real actions and projects, with the aim of creating long-term value for the Group, its people, its customers, the community and the environment.

The Board of Directors' main role consists in the governance and management of the company, with the fundamental objective of pursuing the sustainable success of the Group, always taking into account the interests of all relevant stakeholders. In particular, the Board of Directors is responsible for climate-related issues: all significant sustainability initiatives are evaluated by the Board.

In fact, it is the Board that approves the information presented in the annual Sustainability Report and reviews the materiality analysis which, by also gathering the views of the various stakeholders, represents the Group's main impacts.

In addition, the Chief Executive Officers and Executive Directors, together with the Executive Board, approved SOL Group's sustainability plan.

Moreover, on 28 November 2016, the Corporate Social Responsibility (CSR) Committee was set up with the mandate of approving sustainability objectives as well as coordinating and stimulating the operational structures of all Group companies on the topic.

The members of the CSR Committee are the Directors, the Executive Board and the Executive Directors. In 2021, the Sustainability and Communication service was also set up as part of the Executive Corporate Quality, Safety and Environment and Regulatory Affairs Department, with the purpose of coordinating the definition of the Group's sustainability objectives in the ethical, social, environmental and governance spheres, and communicating them internally and externally in collaboration with all the Departments concerned



the programme.

On 7 January 2015, SOL Spa also adhered to the 'Responsible Care Global Charter', committing itself to promoting the principles and contents of the initiative in all countries where the Group is present.

#### GOVERNANCE SYSTEM

#### **The Sustainability Plan**

SOL Group's strategic vision of sustainability by setting qualitative and quantitative targets that the Group will pursue over time.

The Sustainability Plan responds to some of the global challenges (United Nations Sustainable Development Goals, or SDGs) and integrates initiatives proposed by Group employees that were collected from the Little Big Innovations project.



#### SUSTAINABLE PRODUCTION PROCESS

· increasing the percentage of energy consumed from renewable SOURCES

· optimising the energy efficiency of the sites/products supplied reducing CO<sub>2</sub> emissions from transport

increasing circularity in our processes



#### SUSTAINABILITY IN THE WORKING ENVIRONMENT

· promoting an inclusive working environment maintaining high safety standards for our employees and partners working with us

#### **Integrated Management System**

The governance of the Management Systems, the review of its proper performance and the verification of its effectiveness, is entrusted to the Quality, Safety and Environment Management System Steering Committee (CGSQ), whose members are the Directors, the General Manager, the Corporate and Business Executive Directors and the Internal Control Function. On the other hand, the Executive Corporate Quality, Safety and Environment, Regulatory Affairs (DIQS) Department deals with the operational aspect of the Management Systems, reporting annually to the CGSQ. On a quarterly basis, DIQS presents the progress of projects and activities to the Directors and Executive Directors.

The Group's Integrated Management System is the instrument that guarantees the coordination of all the structures responsible

### In 2021, SOL Group drew up its first Sustainability Plan, a fundamental tool to further strengthen

The objectives of the Plan are reviewed annually, on the one hand, by verifying the results achieved and, on the other hand, by taking into account new initiatives that might be taken forward.



#### DIALOGUE AND LISTENING

- strengthening the process of listening to patients and doctors
- · listening to employees to improve the working environment with more systematic and regular processes
- disseminating the principles of our Code of Ethics
- supporting the community



#### SUSTAINABLE INNOVATION

- · offering customers sustainable products/services, such as BioCO., BioLNG
- · supporting our customers in improving the sustainability of their processes

for governing company processes, environmental performance and safety at work, which has been accompanied over time by further certifications and accreditations. It is an important risk management tool, as it highlights potential risks in the areas observed and identifies appropriate mitigation actions.

SOL Group launched the certification process for its units in 1994

The main Italian locations were first certified according to ISO 9001, and other standards have gradually been implemented in relation to Group activities. The scope was then extended to other locations and countries. The table below summarises the main certification obtained by SOL Group, divided by country and company, as at 31 December 2022.

COUNTRY	COMPANY	<b>ISO 9001</b> Quality	<b>ISO 45001</b> Health and safety of workers	<b>ISO 14001</b> Environment	<b>EMAS</b> Environment	<b>ISO 50001</b> Energy	<b>ISO 13485</b> Medical devices	<b>ISO 27001</b> Data securityi	ISO 22000 Food safety
	COMPART		<b>A</b> ±	<u> </u>			<b>R</b> -	<u> </u>	
Technical gases sector									
Albania	GTS	1	1	1			1		1
Austria	SOL TG	1		4			1		•
Belgium	SOL Branch Belgium BTG	2		1					2
Peopie Horrogovine		1		4					4
Bosnia-Herzegovina		1		1					1
Dulassia		1	2						•
Bulgaria	SOL BULGARIA	2	2						3
Croatia		2							
	SOL CROATIA	2							
France	BEH FRANCE	1					1		
<b>6</b>	SOL FRANCE	3							•
Germany	SOL DEUTSCHLAND	3							2
	SOL Spa Francoforte	1				1			1
	SOL KOHLENSAURE	1				3			1
<b>6</b>		1				2			1
Greece	SOL HELLAS	2		1			1		2
	TAE HELLAS	5		5			2		4
India	SOL INDIA	2							
	SICGILSOL	1							
Ireland	IRISH OXYGEN	1							
Italy	SOL Spa	21	29	3	1		2	1	_
	SGP	7	8	4	2			1	2
		1		1			1		
	SOL GROUP LAB	1					1		
		1							
	CRYOS	1							
	BEHRINGER	2					2		
	MEDES	1					1		
	TESI	1	1	1			1		
	STERIMED	2	1	1			2		
	RE.VI.	1	1	1			1		
North Macedonia	TGS	3	2	2					3
	SOL SEE	2	1	1					1
Morocco	FLOSIT	1							
Netherlands	SOL NEDERLAND	2	2						2
Romania	GTH	1	1						1
Serbia	SOL SRBIJA	1							1

GOVERNANCE SYSTEM

COUNTRY	COMPANY	<b>ISO 9001</b> Quality
Slovenia	SPG	1
	TPJ	1
Spain	SOL FRANCE ESPANA	1
Turkey	GEBZE GAZ	1
	SOL TK	1
Hungary	SOL HUNGARY	1

Austria	VIVISOL AUSTRIA	2
France	VIVISOL FRANCE	1
Germany	VIVISOL DEUTSCHLAND	4
	MEDTEK	1
	PGS	1
	INTENSIVSERVICE	1
	PIELMEIER	1
Greece	VIVISOL HELLAS	2
Ireland	DIRECT MEDICAL	1
Italy	VIVISOL	19
	VIVISOL CALABRIA	1
	VIVISOL NAPOLI	1
	VIVISOL SILARUS	1
Netherlands	VIVISOL NEDERLAND	1
Poland	PALLMED	17
	Poland	1
Czech Republic	VIVISOL CZECHIA	1
United Kingdom	VIVISOL UK	4
Spain	VIVISOL IBERICA	4
Switzerland	SITEX	1

Biotechnologies sect	or	
Italy	CRYOLAB	1
	DIATHEVA	1
	BIOTECHSOL	
	PERSONAL GENOMICS	1
		-
Renewable energy pr	oduction sector	

(1) Jointly controlled company consolidated using the equity method and therefore excluded from the reporting scope of this Sustainability Report.

28



In addition to the certifications shown in the table, the Pure Gas Plant (SGPM) in Monza, the company STERMIED in Italy, GTS in Albania and SOL Serbia have been accredited as test laboratories in accordance with ISO 17025. SGPM obtained accreditation according to ISO 17034 as a producer of certified reference materials in 2021.

In 2019, the Group's Information Technology & Digitalisation Department obtained certification according to ISO 22301, a standard relating to business continuity management.

Because of the kind of gases they produce and the quantities they stock, 24 Group plants fall into the field of application of Directive 2012/18/EU ('Seveso Directive').

Directive 2012/18/EU requires the adoption of a specific safety management system and regular scrupulous auditing by the Authorities. In 2022, four units were inspected (all the inspections

concerned the Management System), all of which were concluded with positive results.

Some Group units fall under the field of application of **European** Directive no. 75 of 24/11/2010, 'Industrial Emission Directive' (IED), which governs the granting, renewal and review of Integrated Environmental Authorisations. The Group has authorisations for its European hydrogen (Ravenna), nitrous oxide (Cremona, Marcianise and Tilburg) and acetylene (Ancona, Pola and Aspropyrgos) production plants

#### Carbon Disclosure Project: Group gets 'B' rating

The results of the CDP questionnaire confirm SOL Group's path to mitigating climate change.

In July 2022, SOL Group participated for the first time in CDP - an organisation that measures the impact on the environment by companies, governmental bodies, cities and states - scoring 'B' in the rating (ranging from 'A' to 'F').

With data shared on a voluntary basis by over 15,000 companies worldwide, CDP holds and manages the world's largest database for monitoring corporate performance against climate change. The CDP rating considers the comprehensiveness of disclosure, awareness and management of environmental risks as well as the demonstration of best practices associated with environmental leadership, including setting ambitious targets.

Participation in the CDP questionnaire is a crucial step in SOL's sustainability journey. Furthermore, although this is only its first year participating, the positive result testifies that the commitment and efforts made to date by the Group towards sustainability are also recognised and appreciated externally. In fact, companies that obtain a B rating have addressed the environmental impacts of their business and ensure good environmental management.

Finally, CDP was given an A- rating for the engagement of its supply chain on the sustainability front.

This important achievement comes on top of other ratings obtained in recent years: Ecovadis (Silver), MSCI (BBB) and Sustainalytics (Low Risk).

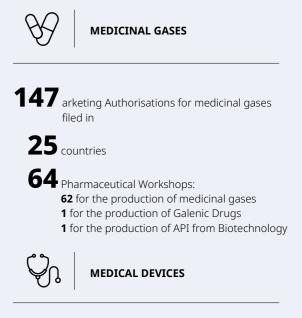
#### **The Regulatory Affairs** and Pharmaceuticals Department

Oxygen, medical air and nitrogen oxide, Donopa (a mixture of oxygen and nitrogen oxide) and Neophyr® (whose active substance is nitrogen monoxide) are the main **drugs** that the Group distributes in hospitals and, with regard to oxygen, in patients' homes. Also in the healthcare sector, the Group produces and sells gas for medical devices, such as liquid nitrogen for cryopreservation and cryotherapy and carbon dioxide for laparoscopy, and medical equipment and systems that are used in medicine for diagnostic and therapeutic purposes (from oxygen distribution systems in hospitals to home mechanical fans).

Within the Corporate Executive Department for Quality, Safety and Environment and Regulatory Affairs, the Regulatory and Pharmaceutical Affairs Department (DARF) serves to support, control and coordinate all SOL Group companies in the authorisation process for the production, distribution and sale of gases for medical use and medical devices.

Drugs and medical devices are subject to strict controls and the documentation necessary for the authorisation process is increasingly complex. The **pharmaceutical workshops** which produce the drugs must be authorised by the Drug bodies that verify that all phases of the production process follow GMP (Good Manufacturing Practices) at national level. Compliance with these guidelines guarantees the guality of medical products, which in turn is a prerequisite for the medical product to be defined as safe and effective. The manufacturer of a medical device must obtain the EC marking, which proves that its product complies with the safety and health requirements laid down in the applicable legislation. EC markings (for Class 2 and 3 devices, which are the prevalent classes in the Group) are issued by Notified Bodies, facilities (laboratories or companies) authorised by the competent authorities of European Union countries.

The DARF is also responsible for managing all **post-marketing** activities. Once a medicinal product or medical device has been placed on the market, the manufacturer must regularly monitor any accidents, adverse effects or lack of efficacy of the products concerned (pharmaco-vigilance for medicinal products and material-vigilance for medical devices). The company procedures establish that each Group company sends specific reports to DARF for the collection of reports, for analyses and for the evaluation of any notification to the competent authority.



Medical device gases produced in



**18** units and distributed in

15 countries

**6** Group companies are manufacturers (i.e., holders of EC markings) for medical gas distribution plants or equipment.



#### **Risk analysis**

SOL Group's activities, products, services and supply chain, as well as its commercial relations, are exposed to social and environmental risks.

SOL Group adopts a business risk mapping and assessment methodology that assigns a relevance score to the risk according to its impact, the likelihood of occurrence and the level of detectability. The risks, and the related opportunities, have been determined by considering the expectations and needs of the main stakeholders with whom the Group interfaces. Action thresholds have been defined to identify the most relevant risks, and actions have been identified to address and minimise them. At the same time, related opportunities have been identified along with actions defined to seize them.

The Group is exposed to the following main non-financial risks:

**Climate change:** in 2022, the Group furthered its previous assessments aimed at identifying the climate change risk factors of greatest relevance to the Group, both with regard to physical risks and transitional risks, as well as possible opportunities related thereto. As a result of these activities, the Group considers that



among the most important transitional risks are aspects related to customers' demands on the sustainability of its supply chain and purchased products (risks arising from changes in market demand), technological evolution (risks related to necessary technological innovations) and regulatory evolution (i.e. risks arising from legislative or policy impositions aimed at triggering change).

In this context, consistent with the implementation of its Sustainability Plan, the Group has identified specific actions aimed at managing these risk factors, with a view to minimising their possible consequences on the company's business in the foreseeable future. For example, the Group intends to strengthen the customer offer of sustainable products/services (BioCO2, LNG, BioLNG), implement measures to reduce greenhouse gas emissions generated both directly and indirectly (for example, progressively increasing the percentage of consumed energy from renewable sources, or using low-emission vehicles for home care), and support customers in improving the sustainability of their processes (see also what is reported in the previous chapter 'Sustainability, a global objective'). Instead with reference to physical risks, due to the type of activities carried out and the geographical location of the plants, as well as its past experience, the Group does not currently consider the possibility of suffering damage or interruption of activities as a consequence of atmospheric events due to climate change as significant in the short term. In any case, the Group constantly monitors the exposure of its infrastructure (both those already existing and, for those under construction, from the design phase) to these types of risks in order to adopt the appropriate mitigation measures. In this context, the Group has not currently identified the need for urgent action or significant investments.

**Environment:** SOL Group's products and activities are subject to increasingly complex and stringent authorisation and environmental regulations. This concerns its production plants, which are subject to regulations on atmospheric emissions, waste disposal, water disposal and the prohibition of soil contamination. The Group constantly monitors the regulatory context in order to avoid situations of non-compliance.

**Social:** potential risks are noted related to compliance with existing regulations regarding proper disclosure to customers and patients, risks related to the supply of products and services that address customers' needs, potential risks related to the traceability of the origin of products and services, potential risks regarding the suppliers of services in the home care sector and in general the management of social and environmental risks along the supply chain, potential risks related to the market and the respect for human rights, with particular reference to the supply chain.



**Employees:** there are potential risks related to employees' health and safety and to compliance with legislation concerning occupational health and safety.

**Compliance with laws and regulations:** potential risks of non-compliance with laws and regulations, including the issue of bribery and corruption.

To face the potential risks identified, the company carried out an assessment of the protections for each activity, of any shortcomings to be remedied and changes for improvement. Please refer to the table in the chapter 'Materiality analysis' for the identification of risks and relative management methods related to the material issues.

Company Managers are coordinated by the Corporate Executive Department for Quality, Safety and Environment and Regulatory Affairs and are the governing bodies that oversee the main **environmental, health and safety risks**.

Furthermore, the Company Managers, supported by any local or corporate designated functions, also oversee the **risks related to staff management and the issues covered by the Code of Ethics**. The Code of Ethics, which includes issues such as protecting safety, health and environment, respect for human rights and preventing and fighting corruption, applies to all those who come into contact with the Group, including suppliers, partners and customers.

The Group has activated **processes and management systems in order to mitigate the most relevant risks**, so as to guarantee the correct control of the issues. In particular, the Group's units have obtained certifications such as ISO 9001, ISO 45001, ISO 14001, ISO 50001, ISO 13485, ISO 27001, ISO 22000.

## CUSTOMERS, PATIENTS AND SUPPLIERS

Over 585.000 patients served

Over 50.000 industrial customers

Over 15.000 patients and customers listened to

### COMMITMENT TO A SUSTAINABLE INDUSTRY



#### Focus on the customer

SOL Group identifies and promotes innovative technological solutions related to the use of technical gases in all sectors of the industry, making the activities of its customers and their production processes increasingly **sustainable**.

Genuine partnerships are established with customers that enable them to achieve energy and production efficiency, reduce environmental impact and protect the health of their employees. This is possible because the Group's offer is not limited to the supply of technical gases, but also extends to the supply of advanced gas application technologies, the design and construction of specific plants to match industrial processes, and the provision of maintenance and technical assistance services.



The Group's technicians are constantly engaged in applied research activities that result in the development of a wide range of modern gas application technologies, which are accompanied by a wide range of services developed and constantly updated by the Group's marketing departments. Every industrial sector, from agro-food to metallurgy, from chemical-pharmaceutical to petroleum, from mechanics to ceramics and glass-making, is serviced by the Group's specialists, capable of creating *tailor-made* solutions designed and built on the specific needs of each customer.

SOL Group produces and distributes the following gases: oxygen, nitrogen, argon, hydrogen, carbon dioxide, sulphur dioxide, acetylene, nitrous oxide, gas mixtures, high purity gases, food gases, gaseous helium, liquid helium, gases for electronics, ammonia, combustible gases for industrial use and liquefied natural gas (LNG and bioLNG).

N

### **TECHNOLOGIES, PRODUCTS,** SYSTEMS AND SERVICES

#### Food & Beverage

#### **INDUSTRIES SERVED**

 Agriculture Bread and pastries • Fish Ice cream Red and white meat Beverages Fruit and vegetables Wine and oil Milk and derivatives Catering Ready meals

#### **TECNHOLOGIES & SOLUTIONS**

· Cooling, flash freezing, cryogenic freezing, IQF with Lin o LCO2: improved quality of frozen product, taste characteristics maintained, better aesthetic aspect, reduced freezing times and space saving.

• Packaging in atmosphere modified with N<sub>2</sub> and CO<sub>2</sub>: shelf life optimisation, improved aesthetic aspect, freshness maintained and waste minimisation

- · Transport at temperature controlled with Lin or dry ice: safeguarding of freezing chain to preserve quality of food and avoid spread of bacteria.
- Carbonic fertilisation with CO<sub>2</sub>: increase in production and in quality and look of the product.
- Fish and mussle farming with O<sub>3</sub>: increase in production and quality of the finished product.

· Sanitization and disinfection with CO<sub>2</sub>, avoiding the use of chemicals.

· Fumigation and pest control with CO<sub>2</sub> of biological agricultural products for which no chemical products, such as phosphine, can be used.

· Gassing, pressing with nitrogen, water dosage: plastic bottle weight reduction.

#### Metal production

#### **INDUSTRIES SERVED**

 Carbon and stainless Semifinished products and forges Aluminium Mineral extraction Ferrous products and
 Precious metal cast-iron processing • Nonferrous products: • Glass and ceramics zinc, lead, copper, Cement and lime magnesium

#### **TECNHOLOGIES & SOLUTIONS**

· Oxy combustion and hyper oxygenation with oxygen: reduction of exhaust gas volumes and methane used for combustion, helping safeguard the environment and at the same time increasing productivity.

· Wall and fall burners, with conforming flame, low NO<sub>x</sub>: plant designed to optimise emission reduction and limited environmental impact, adaptable to the various types of furnace present.

· Inertisation and degassing with argon, nitrogen and SF6: maintenance and improvement of quality of metals produced, reduced waste. Substitutes such toxic chemical compounds as chlorine.

 After burners with oxygen: complete treatment of emissions, limiting quantity and environmental impact.

· On-site installations: reduction energy consumption, transport activities and relative emissions

Metal fabrication

#### **INDUSTRIES SERVED**

 Thermal treatments Aeronautical and Carbon and stainless railway construction Shipyards Construction sites Boilers • Tools

pheres with nitrogen and hydrogen.

with solmix controlled carbon potential.

waste and manual elimination of defective cards, increasing production quality.

quality.

Mag, Tig and plasma welding and welders.

of accidents.

nitrogen: guarantees tightness of components treated, reducing risks of leakage of products, also toxic products, from plant where they are used (e.g. offshore oil wellhead valves).

### Chemistry & Pharma

#### **INDUSTRIES SERVED**

serving their quality

ing chemical additives.

product

 Basic and inorganic chemistry Synthetic intermediates Herbalism Polymers Fine chemistry Plastics and rubber

**TECNHOLOGIES & SOLUTIONS** 

· Inert and protective atmospheres with nitro-

gen: reduction of risk of accident from contact

of products with oxygen, at the same time pre-

· Fluxing, pressurisation and stripping with nitro-

gen: plant cleaning with reduced use of pollut-

· Grinding and micronisation with Lin and gas-

eous nitrogen: increased quality of ground

#### Bulk pharmaceuticals Pharmaceutical specialities Cosmetics

**INDUSTRIES SERVED** Extraction Transport and pipelines Refining Raw materials and

finished products

stocking

Oil

& Gas

#### **TECNHOLOGIES & SOLUTIONS**

- · EOR processes with nitrogen and CO,: increased extraction productivity avoiding the need for new wells. • Fluxing, pressurisation and stripping: plant
  - cleaning with reduced use of polluting chemical additives.
- Controlled cooling with Lin: reduced plant maintenance times, faster cooling and less risk for operators.
  - Inertisation and drying with nitrogen: plant maintained in controlled stand-by, limiting accident risks and permitting fast restart

flows and lower emissions

tal emissions.

- · Packaging in inert and sterile atmosphere of pharmaceutical products: preserving and guaranteeing product quality. emptving.
- VOC treatment and solvent recovery with Lin: reduced environmental emissions and at the same time recovery of the chemical products they contain

 Cryogenic cleaning with CO<sub>3</sub>: replaces cleaning methods using water, solvents or sandblasting, thus limiting the environmental impact of residues

· On-site installations: reduction energy consumption, transport activities and relative emissions

#### Specialty qases

#### INDUSTRIES SERVED

 Research centres and universities Healthcare sector Pharmaceutical industries Automotive · Chemical and petrochemical industries

 Electronics Zootechnology Safety Environmental control Energy Metal production

 Analytical instrumentation Food industry Aerospace industry Laboratories

#### **TECNHOLOGIES & SOLUTIONS**

<ul> <li>Chemical and pharmaceutical syn-</li> </ul>	Spirometry
thesis	Calibration of laboratory equipment
Lasers	and process
Burner calibration	Clinical diagnostics
<ul> <li>Sensor and leak detector calibration</li> </ul>	<ul> <li>Research and testing</li> </ul>
<ul> <li>Exhaust gas calibration</li> </ul>	<ul> <li>Inert and controlled atmospheres</li> </ul>
<ul> <li>Emission and immission control</li> </ul>	Biological research

- nd process Clinical diagnostics
- nert and controlled atmospheres
- Biological research
- - Research and testing

oxygen: increased productivity and product

· Oxy cutting and oxyacetylene welding, Mig/

· Gas distribution automation and plant: reduced manual operations help reduce risk

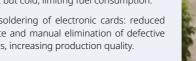
Pressure & fugitive tests with helium and

steel processing Aluminium and nonferrous metal processing Automotive industry

### · Controlled protective and reactive atmos-

•Endothermic and exothermic atmospheres

• Keying with Lin: products made not using





**TECNHOLOGIES & SOLUTIONS** 

heat but cold, limiting fuel consumption.

· Lin soldering of electronic cards: reduced

Cutting and laser welding with nitrogen and



• Off-shore Components and equipment

- · Cryogenic cooling with Lin: permits maintenance work on filled pipes without need for

· Claus processes with oxygen: improved and optimised recovery of sulphur from refinery

· Control and regulation of technical and special gases, management and maintenance of emission control units: emission control units are kept efficient, reducing the risks of acciden-

· LNG Services: gas stations, cryogenic equipment and LNG-powered trucks, cogenerators.

#### Energy & Environment



#### **INDUSTRIES SERVED**

- Multiutility
- Wastewater purification
- Purification
- Waste Management
- Special waste
- management
- Incineration
- Chemical, pharmaceutical, fabric and leather, food, paper, petrochemical and extraction industries

#### **TECNHOLOGIES & SOLUTIONS**

- · Waste water treatment with O2: makes purification more effective and increases purification capacity, reducing environmental impact and giving better control on effluents.
- pH control with CO<sub>2</sub>: this substitutes mineral acids (sulphuric and hydrochloric), leaving less pollutants in the water.
- · Waste water treatment with ozone: reduction of colour, micro contaminants, nitrates: optimization of treatments, with reduced environmental impact
- · AOP processes with ozone: on-site environmental clean-up, less removal of terrain and combustion treatments having higher environmental impact.
- Deodorising waste water with oxygen: reduced environmental impact.
- Disinfection with ozone: watercourses receiving treated wastewater are protected from bacterial pollution without the use of chlorine compounds.
- Reduction of surplus sludge with oxygen: less sludge to send for disposal, reduced environmental impact.
- Recarbonation and remineralisation of drinking water with CO<sub>2</sub>: makes water drinkable meeting legal requirements using a certified food addi-
- Oxycombustion of waste with O<sub>2</sub>: reduction of aeriform emissions and increased control of incinerator plant with widely varying waste loads (tourist areas).
- Afterburners with O<sub>2</sub>: complete treatment of emissions, limiting quantity and environmental impact.
- · VOC treatment and solvent recovery: reduced environmental emissions and recovery of the chemical products they contain.
- Underwater research
- Biological cryopreservation
- Fruit ripening
- Supercritical applications
- Magnetic resonances
- Laboratory generators
- Lamp production
- Fibre optics production
- Solar cell production
- Electronics
- Heat treatment
- Certified installations
- Sanitisation

#### Sustainability in the aluminium industry: from recycling to digitalisation

SOL Group's expertise continues to innovate.

SOL Group has considerable experience and expertise in the metal recycling sector, especially aluminium: thanks to the technologies, plants and digitalised processes developed over the years, SOL can play a key role within the sector as far as scrap recycling (in the different pre- and post-consumer types) is concerned.

Especially in the latter case, SOL has significant experience, as oxyfuel-based plants are becoming essential to ensure an efficient and sustainable process.

However, consolidated experience is not the Group's only strength in this area: thanks to the deep, increasing awareness of the sector towards recycling (given the enormous energy convenience and lower emissions impact of its production, with energy consumption around 5% compared to that of primary production), SOL Group is constantly striving to research and implement ever more innovative solutions.

The digitalisation of production processes is part of this path: thanks to ad-hoc developed platforms, SOL allows its customers to remotely manage and monitor production departments through customised KPIs, optimising production and energy consumption, also with a view to sustainability.

By maximising its recycling performance, SOL continues to work on finding more and more solutions that will take us towards the energy transition, generating value for customers.



### **COMMITMENT TO HEALTH**

### SOL

#### SOL in the hospital sector

National Health Systems are increasingly steering the treatment of highly critical diseases towards the so-called Smart Hospital, equipped with the latest clinical and diagnostic technologies.

Hospitals have undergone a major reorganisation of their internal processes since the pandemic and are now increasingly digital and sustainable.

In this highly dynamic context, SOL Group proposes itself as a partner of the Health System through the provision of medicinal products, services and technologies for the integrated management of operating flows within the hospital facility, to protect the quality and efficiency of healthcare services.

#### MEDICINAL GASES WITH AIC AND MEDICAL DEVICES

The range of Medicinal Gases includes both drugs under the AIC regime (traditional or innovative) and gases classified as Medical Devices (MD). Among innovative drugs, special emphasis is placed on the development of the nitrous oxide nitrogen mixture (Neophyr) used as a vasodilator in premature infants and after cardiac surgery, and the nitrous oxide-oxygen mixture (Donopa), used for its analgesic and pain-relieving properties.

MD gases include liquid nitrogen, which can be used for dermatological applications or for the cryopreservation of biological samples (cells, tissues, organs) intended for transplantation, stored in cryobiological rooms certified as Tissue Institutes.

SOL Group supports Hospital Pharmacists with its EPGA Accredited Mobile Laboratory, thanks to which it is possible to analyse medical gas samples at the delivery point and certify compliance with the purity requirements established by the European Pharmacopoeia, ensuring the compliance of the drug's characteristics from the storage centre to the patient's bed.

#### **TOTAL GAS MANAGEMENT**

Medicinal gases are particular drugs whose risk index derives from being packaged under high pressure or cryogenic temperatures. Most of them are oxidising gases and therefore require complex handling.

For these reasons, SOL supports healthcare facilities with the Total Gas Management service which, thanks to the **daily presence** of specialised technicians, provides for the supply of Medicinal Gases, their distribution within hospitals, as well as the control of packaging, medical administration devices and centralised distribution systems. The Total Gas Management service was essential during the Covid-19 pandemic to ensure effective distribution and the safe use of medical oxygen, considered in all respects the drug of choice for the treatment of this respiratory disease.

#### **TRAINING SERVICES**

Training in the **safe use of medicinal gases**, their containers and accessories is fundamental for their correct handling and administration

The training activities for all professionals active within the healthcare facility are carried out through courses delivered physically or remotely, which are also ECM accredited.



#### MEDICAL DEVICE CLASSIFIED MEDICINAL GAS DISTRIBU-**TION PLANTS**

SOL Group designs, manufactures, certifies and operates centralised systems for the production and distribution of medical gases, endocavitary aspiration and anaesthetic gas evacuation within hospital facilities. The certified and high-quality components used are designed and produced by BEHRINGER, a SOL Group company active in the production and sale of devices for the supply and administration of medicinal gases.

#### DISPENSING AND MONITORING SYSTEMS FOR MEDICAL **DEVICE CLASSIFIED MEDICINAL GASES**

SGLAB is SOL Group's company active in the development of electronic systems suitable for the control and management of technical gases and their mixtures for medical, scientific and industrial uses. It has developed CE-IVD certified Medical Devices that allow the administration and dosing, in automated or manual mode, of the nitric oxide nitrogen mixture Penelope and GeaNOX, respectively. The company also develops the  $\ensuremath{\textbf{EMONO}}$  device: a mobile evacuation device designed to draw the exhaled breath of a patient undergoing anaesthetic therapy.

#### **INFOHEALTH SOLUTION®**

The InfoHealth® SOLution web platform is the control room from which all the activities carried out, planned and managed within the healthcare facilities that use the medicinal gases and medical devices provided by SOL. The same platform monitors the routine and extraordinary maintenance of medical devices, electromedical equipment and technological systems, as well as the traceability of medicinal gas packages (validated according to Good Manufacturing Practice) and mobile medical devices.

InfoHealth® Solution is also the tool for the integrated maintenance management of medical devices in ambulance fleets, as well as for the management of administrative and technical deadlines related to the vehicles themselves.

#### **GLOBAL SERVICE OF ELECTROMEDICAL EQUIPMENT**

SOL Group is the primary operator in the management of electromedical equipment in health facilities, safety checks, routine maintenance and extraordinary emergency repair interventions, under the global service regime.

The skills acquired in over 30 years of activity by SOL Group companies, combined with the constant monitoring of the performance provided by the electromedical equipment, allow the Group to offer its experienced support to healthcare facilities in the definition of asset management programmes relating to the planning of the entire life cycle and the periodic renewal of the machine fleet.

#### HOSPITAL HYGIENE AND ENVIRONMENTAL MONITORING

SOL Group offers integrated hospital hygiene management programmes: from the design, construction and operation of sanitary water and air conditioning treatment and sanitation systems, to the turnkey construction of surgical instrument sterilisation plants (including integrated management).

To protect the health of staff and patients, the Group offers healthcare companies environmental, particulate, microbiological, microclimatic and specific pollutant monitoring services (such as anaesthetic gases and formaldehyde in operating environments), scalable for each type of room, in order to make the impact on healthcare activities negligible according to the actual exposure limits established by current regulations.

Particular attention was dedicated to environmental monitoring services during the pandemic and contributed to increased awareness of the healthiness and pollution of healthcare environments, enabling SOL to provide specialised services for environmental monitoring and sanitation.

#### **EMERGENCY CARE**

Patient care begins from the moment patients are transferred to the hospital. The Emergency Care service ensures emergency associations the complete take-over and management of the vehicle fleet including both its sanitary compartment and medical equipment (maintenance, periodic checks, electrical safety checks, sanitation), and for the vehicle, with the related periodic maintenance activities.

#### **DESIGN AND DEVELOPMENT OF BIOBANKS**

The service of designing and creating cryo-biological rooms and plants is aimed at public and private structures that carry out scientific research, assisted fertilisation and manipulation for cell, tissue and organ transplants and need to preserve their biological samples for long periods of time in liquid nitrogen.

Turnkey solutions are offered, including the design, construction of premises, provision of all devices and maintenance and training services and, where requested, also specialised biotechnological services, including validated sample traceability software.

#### **DISASTER RECOVERY**

The Disaster Recovery service guarantees the transfer and storage, in emergency situations, of biological samples from public and private structures to cryobiological rooms owned by SOL Group.

CRYOLAB is authorised by the Italian Ministry of Health, the National Transplant Centre and the National Blood Centre for the long-term storage - or in cases of disaster recovery - of human gametes, stem cells and blood and blood derivatives.

#### The emergency-urgency world of SOL Group

#### From decades of experience in healthcare: the 'Emergency Care' service.

SOL Group has developed the 'Emergency Care' package over the years: a proposal of products and services to guarantee the best performance of emergency vehicles and the safety of patients and health workers. To date, there are more than 250 ambulances throughout Italy managed with this formula.

The development of an integrated offer has been possible thanks to several factors, including: the experience gained in public and private healthcare, the continuous interaction with professionals in the sector, and the presence within the Group of companies specialising in multiple fields of the healthcare sector.

The main activities performed by the Group within the service include performing specific tests and trials in accordance with the specific UNI EN 1789 standard for ambulances; providing a specific service to check the purity of the gases supplied by the mobile unit's system, and innovative sanitising services; dealing with the digitalisation of the non-hospital emergency report and computerisation on board the vehicle to guarantee the management and continuous monitoring of ordinary and extraordinary maintenance; supplying the crew with the medical devices to equip the vehicle.

#### BIOSHIPPING

The Bioshipping service authorised by the Ministry of Health makes it possible to transport biological samples all over the world in completely safe and traceable conditions, with continuous temperature monitoring and tracking.

This service is highly important since it is also used for delicate and often unique samples such as gametes. CRYOLAB, in particular, is able to satisfy the reliability and very high specialisation requirements established by applicable regulations for Medically Assisted Procreation structures.

SOL is constantly striving to develop new technologies and services to support the emergency world, and it is for this reason that it has become a highly qualified supplier and partner of choice for associations, red crosses, cooperatives and public authorities.





#### VIVISOL for home care

In Italy, Europe, Brazil and Turkey VIVISOL is one of the leading Home Care Providers of Technological and health services for complex therapies and often life support for chronic patients.

In a demographic context characterised by progressive population ageing and in an epidemiological panorama marked by an increase in major chronic diseases, the role of Home Care Providers becomes increasingly relevant for the optimised management of chronic patients, who often suffer from multiple conditions as well as vulnerability. In fact, adequate models of home care provided by specialised providers have a positive impact both on the health and well-being of patients and on the sustainability of different national healthcare systems.

VIVISOL has a widespread presence in all the countries in which it operates thanks to a local network of Health Service Centres and Operational Centres active 365 days a year, 24 hours a day, from which home activities are coordinated and managed for over 585,000 patients worldwide.

#### **RESPIRATORY THERAPIES**

VIVISOL provides oxygen therapy services for people suffering from chronic respiratory failure at home but also temporarily in other locations. Through the ViviTravel service, VIVISOL can guarantee patient care while travelling throughout Europe.

Thanks to close partnerships with well-established manufacturers worldwide, VIVISOL has used the best technologies over the years to guarantee the patient complete management of respiratory therapy through invasive and non-invasive home mechanical ventilation. Supporting ventilatory therapy, VIVISOL assists the most complex patients also with complementary technologies and assistance including bronchoaspiration, cough assistants and humidifiers. VIVISOL also provides an aerosol therapy service, which is used in the treatment of many diseases, including cystic fibrosis.

VIVISOL is one of the leading companies in the market for the diagnosis and treatment of respiratory sleep disorders. Innovative diagnostic solutions and personalised therapeutic care are supported by remote monitoring of patient status with the aim of improving treatment completion rates.



#### 1986

### 1996



HOME OXYGEN THERAPY

Oxygen therapy resulted from the production of medical O<sub>2</sub>



#### **DEVICE AND SERVICES** MANAGEMENT

Progressive diversification of activities through hightech home services



2005

HOME HEALTH CARE SERVICES

Provision of health and rehabilitative services also of high assistance complexity (including palliative care)



MANAGEMENT OF CHRONIC PATIENTS COURSE OF CARE

Integration of the health care element and technological one with a multidimensional and multi professional approach



#### **INFUSION THERAPIES**

To support patients requiring intravenous or subcutaneous home drug therapy, VIVISOL (together with industry experts) has designed a series of dedicated services for: artificial nutrition, insulin therapy with pumps, immunotherapy, the treatment of pain and Parkinson's disease.

Each service involves a careful **selection of the medical device** by a highly specialised multidisciplinary team. This is supported by training for the patient and the caregiver (clinicians, nurses or any family members) on the use of the device, the coordination of activities for the management of the patient upon return from the hospital and the dietary and nursing care dedicated to them, with the aim of ensuring continuity of care at home as best as possible.

InfuSol was created in 2019, the new brand of SOL Group's Home Care division dedicated to infusion therapies, and is now active in France

#### HOME AND PALLIATIVE CARE

VIVISOL provides home healthcare and social care services for patients with temporary or chronic clinical needs through medical, nursing and rehabilitation teams. The various healthcare activities are managed from 24-hour Operations Centres and on IT platforms that allow a flow of communication between the VI-VISOL operators, the patient's clinical referent and the patient himself/herself, guaranteeing reliability and efficiency. VIVISOL has acquired specific know-how in the management of highly complex patients, who are guaranteed personalised care, integrating healthcare services with the management of life support technologies. VIVISOL has a structured palliative care network

42

for patients with oncological and degenerative diseases for which there are either no specific therapies or such therapies are ineffective for a significant life extension. These benefits can be provided at the patient's home or in hospices (as in Germany and Poland). VIVISOL also has specialised facilities dedicated to psychogeriatrics to assist the neuro-psychological decay of elderly patients, and protected apartments for people with complex disabilities which are designed according to the clinical-care needs of the patient.

One of VIVISOL's strengths is the **continuous training** of its healthcare and technical operators, who are constantly specialised through specific training courses for the different home activities in order to offer increasingly high-quality service.

#### **TELEMEDICINE AND DIGITAL SERVICES**

VIVISOL has consolidated experience in telemedicine services. The constant search for innovative solutions to improve the patient's quality of life and the related need for therapeutic adherence have led to the development of a model that combines home care with the possibility of remotely monitoring important clinical and vital patient parameters: advanced monitoring of respiratory function, predictive capacity for COPD flare-ups (using the innovative Resmon Pro Diary device), telemonitoring of nutritional therapy (via automated transmission of pump data) and home dialysis, remote supervision of skin lesion management with specialised vulnologists, technological enhancement of healthcare activities and home palliative care.

To manage the complexity of these activities and to improve the patient care path at home, VIVISOL has set up a Remote Clinical Centre. This is a health centre composed entirely of medical staff

and nurse coaches who support the patient in the management of their therapy and the hospital specialist (or local doctor) in the remote care of the patient, allowing constant monitoring of clinical outcomes.

#### **HOME DIALYSIS**

VIVISOL integrates services designed for the nephropathic patient's home care, with a special focus on the dialysis patient. The services developed by VIVISOL, in line with its patient-centred approach, propose therapies capable of adapting dialysis treatment to the lifestyle and possible comorbidities of the nephropathic patient, providing continuous assistance during the different stages of treatment.

#### HEALTHCARE AIDS

VIVISOL has extensive experience and strong skills in the management and supply of healthcare aids, with which it offers a service including delivery to the patient's home, technical assistance, maintenance, sanitation, disinfection and online software for the computerisation of data.

Thanks to the information technologies applied to overcome disabilities, VIVISOL provides an alternative augmentative communication service that allows patients without motor skills to have autonomous communication, including through an eye pointer.

#### **VIVITOP: the new SOL Group brand**

A further step towards expanding the offer in the field of aids.

Thanks to the purchase of a 51% stake in ITOP Spa OFFICINE ORTOPEDICHE by SOL Group, VIVITOP was established in 2022: a brand that symbolises excellence in offering customised, high-level technological services and products.

This intervention follows the investment made in May 2022 by the subsidiary ILPOINT, acquired in 2004, to double the exhibition space of its Verona shop and the construction of a new orthopaedic workshop. It is also part of the strategy to diversify into sectors that are synergistic with those in which it already operates, thanks to VIVISOL's home care service in this case.

By combining the specific expertise of the three companies and enhancing the strengths of each, the new brand encapsulates the three souls of the companies forming it, representing a real novelty in the sector: the patient can thus take advantage of extremely customised and innovative services and products that correspond to the highest standards of 'Made in Italy' production, enhanced by a human and empathetic approach to the customer, who can go directly to the reference shops in the area.

With this strategic direction, on the one hand SOL Group consolidates its role within the orthopaedic sector, and on the other is increasingly oriented towards technological innovation, thanks to ITOP's significant focus on research and development which is tailored to the ever-increasing needs of both adult and paediatric patients with serious orthopaedic and neuromuscular diseases.



### THE COMMITMENT IN THE FIELD OF BIOTECHNOLOGY

### **BIOTECHSOL**

#### **Diagnostics**

PERSONAL GENOMICS, a medical genetics laboratory accredited by the Veneto Region and SIGUCERT certified, offers **diagnostic** services in the field of medical genetics analysis. The laboratory in Verona develops new genetic panels for clinical diagnostics in the field of oncology, cardiology, gynaecology and rare diseases. Alongside these activities in support of preventive and precision medicine, genetic and bioinformatic analyses are carried out to support the scientific research activities.

DIATHEVA develops innovative diagnostic systems which allow identification and quantification using DNA amplification techniques of pathogens in any matrix and for any requirements. DIATHEVA also has a proprietary pipeline for the development of new biological drugs in oncology.

The installation of a new area dedicated to the Formulation and Filling of biological drugs for clinical trials was completed in 2022.



#### **Biotechnology and biomedical research** and applications

DIATHEVA focuses on the research, development, production and marketing of innovative products (such as monoclonal antibodies, recombinant proteins, molecular kits) for research, diagnosis and clinical application in the hospital, environmental, veterinary and food sectors. In addition, the company has conducted studies and research that allow it to operate as a qualified partner of large pharmaceutical companies in the oncology sector, in relation to microbial and viral infections, and pharmacogenetics.

DIATHEVA aims to translate the results of basic research into industrial applications in the biomedical and industrial fields by cooperating with public and private companies and research institutions.

#### Predictive genetic tests for bone diseases from PERSONAL GENOMICS

Since 2022, SOL Group has been able to offer tests for the genetic diagnosis of bone diseases.

The tests are for all patients within a diagnostic pathway of a mineral and bone metabolism disorder of genetic aetiology, such as congenital bone dysplasia, bone mineralisation defects and congenital parathyroid disorders.

To perform the three types of tests currently available, PERSONAL GENOMICS uses a **bioinformatics protocol** covered by a patent owned by the company and allowing it to offer tests with unique characteristics. The analyses performed with these tests have analytical sensitivity and specificity exceeding 99% and are therefore useful in corroborating diagnoses and determining the most appropriate therapeutic strategies.

Patients embarking on this pathway have a **complete and integrated service** at their disposal. Following the instructions of the referring doctor, they can contact the customer care service to book a consultation with the PERSONAL GENOMICS geneticists on a dedicated platform and arrange to take the necessary blood sample directly at the patient's home.

Once the sampling, DNA extraction, library preparation, sequencing and related bioinformatic analyses are completed, the report is available in 30 working days.

The service is available under the National Healthcare Service or on a paid basis, and has been available throughout Italy since this year and is being activated internationally.



### CUSTOMER AND PATIENT SATISFACTION

SOL Group monitors customer and patient satisfaction, with the aim of analysing the perception of its service and identifying the areas and services in which quality improvement is possible.

Customer satisfaction is verified through the constant **monitoring** of **key performance indicators** (customer and patient complaints, response times to customer orders and patient requests, etc.), allowing prompt activation of the necessary corrective actions.

During 2022, some Group companies carried out **ad hoc surveys** that involved 651 customers in the technical gases division and 15,340 patients in home care. These surveys proved very useful and revealed customers' and patients' very positive perception of SOL Group and the service provided.

### SUPPLIERS

SOL Group is aware that the role of the supplier is becoming increasingly important to be able to effectively respond to the new sustainability challenges, seeking to involve the entire value chain more deeply. The suppliers in contact with the company are asked to uphold SOL's value system, as it is deemed an effective and safe mechanism for the correct and transparent management of relations.

The main products and services purchased by the Group companies are electricity, resale gasses and transport, maintenance, technical and nursing assistance services. On the other hand, the choice of supply sources for capital goods and resale products is wider: mainly production facilities, tanks, reservoirs, cylinders for the technical gases division and medical devices for the home care division.

In 2018 the Group issued a **Directive** (document valid for all Group companies) in relation to the **supplier evaluation** process



in a **risk analysis** logic. In 2022, **94% of the critical suppliers** qualified during the year was **audited and assessed** in relation to environmental and social sustainability issues (including health, safety, environment, human rights, anti-corruption, compliance).

Furthermore, **87 supplier audits** were performed, which mainly concerned aspects connected to quality, environment, health and safety.

Suppliers are required to comply with the Group Code of Ethics and, in Italy, also the Organisation, Management and Control Model pursuant to Italian Legislative Decree 231/01, as well as the Group's safety and environment policies, and they are asked to apply them in the conduct of their activities.

## THE ENVIRONMENT

## 28.824

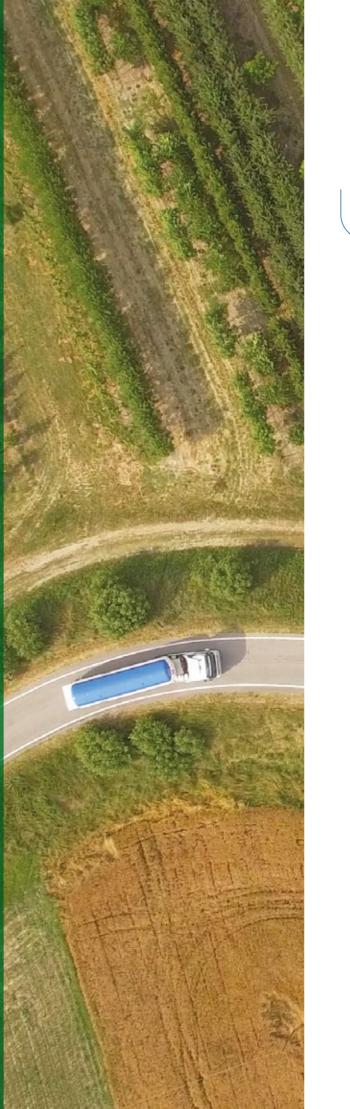
ton CO<sub>2</sub> equivalent avoided for the production of energy from renewable sources

43.760

ton CO<sub>2</sub> equivalent avoided thanks to the construction of on-site plants

## 153.646

ton CO<sub>2</sub> recovered from other processes, purified, and reintroduced on the market



### MAIN ENVIRONMENTAL ASPECTS

THE ENVIRONMENT

. . .

SOL Group's most significant environmental aspect is its consumption of **electricity in the production plants**. In addition to electricity, the consumption of water used for the cooling process equipment can be significant.

The activities of SOL Group instead have a **negligible impact on** biodiversity, since the production units are relatively small and located in industrial areas.

TYPE OF PLANT	NUMBER	RAW MATERIALS	ENVIRONMENTAL ASPECTS
Air separation units (ASU)	17	The process of air separation for the pro- duction of oxygen, nitrogen and argon is a physical process that uses atmospheric air as its raw material.	The process has significant indirect environment impacts due to the consumption of a large amoun of electricity. On the other hand, it does not use ra materials other than atmospheric air and involve negligible emissions of $CO_{2^{\prime}}$ sulphur oxides (SC and nitrogen oxides (NO <sub>x</sub> ), already present in the treated air.
Hydrogen production plants	2	The raw materials are natural gas and wa- ter (steam) which chemically react with each other to produce hydrogen.	Hydrogen production plants emit $CO_2$ as a sub product of the chemical reaction and negligible quatities of nitrogen oxides ( $NO_x$ ). Added to this is the consumption of methane for heating process currents.
Nitrous oxide production plants	4	These use ammonium nitrate, either solid or in water solution, as a raw material in a ther- mal dissociation process.	N <sub>2</sub> O production plants can emit the gas produce (greenhouse gas) through vents, and consum electricity to bring the ammonium nitrate to reaction temperature. Chemicals (H <sub>2</sub> SO <sub>4</sub> , KMnO <sub>4</sub> , NaOH) a used for the purification of nitrogen oxide.
Acetylene production plants	5	These use calcium carbide as a raw material, a solid that decomposes in water.	One by-product of this process is calcium hydroxic which, where possible, is used in industry or agricu ture. Otherwise the lime is disposed of as waste.
Plants for purifying and liquefying carbon dioxide	6	The raw material is carbon dioxide, obtai- ned as a by-product from chemical plan- ts or from natural underground deposits. The carbon dioxide is purified and liquefied with the use of energy.	The main environmental aspects are related to CC process vents and the use of hazardous substance for the extraction of CO <sub>2</sub> from process streams (e.c MEA in the case of stream separation processes hydrogen production plants).
Sulphur dioxide production plants	1	The raw materials are oxygen and sulphur, from chemical plants or petroleum refining processes. The sulphur is reacted in a controlled manner with an oxygen stream.	The main environmental aspects concern the st rage of sulphur and possible emissions in an eme gency.
Nitrous oxide production plants	1	The process uses ferrosulphate and sodioni- trite in an aqueous solution, in a batch pro- cess.	The reaction results in spent aqueous chemical s lutions containing mainly sulphates as by-produc which are disposed of as waste.

Most of the raw materials used for the production of technical gases consist of renewable resources. Furthermore, the substances produced and handled by SOL Group do **not** pose a **pol**luting risk to the soil and subsoil. The following table shows the raw materials used and related environmental aspects for the main types of production plants.

50

### ENERGY

#### **Energy consumption**

SOL Group uses **electricity**, **methane and steam** as energy vectors.

**Electricity consumption in primary production plants** is the **most significant** in terms of environmental impact. In fact, both the compression of gases and their liquefaction are highly energy-intense operations: it is estimated that these activities constitute about **90% of the energy consumption** of the whole Group.

Conversely, the consumption of methane and steam in primary production plants, and electricity in secondary production plants and offices, have a negligible impact on total consumption.

The measures for reducing energy consumption mainly consist of care in the design and operation of production sites, process optimisation and plant renewal, activities to which significant portions of investments are allocated each year.

Consumption trends are strongly influenced by production levels and the operating speeds of production plants. Energy consumption was almost constant in 2022, even considering the specific values on production.

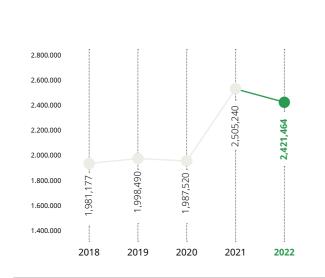
#### **Energy production from renewable sources**

The awareness of the environmental impact of the Group's highly energy-intensive primary activities has led SOL Group to invest in energy production from renewable sources since 2002.

To date, 16 hydroelectric power plants are currently in operation, located in Albania, Bosnia-Herzegovina, North Macedonia and Slovenia, with a total installed capacity of approximately 31 MW. The electricity produced and sold to the grid for the current year amounted to 280,429 GJ, and corresponded to 12% of the Group's energy consumption.

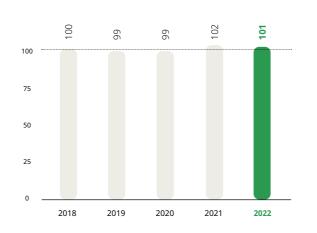
In 2022, it is estimated that **28,824 tonnes of CO<sub>2</sub> equivalent have been avoided** thanks to the generation of electricity in the Group's hydroelectric power plants.

#### **ELECTRICITY CONSUMPTION (GJ)**



#### ELECTRICITY CONSUMPTION (MWh) PER Nm<sup>3</sup> OF GAS PRODUCED (BASE 2018=100)

The indicator is calculated on the basis of the electricity consumption of the air separation units (ASU)  $% \left( ASU\right) =0$ 



#### SOL Group's investments in renewable energy

SOL Group continues to keep a close eye on the renewable energy sector.

In Europe, both TAE HELLAS, as of July 2019, and VIVI-SOL Srl\*, as of January 2022, have signed **renewable energy supply contracts** with their suppliers, and in 2022 they achieved the important goal of covering 100% of their electricity consumption with green energy certified by Guarantees of Origin (GO).

VIVISOL UK has been certified **Carbon Neutral® since 2020**. The path towards Carbon Neutrality has involved several corporate functions and stakeholders in projects and initiatives that have led to increasingly ambitious targets for calculating, reducing and offsetting carbon emissions.

\* The energy consumption of VIVISOL Srl is not included in the reporting scope of this Sustainability Report, where the consumption of primary production plants is reported.



SOL INDIA has signed a **Power Purchase Agreement (PPA)** which allows 34% of energy consumption to be covered by wind and solar power.

The Indian company GREEN ASU PLANT PRIVATE LIMITED, which powers all its plants with **self-generated renewable energy from its own wind farm**, was newly acquired in 2022. In addition, **new investments** are planned **for the installation of photovoltaic panels** on some production plants of the Group.

### **GREENHOUSE GAS EMISSIONS**

SOL Group's greenhouse gas emissions can be allocated to the following categories:

- Direct emissions from production facilities and the use of vehicles under the direct control of the Group (Scope 1);
- Indirect emissions from electricity consumption in primary production plants (Scope 2);
- Indirect emissions occurring along the Group's value chain (Scope 3)

As part of an improvement in the reporting process, the Group has adopted a different classification of the emissions produced, effective as of the 2022 data. In particular, emissions related to transport activities associated with the distribution of products and the provision of home care services, which were previously considered as a separate category ("direct emissions for activities related to the transport of products to customers and patients"), have been allocated to Scope 1 or Scope 3 categories based on the ownership of the vehicles used (respectively of the Group or of third parties). Furthermore, direct Scope 1 emissions also include those generated by the company car fleet, limited to the Italian perimeter.

Where the characteristics of the gas and the customer's needs permit, it is possible to install self-production plants for technical gases at the customer's premises, known as "on-site plants", an alternative to the traditional supply of cylinders or liquefied cryogenic gases. The **environmental benefit** stems from the fact that on-site plants have a lower specific energy consumption than centralised production plants; secondly, emissions due to the transport of gases by road are avoided. In 2022, the avoided carbon dioxide emissions amounted to 43,760 tonnes of CO, equivalent.

#### **Direct emissions (Scope 1)**

Direct emissions of greenhouse gases are caused by:

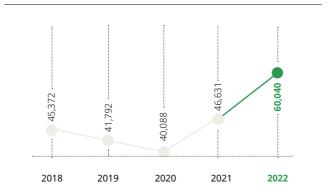
- Carbon dioxide: a by-product generated by the plants producing hydrogen through the steam reforming of methane, emitted from the plants producing CO<sub>2</sub> or vented during the dry ice production process;
- Nitrous oxide: emitted from plants producing N<sub>2</sub>O from ammonium nitrate;
- HFC (hydrofluorocarbons), used in plant refrigeration circuits;
- Emissions from directly controlled Group vehicles (owned or leased) used for the delivery of products and services to customers and from company cars.

In 2022, direct emissions have mostly risen due to an increase in dry ice production.

For 2022, a different emission classification was adopted, regarding vehicles for customer and patient activities, in accordance with the GHG Protocol. Direct Scope 1 emissions include emissions from vehicles under the direct control of SOL Group (owned or leased by one of the Group companies). These vehicles are used for transporting products to patients' homes and for home care services. The emissions amounted to 3,543 tonnes of CO2 equivalent. As for vehicles operated by third-party suppliers, the emissions produced are reported in Scope 3.

With the aim of improving emissions reporting, data on **company** car emissions was also collected, limited to the Italian scope. These emissions amounted to 904 tonnes of CO<sub>2</sub> equivalent for 2022.

#### **DIRECT (SCOPE 1) GREENHOUSE** GAS EMISSIONS (tCO, EQUIVALENT)



Emissions from the Caserta and Cremona units in Italy and Ranipet in India have been estimated.

Data for 2018-2021 do not include emissions from company cars in Italy and home care vehicles under the direct control of the Group.

#### The recovery and use of carbon dioxide

Carbon dioxide is a gas with many applications in industry: its uses range from water treatment to metalworking, and even food industry processes, where it is used for cooling, freezing and transporting food. This gas is extracted from multiple sources; in fact, it can be obtained either from natural underground deposits or as a by-product of chemical and biological processes.

For several years now, SOL Group has been investing in facilities that recover carbon dioxide from production processes, preventing its release into the atmosphere. Carbon dioxide can thereby be purified and subsequently marketed in liquid form.

The main plants dealing with the treatment of CO<sub>2</sub> obtained from bioethanol are those in Bulgaria (Ihtiman), Germany (Zeitz) and Belgium (Wanze). In 2022, 153,646 tonnes of CO2 were recovered, which would have otherwise been released into the atmosphere.

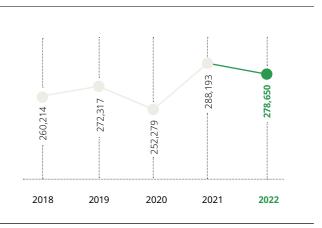
In 2019, SOL Group also contributed to the foundation of a consortium in Italy, of which it currently holds 50%, for the recovery of CO<sub>2</sub> from biogas generated by the anaerobic digestion of the organic fraction of municipal solid waste (FORSU).



#### Indirect emissions (Scope 2)

Starting from the energy supply mix analysis, indirect emissions generated by the production of the electricity acquired by SOL Group for its production plants were calculated. These emissions amounted to 278,650 tonnes of CO, equivalent (calculated using the 'market based' method), a decrease compared to 2021 thanks to the initiatives carried out by the Group.

#### **INDIRECT (SCOPE 2) GREENHOUSE** GAS EMISSIONS (tCO, EQUIVALENT)



#### Indirect emissions (Scope 3)

Being aware of the impact also created along its value chain, although not under its direct control, SOL Group has implemented a methodology for calculating its Scope 3 emissions, according to the GHG Protocol guidelines of 2021. As a result of an improved reporting process for emissions along the supply chain, the category 'Transport and downstream emissions' was added to Scope 3, with respect to transport emissions by third-party suppliers.

Transport is an issue of great impact from both an environmental and safety point of view. This is due to the fact that the products and services are mainly distributed using road transport and are delivered to an extremely widespread customer base. The chemical and physical characteristics of the products distributed also make it necessary to use special vehicles for transportation (super-insulating tankers for cryogenic liquids) or specific containers (cylinders for compressed gases and base units for liquid oxygen for home care use).

In order to calculate the emissions caused by deliveries of home care products by third party vehicles, a new methodology was 54

adopted in 2022, allowing for a more accurate estimation of emissions. These emissions amounted to 3,158 tonnes of  $CO_2$  equiva-

lent. With regard to the delivery of technical gases, the CO<sub>2</sub> equivalent emissions amounted to 43,694 tonnes in 2022.

INDIRECT (SCOPE 3) GREENHOUSE GAS EMISSIONS (tCO <sub>2</sub> EQUIVALENT)	2021	2022
Purchased goods and services	427,581	404,346
Capital goods	49,607	53,785
Fuel- and energy-related activities (item not included in Scope 1 or Scope 2)	73,500	98,574
Downstream transportation and distribution	-	46,852
Business travel	3,529	4,927
Employee commuting	4,269	5,680
Jse of sold products	1,265,915	1,089,618

#### More sustainable mobility for the headquarters

In Monza, new initiatives were implemented in order to improve employees' sustainability in mobility.

The first initiative introduced concerns the **promotion of carpooling**, i.e. the sharing of car journeys between multiple people by using only one of the occupants' private cars.

This was possible thanks to the collaboration with Jojob, a platform that manages the occupants, their routes and transitions between users. There are several benefits for employees and the environment:

- Costs savings;
- Socialisation among colleagues;
- Safe transport alternative;
- Reduced emissions and air pollution.

A further incentive for sustainable mobility concerns the installation of **charging stations for electric cars**. This initiative has already been implemented by other companies, such as VIVISOL in Belgium, Germany and the Netherlands.

Lastly, in the underground parking, an area for **bicycles and scooters** was created, **equipped with electric charging stations**.

The importance of these initiatives lies, even more than in the reduction of car travel emissions and air pollution, in their contribution to promoting a culture of change aiming at sustainability, of which SOL Group takes charge.



### WASTE

The main waste generated comes from the activities carried out at:

- The primary production plants, relatively to maintenance activities: non-hazardous waste (mainly scrap iron, packaging and insulating materials) and hazardous waste (mainly used oil, used for the lubrication of machines, and ammonia solution from ammonia conditioning);
- The Group's specialist maintenance centres: waste is generated from the testing of cylinders and cryogenic containers, repair of electric and electronic equipment.

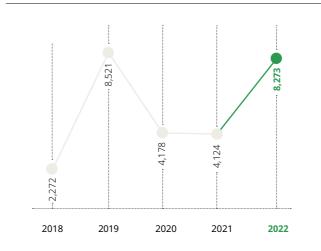
The only waste material directly generated by the production processes adopted in the Group's Units is calcium hydroxide, a by-product of the acetylene production process which, when it cannot be sold as a sub-product, must necessarily be disposed of as hazardous or non-hazardous waste depending on its characteristics.

In 2022, the Group recorded a slight decrease in hazardous waste compared to the previous year.

With regard to non-hazardous waste, waste mass instead doubled due to the disposal of rubble from the demolition of the ASU plant in Thessaloniki during the year.

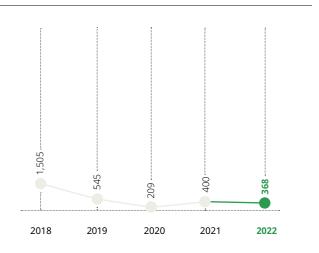
The variability of the other types of waste is due to the number and type of maintenance works carried out.

#### NON-HAZARDOUS WASTE (tons)





#### HAZARDOUS WASTE (tons)



#### The 'Sustainable Seal' project

A more sustainable initiative for cylinder shrink-wrapping.



The 'Sustainable Seal' project is the winner of the 'Environment' category of the Group's 'Little Big Innovations' initiative, which is aimed at employees in order to promote social responsibility at an individual and collective level through their active involvement in project proposals.

The project arose from a quantitative observation: shrink wrap, an essential seal for pure, industrial and medical gas cylinders, is used in large quantities, reaching volumes of more than 2 million sheets per year in Italy alone. As a consequence, SOL took up the challenge to **devise** a solution to reduce plastic waste on a large scale.

Cooperating with leading suppliers, the managers examined various options available on the market. After a careful evaluation and technical tests, they selected an alternative now available to the entire Group, which is valid in many respects: • Quality, ensuring faster heat-forming operations thanks to a thinner film;

- Economically sustainable due to price comparability with the old product;
- More environmentally friendly, as the new product is made of polyester (PET) or polyolefins (PE, PP), which are recyclable materials and are partially produced from recycled materials, reducing the overall environmental impact.

The Group's commitment does not stop here, but continues with the search for new materials that are even more sustainable, starting with a higher proportion of recycled material, and aiming to the adoption of a compostable product.

### WATER RESOURCES

The responsible management of water resources is a very important element in SOL Group's strategy, in line with its principles. For the Group, managing water resources consists of:

- Optimising the use of water in its plants, reducing withdrawals to a minimum also through the implementation of investments in recycling;
- Promoting research and application at customer sites of technologies which, through the use of technical gases, improve processes such as the treatment of wastewater or the purification of water for public use.

Most of the withdrawn water is used in the **cooling circuits** of machinery inside the primary processing units. A small part is used as raw material for the production of hydrogen for the steam reforming process.

With respect to the cooling of ASUs, there are two types of systems in place: most units have systems in which water evaporates during the cooling process, and only a small amount of water is returned. In the remaining separation units, the amount of water extracted and fed into the system for cooling is totally retained. In this case, water consumption is considered to be zero. In both cases, the cooling process has no material impact on the quality of the returned water.

#### WATER WITHDRAWALS (Megaliters)

	2018	2019	2020	2021	2022
Water network	62	72 (27)	63 (22)	85 (61)	103 (46)
Well	1,435	1,317 (506)	1,266 (461)	1,552 (686)	1,430 (558)
Total	1,498	1,390 (533)	1,329 (483)	1,637 (747)	1,533 (604)

Withdrawals from high and extremely high water stress areas are shown in brackets. The Aqueduct tool developed by the World Resources Institute was used to determine the areas subject to water stress.

The estimated water use in secondary processing plants and offices is negligible, therefore, water consumption is not reported.

The figure for 2022 is in line with previous years.



### PRIMARY PRODUCTION PLANTS CERTIFICATIONS

COUNTRY	UNIT	PLANT TYPE	ISO 14001	Emas	ISO 50001	ISO 45001
Albania	Tirana	Sulphur dioxide production	•			•
Belgium	Feluy	Air separation (ASU)	•			
Bosnia-Herzegovina	Petrovo	Carbon dioxide production	•			
Bulgaria	Devnya	Air separation (ASU)	•			•
Germany	Burgbrohl	Carbon dioxide production			•	
	Frankfurt	Air separation (ASU)			•	
	Zeitz <sup>2</sup>	Carbon dioxide production			•	
Greece	Florina	Carbon dioxide production	٠			
	Schimatari	Air separation (ASU)	•			
Italy	Ancona	Acetylene production	٠			•
	Augusta	Air separation (ASU)				•
	Marcianise	Nitrous oxide production				•
	Cremona	Nitrous oxide production	•			•
	Cuneo	Air separation (ASU)				•
	Mantua	Air separation (ASU)	•	•		•
	Monza	Nitrous oxide production				•
	Novara	Air separation (ASU)				•
	Piombino	Air separation (ASU)				•
	Ravenna	Hydrogen production	•			•
	Salerno	Air separation (ASU)	•			•
	Verona	Air separation (ASU)	•			•
North Macedonia	Kavadarci	Air separation (ASU)	٠			•
	Skopje	Air separation (ASU)	•			•
	Skopje	Hydrogen production	•			•
	Bitola	Carbon dioxide production	•			•
Netherlands	Tilburg	Nitrous oxide production				•
Slovenia	Jesenice	Air separation (ASU)	٠	٠	٠	•

(2) Production plant of CT Biocarbonic, a jointly controlled company consolidated using the equity method and therefore excluded from the reporting scope of this Sustainability Report.



## PEOPLE AND THE COMMUNITY

5,751 total employees

**94%** of employees have a permanent contract

82%

companies in Italy that achieved The 'Zero Accidents' target vs 78% of companies abroad

### OUR PEOPLE

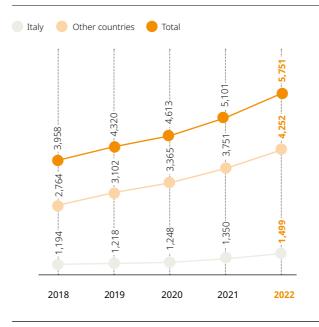
Creating a work environment geared towards the growth and well-being of employees is an essential requirement for a Group like SOL, which aims to attract, retain and develop the talent of younger people and to expand the knowledge and skills of more senior figures with a single objective: to feel part of a broad, shared growth project.

#### **Staff trends**

As a result of the various acquisitions in Brazil, Germany, India, Ireland and Italy and organic growth, SOL Group recorded a **13% increase** in the total number of employees in 2022 compared to the previous year. Net of the change in the scope of the company, the increase was 7%. As at 31 December, there were **5,751 people in the Group**, 60% of whom were men and 40% women. 94% are employed with permanent contracts.

Attention to employees' well-being and stability is also ensured by the measures taken by the Group aimed at creating a collaborative environment that ensures adequate support for balancing work with the needs of personal and family life. There are 824 voluntary part-time positions in place, corresponding to 14% of employees.

#### **EMPLOYEES BY REGION** (no.)

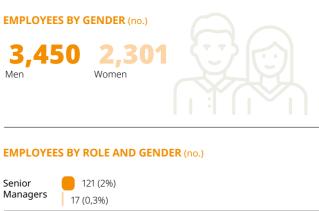


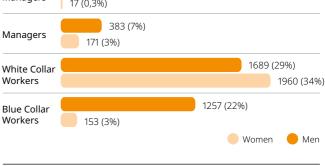
In the face of the Group's continued growth, the contribution of young talent is considered a valuable and fundamental resource for future development open to innovation. In 2022, this resulted in the **recruitment of 1,227 employees**, 32% of whom were under 30 years of age and 53% women.

The Group's overall **turnover** was 13%: lower in Italy (10%) compared to the other countries (15%). The turnover dynamic continues to feel the effects of strong competition on the international market and a worldwide phenomenon of increased voluntary resignations (*great resignation*); in particular, turnover has affected profiles linked to the healthcare sector, where the Group is strongly exposed, and digitalisation projects to a greater extent.

The overall **absenteeism rate** was 5% in 2022, but the rates in Italy and abroad were quite different. In Italy it was 3%, while in the foreign companies there was an absenteeism rate of 6%.

In addition to its direct employees, the Group relies on around 2,450 external collaborators, such as nurses, doctors, physiotherapists, particularly for certain services provided to patients at home.





#### The Group's training pathways

62

In SOL Group, professional development is at the heart of every employee's journey. Therefore, continuous training - in all its different forms - has taken on an important role in the company's day-to-day life.

From the very first days in the company, in fact, the importance of training within the Group is emphasised thanks to the Onboarding initiative for welcoming new colleagues, held in-person at the Monza headquarters or remotely. In addition to introducing newcomers to the Group, its history and business organisation, the activity offers the first training meetings (led by the Corporate Quality, Safety, Environment, Regulatory Affairs and Sustainability Department) on key cross-cutting topics and provides an opportunity to get to know the function manager of the area they belong to.

During their professional career in the company, each employee is encouraged to cultivate their skills and inclinations and to develop new ones; to this end, SOL finances various master's degrees and qualifying study courses, enabling employees of all kinds, ages and levels to pursue training suited to their professional figure and development.

In addition to this possibility, and again with the aim of promoting professional development, training hours dedicated to specific topics are available.

In 2022, there were 17 training hours per employee.

There is a special focus on training for employees under 35: the SOL YOUth Academy is specifically dedicated to them. The initiative was created in 2018 and is focused on project management, business presentation and self-leadership, which is organised by alternating in-person lectures held by experts in the field with team working activities.

Given the success of the Italian edition, the SOL YOUth Academy became international in 2021: several young professionals from SOL offices around the world were involved in 2022, with the aim of growing professionally and developing new skills from both a technical and managerial perspective. An enrichment that went beyond the scope of work thanks to the composition of the class, consisting of people with different company roles in terms of tasks and duties and from different countries, which also enabled interesting multicultural exchange, an essential element for the target audience (Generation Y or millennials).

The training activities considered useful not only for the individual employee but above all for group dynamics included team-building projects: examples are the activities conducted at the Salerno plant with a team-building activity called 'Safety Bricks' dedicated to the theme of safety; and those at Personal Genomics, with a 'crime' themed activity that marked the end of a course aimed at carrying out a climate survey within the company.



One of the main pillars of SOL Group's corporate culture is contributing to the development of talent. For this reason, partnerships with different universities are of crucial importance. In particular, the Group regularly interfaces with the The Polytechnic University of Milan thanks to frequent meetings throughout the year.

Through these moments of contact with students, the company has the opportunity to make itself known and to offer them assessment, orientation and recruiting activities, providing a tangible service for young people entering the world of work for the first time.

The Group continues to provide training projects for the Collège des Ingénieurs Italia, a management training institute, by making the skills and experiences of its people available. The strength of this initiative is not limited to the sharing of specialist know-how, but lies in the opportunity for young talents to alternate a six-

### Diversity, equity and inclusion at the heart of the Group's training projects

Activities implemented and the road towards the Manifesto.

Diversity is an intrinsic condition in a business context, especially within a large multinational group such as SOL Group. With the corporate training pathway 'Diversity, Equity & Inclusion: Be Unique Together', the Group has set itself the goal of continuing to inform and raise awareness on the topic of diversity and inclusion, so as to generate greater awareness and more opportunities to enhance these aspects within the corporate context.

To this end, several activities were launched in 2022; a short course of training snippets was created and made available to all Group colleagues, dedicated to the main topics related to the theme of social inclusiveness and offering an opportunity for reflection and training useful for understanding and managing the



month work experience in the company with their Master's degree in the classroom.

Another important synergy is the one currently in place with IS-TUD, in particular with respect to the Master's degree 'Scientists in the Company' focused on managerial training in the pharmaceutical and biomedical fields, and the related Career Day.

Lastly, the Group's HR Department took part in several events in collaboration with leading Italian universities again in 2022 in order to introduce its business to the community of recent graduates in scientific subjects, particularly through the Almalaurea network.

#### **Employee engagement**

With a major international expansion, keeping employees informed and engaged is an increasingly important corporate prerogative. In fact, SOL Group considers internal communication

dynamics related to it; and a training session was organised for the HR managers of the main foreign companies, coordinated by the corporate HR Department, to jointly undertake a path of awareness and enhancement on the subject as well as to build the Group's **policy** in this area.

In fact, they worked on drafting the Manifesto during the last HR meeting: simplicity, transparency, universality of language, and naturally, fairness were the guiding values identified, which were then further translated into concrete actions, targets to be achieved and KPIs; in other words, into a policy that will soon be made available throughout the Group, aimed at promoting an increasingly fair and inclusive environment capable of enhancing all forms of diversity.



an important support for motivation and for the creation of **cor**porate culture and the growth of people and the organisation, promoting the exchange of information, knowledge and experience.

The desire to inform and involve all colleagues has led to the adoption and continuous enhancement of various communication tools on the one hand, and the development of dedicated processes on the other

**SOLConnect** is used as the main communication tool: a company intranet that is the link between the headquarters and the territory, both in Italy and internationally. The platform is continuously updated and is used by employees to find information, news and services, as well as useful tools for their daily work. It is a constantly evolving tool, especially with regard to the 'iApps', applications that are continually updated and developed to ensure that existing workflows are updated and new ones created.

In order to stay constantly up-to-date on company activities and projects, the long-standing in-house newsletter 'SOL News' continues, the company's house organ with in-depth articles on the main news affecting the Group.

With regard to internal processes, in order to foster the dissemination of national and international initiatives undertaken by the Group, the Editorial Committee (set up in 2020 and composed of representatives from the marketing, human resources and new plants departments, and coordinated by the Sustainability

and Communication Department) organises guarterly update and alignment sessions on current activities in order to plan communication activities, not only internally but also on external channels.

#### **Remuneration and industrial relations**

Il Gruppo SOL applica rigorosamente la legislazione in materia di SOL Group strictly enforces labour legislation in the countries where it operates by applying, where present, the national collective labour agreements or, alternatively, guarantees full compliance with the legal minimum wages for each employee. The Group is open to dialogue and discussion with the trade unions with which the HR departments maintain a constant flow of communication. 58% of SOL Group's employees are covered by collective labour agreements, in particular 100% of Italian employees and 49,6% of employees in other countries, where national or sectoral collective labour agreements exist without the obligation to adhere to them.

On average, wages and salaries, which are monitored by local managers and by the Corporate Executive Department for Staff and Legal Affairs, are better than those of the market. SOL Group makes no gender distinction in the management of remuneration policies which, for each role, are based on merit, skills and results.

SOL Group is also committed to adopting measures to promote equal treatment and equal opportunities for men and women throughout the organisation. In this regard, it should be noted that the analysis conducted on the Group's remuneration in

Italy did not reveal any significant gender pay gap. In particular, it is clear that the remuneration of female staff in middle management/managerial positions shows a -5% pay differential, that of white-collar staff, classified in category C, a differential of -4.8%, while the remuneration of female staff is in line with that of men in categories D and E. However, this figure should also be contextualised with respect to the average age and seniority of the male and female population in the Group in Italy, both of which are higher in the male population than in the female population in all categories, except for categories D and E. The younger age and shorter seniority of employment amply justify the already limited pay difference highlighted above. On the other hand, there is no gender pay gap in the entry conditions for first-time employees with the same job and activity.

A short-term incentive (MBO) was introduced for General Managers in 2021, which rewards the achievement of quantitative **objectives**, including those of an **ESG** nature, thus contributing to the sustainable success of the company.

In 2022 the overall salary paid to Chairman and CEO Eng. Aldo Fumagalli Romario was 16.61 times (compared to 16.09 last year) the average overall gross annual salary<sup>3</sup> of Group employees in Italy. As of 2022, the Group reports the ratio of the annual total compensation for the Group's highest-paid individual (Chairman and CEO Eng. Aldo Fumagalli Romario) to the median annual total compensation for all employees<sup>4</sup>. This ratio is 22.06 in 2022.

Every year, all managers are required to evaluate the performance of their staff and to refer wage increase and/or career development proposals to the relevant departments and the Corporate Executive Department for Staff and Legal Affairs.

In any case, the wage increases established by collective bargaining for the sector or by law are guaranteed and, where union representation is present, supplementary contracts are negotiated that can include production and/or participation bonuses linked to the trend in company profitability and productivity parameters, such as improved quality and accident prevention.

Furthermore, the Group strives to incentivise **tools that protect** the health of employees and their families, and those that integrate the pension services established by local laws.

Other initiatives to both support and promote equal opportunities have been taken by the Group through corporate diversity programmes and work-life balance tools.

(3) The overall salary includes gross annual remuneration plus the variable components. We considered the employees of SOL Spa and all the Italian companies of the Group. (4) The total compensation of the highest-paid individual was determined by considering the gross annual compensation and the variable components actually accrued in FY 2022. The median compensation of Group employees was calculated by considering the gross annual compensation in addition to the variable components accrued in FY 2022. For foreign companies, the figure updated as of July 2022 was taken into account. The calculation does not include foreign companies acquired after July 2022 and nursing staff paid on an hourly basis for services rendered. Amounts in foreign currencies were converted to euros according to the exchange rate in effect on 12/31/2022.

64

The Corporate Executive Department for Staff and Legal Affairs directly manages Industrial Relations for all Italian companies in the Group and supports overseas companies, intervening when necessary.

SOL Spa is an active member of the chemical industry confederation (Federchimica) and takes part in negotiations in Italy for the renewal of the chemical and chemical-pharmaceutical national collective labour agreements and in other joint schemes by the social partners.

Where it was possible to negotiate with the trade unions for the agreements relating to corporate welfare, agreements were reached to strengthen contractual pension and health promotion instruments, and a regulation was established for Italy for the donation of holidays between colleagues. Moreover, for the Italian companies, collective bargaining and company supplements guarantee all employees, regardless of contractual form or part-time or term employment, pension, health and parental leave coverage. By joining the contractual welfare funds, for which employee contributions are subsidised, additional insurance coverage can be obtained in the event of death or disability.

Initiatives continued in 2022 for strengthening the welfare initiatives dedicated to Group employees; in most of the foreign companies where the presence of an HR figure is guaranteed, initiatives were implemented that go beyond pure contractual obligations, providing benefits which, also considering local legislation, cover certain areas of services aimed at employees in general. The most popular instruments include supplementary health coverage plans, voluntary additions by the company to employees' pension plans and life insurance. In most cases, such additional coverage regards the entire company population, regardless of whether permanent or temporary employees or working full-time or part-time. Only some categories of benefits (life insurance, car, fuel card) are intended for different jobs or classifications such as Senior Managers, Managers, sales roles and territory technicians.

The survey also shows that the use of **smart working** in a structural way (and not only to combat the pandemic) as a tool for improving work-life balance is widespread also in foreign companies.

At company level, SOL maintains regular relations with its trade union representatives, which are based on utmost cooperation and transparency through the establishment of company observatories where topics relating to company bargaining, organi-

sation and staff policies are discussed. No labour disputes or restructuring situations were reported in any of the Group companies: no strike hours were recorded during 2022.

#### Health and safety

66

SOL Group promotes the commitment to protecting the health and safety of workers within all its production processes and in third-party companies. This topic is a key aspect of sustainability for the Group: at the heart of its health and safety strategy are the constant commitment of everyone, training, sharing and the analysis of accidents and near misses throughout the Group.

Employee training is of utmost importance: all employees are involved in constant awareness and training activities aimed at reducing the possible impact of our activities on the environment and ensuring high levels of workplace safety. To this end, periodic meetings are organised, also with the contribution of external specialists, to enhance expertise and stimulate collaboration between units and to share management methods.

During 2022, activities to verify workers' behaviour continued. In particular, SOL Group units carried out more than 850 behavioural observations codified through checklists common to all Group companies.

SOL Group has several specific communication tools at its disposal: among these, the 'Safety Alerts' that, starting from events that have occurred in the sector, call for compliance with correct rules of conduct. And the "Quarterly Accident Reports" which explain and analyse any incidents that have occurred within the Group and in other companies in the sector belonging to Assogastecnici and EIGA.

During 2022, the frequency (IF) and severity (IG) rates of Group injuries slightly increased. The 'Zero Accidents' target was achieved by 82% of companies in Italy and 78% of companies abroad. There were no cases of occupational illness.

#### The installation of anti-collision systems on forklifts

The pilot project for working more safely.

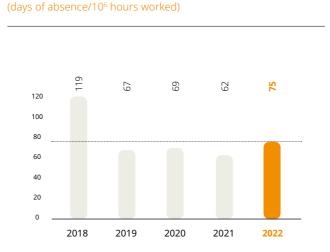
From the experience gained over the years, a pilot project was created to reduce collision and accident risks within SOL Group's units, equipping the forklifts used for internal logistics with specific devices, in units dedicated to filling operations.

Starting from a careful and in-depth analysis of the dynamics linked to the routes travelled by forklifts within the perimeter of the various company sites, and more generally to the internal flow of people and means of transport, several solutions were developed to make the internal circulation of units safer.

To this end, a number of improvements were implemented at the various sites, including: the installation of LED lights at the front and rear of the



### **SEVERITY INDEX**



Only injuries that led to at least one day of absence from work, excluding the day of the event, and which were strictly connected with production, logistics and office activities were considered.

### COMMITMENT TO THE COMMUNITY

SOL Group's commitment to be an active and integral part of the communities in which it operates is reflected in its desire to listen, understand and accept relevant needs and expectations. This is why the Group supports bodies, institutions, associations and sports clubs that operate in harmony with its values, making financial contributions and offering them its expertise.

During 2022, faced with the emergency situation in Ukraine, SOL Group gave its contribution at corporate level and through local campaigns promoted by the various Group companies. Firstly, a fundraising event was organised involving all employees in the countries where the Group is present, which was earmarked for refugees through the United Nations High Commissioner for Refugees (UNHCR), with whom a partnership was also set up to

forklift to better signal its presence to pedestrians; the installation of a camera equipped with an artificial intelligence system that recognises pedestrians and forklifts and is able to emit an acoustic and visual alarm, as well as reduce the speed of the forklift; and lastly the installation of a 'transponder' system on the forklift which, thanks to special 'tags' (specific devices), allows pedestrians and forklift drivers to be informed of each other's presence, again with a view to greater safety.

This project was launched in 2022 in some of the Group's Italian companies and will also be implemented at all foreign companies thanks to the positive feedback received within the individual sites, in order to work even more safely.

introduce Ukrainian refugees into the EU labour market.

In addition to economic support, the contribution was also extended to the humanitarian and health sphere: in particular, in Austria, Germany and Poland, with the support of the Peace and Good Foundation ONLUS, VIVISOL donated medical supplies for the refugee emergency.

SOL Group provided its support to the La Meridiana Cooperative in Monza this year as well, promoting the **SLAncio project** dedicated to people affected by invalidating neurological and neuromuscular diseases, and the **Il Paese Ritrovato project**, a small village without architectural barriers designed for the free movement of people with dementia.

During 2022, VIVISOL supported various entities operating in the healthcare sector: one example is the support to AISL (Italian Association of Amyotrophic Lateral Sclerosis - ALS) and to the Italian Union for the Fight against Muscular Dystrophy, as well as to the Serena Onlus Foundation for support purchasing diagnostic equipment, also for ALS patients, at the NeMO Clinical Centre; and to the Bottega Finzioni Foundation for a narrative project dedicated to patients with respiratory difficulties.

In addition, a number of projects were implemented in 2022 as part of the corporate initiative 'Little Big Innovations' dedicated entirely to the theme of sustainability, both environmental and social: in the UK, support was given to a project dedicated to reforestation; in Austria, an initiative in favour of disability; and in Italy, people with chronic inflammatory bowel disease. The corporate initiative will also implement other projects during 2023, to continue that operation of giving back value to the community in which the Group operates.

Many other initiatives were implemented by Group companies, including: support in Germany in projects against domestic violence and in support of the disabled; and projects developed in the healthcare sector in Albania, Spain and France.

Finally, VIVISOL's support of the 'COPD Tour' project dedicated to raising awareness of this chronic respiratory disease continues. This year it also reached the Stelvio Pass: a milestone where Philippe Poncet, the project's main promoter, founder of o2&Cie and a patient with severe COPD, climbed the mountain by bicycle with respiratory assistance provided by VIVISOL.

#### LITTLE BIG INNOVATION: the 'Schooling for a better world' project

SOL Group's educational project in Mozambique.

As part of the corporate Little Big Innovations initiative, 'Schooling for a better world', in 2022 one of the winning projects in the social initiatives area was launched. SOL's experience in the safe use and handling of gases in welding met the need for training on these issues for the students of **Mozambique's only university** centre, the Don Bosco Institute (ISDB) located in Maputo.

The topics covered in the lectures given by SOL employees included safety procedures in handling gas (especially oxygen and acetylene); welding techniques (coated electrode, MIG/MAG and TIG); materials used in the welding process; gases used. The Institute's young men and women were able to follow the lectures remotely, supported on site by five professors who also acted as language mediators, to ensure as much clarity as possible in the transmission of information.

In addition to the online training, an in-person training will also be provided in 2023 at the school's welding stations, with SOL staff on site, and a test will be conducted. Finally, the students will receive a certificate attesting to their welding skills, a highly sought-after gualification in the local labour market, which is increasingly looking for qualified personnel.

Lastly, for the best students, SOL Group pledges to fully fund two scholarships for a university master's degree in Environmental Education and Sustainable Development.

This initiative will provide certified training for the students who will become the teachers of tomorrow, generating a long-term virtuous circle, in line with SOL Group's corporate values.

#### Associations

#### INTERNATIONAL INDUSTRY ASSOCIATIONS

SOL Spa and IRISH OXYGEN are members of IOMA (International Oxygen Manufacturers Association), which unites the world's leading operators in the technical and medical gases sector. The principal objective of the association is to coordinate the harmonisation of safety rules so that operational practices are the same throughout the world.

SOL Spa, VIVISOL Srl, SOL NEDERLAND, BTG, SOL DEUTSCHLAND, IRISH OXYGEN, TAE HELLAS, VIVISOL AUSTRIA and VIVISOL UK, GTS are members of EIGA (European Industrial Gases Association), which groups all major European players in the industrial and medical gases sector.

To date, SOL Group is present with its representatives on the Board of EIGA, in four Councils, 18 Working Groups and 15 Ad Hoc Groups/Task Forces, contributing to the definition of industry standards and best practices.

SOL Spa is a member of the European, Middle Eastern & African Society for Biopreservation & Biobanking (ESBB).

In Italy, SOL is a member of FEDERCHIMICA and ASSOGASTECN-ICI; SOL is present in all the Steering Committees of Assogastecnici SOL.

VIVISOL is a member of Confindustria Dispositivi Medici, within which it promoted the creation of the 'Home & Digital Care' association, which brings together leading home care providers and digital health operators.

In Italy, SOL is on the Board of Directors of the Association H2IT created to promote the progress of knowledge and the study of disciplines related to technologies and systems for the production and use of hydrogen.

#### OTHER ASSOCIATIONS

FBN-I -The Family Business Network unites over 3,600 family-run companies, with 16,000 members from 65 countries, with the goal of helping family businesses to develop and prosper over the generations through the exchange of experiences and new ideas.

AIDAF - Italian Association of Family Businesses, which brings together Italian family-run companies that share the guiding values of business ethics, meritocracy, social responsibility and a healthy development model of family businesses.

Aspen Institute Italia, which promotes and encourages the development of enlightened leadership that is open to dialogue and able to face the challenges of a global society.

ISPI (Istituto Studi di Politica Internazionale) - Institute for International Political Studies, one of the oldest and most prestigious Italian institutions specialising in international activities. The Institute, among other things, is a benchmark for companies and institutions intending to extend their range of action abroad, offering materials and ad hoc meetings.

# SHAREHOLDERS AND FINANCIAL INSTITUTIONS

# **1,605.4** million capitalisation

1,379.2

million net sales

131.2

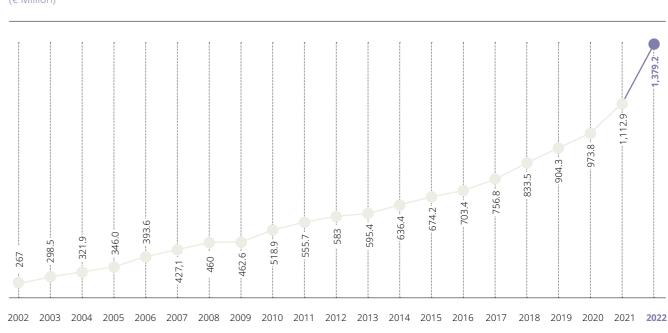
million in investments

# FINANCIAL DATA

The year 2022 opened with a new wave of Covid-19 due to the OMICRON variant, with less severe effects on the population than in the previous two years. Following Russia's invasion of Ukraine in February, a war began between the two countries that is still ongoing. The conflict led to the progressive reduction of the main supply channel for natural gas for many European countries, resulting in a disproportionate price increase for all energy commodities, which reached unprecedented levels. These increases, together with those caused by a booming world economy during 2021 and in the first part of 2022, caused inflation to rise in 2022 by even more than 10% in all Western countries. This level of inflation had never occurred in recent decades. The spread of inflationary pressures prompted all Western central banks to initiate a phase of raising official rates, which led to an increase in the interest rates charged by the credit system to its customers. Against this backdrop, the economic scenario showed an expansionary situation in the first nine months of the year and a tendency towards slower growth in the last quarter.

SHAREHOLDERS AND FINANCIAL INSTITUTIONS

SOL Group recorded considerable growth in the **area of technical gases**, mainly due to the action to recover the increase in pro-



NET SALES (€ Million) duction costs following the increase in prices of natural gas and, above all, electricity. In terms of quantities sold, there was a slight slowdown in the last months of the year compared to the previous year. Activity in the **home care area** showed good growth also due to the resumption of prescriptions for new patients after the slowdown in the previous two years caused by the effects of Covid-19, which had led to a reduction in the normal operations of hospitals and private laboratories.

Compared to the previous year, sales increased by 29.9% in Italy and 19.7% abroad. The latter accounted for 56.4% of total sales by the end of 2022. The Technical Gas Division grew by 36.5% and the Home Medical Care Division by 11.2%. Compared to 2021, the Gross Operating Margin increased in absolute value by 25.9%; the Operating Result recorded an increase of 41.8%. Consolidated Net Profit amounted to  $\notin$  133.7 million and 9.7% of sales, an increase of 49.3% compared to the previous year ( $\notin$  89.5 million).

#### **SCOPE DESCRIPTION**

72

(€ Million)	2018	2019	2020	2021	2022
Number of countries	29	29	29	30	30
Market Capitalisation	986.8	952.3	1,269.8	1918.3	1605.4
Group's net sales	833.5	904.3	973.8	1112.9	1379.2
Technical gas area net sales	403.2	412.6	438.2	558.4	762.4
Home care area net sales	430.3	491.7	535.6	554.5	616.7
Gross operating margin	186.9	211.3	255.4	260.8	328.3
Operating result	89.7	88.7	140	135.8	192.5
Group's cash flow	142.6	157.9	219.2	213.1	266.5
Net profit	51.9	49.3	103	89.5	133.7
Group's investments	99.8	103.3	112.9	132.3	131.2
% net sales in Italy	45.7	43.7	43.1	41.5	43.6

#### **Financial community**

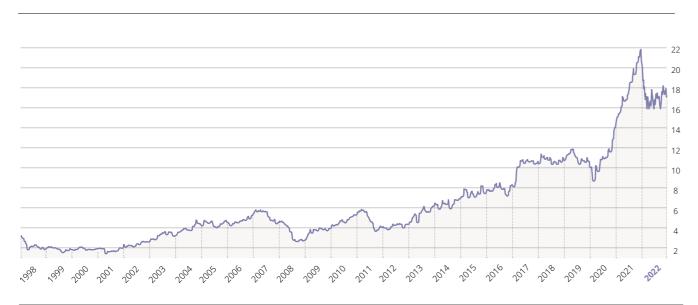
The main shareholder communication tools are the Annual Report and the Sustainability Report, which are published on the Group's website (www.solgroup.com).

- The communication activity with shareholders and investors is also conveyed by:
- 1. the periodic publication of press releases on the Group's website and their dissemination to institutional investors;

2. participation in conferences promoted by financial institutions;

3. meetings and conference calls with investors and analysts.

#### PERFORMANCE ON THE STOCK EXCHANGE (In Euro)



## EUROPEAN TAXONOMY

EU Regulation 2020/852 (known as the Taxonomy) is part of the regulatory framework outlined by the European Union starting in 2018 with the publication of the Action Plan for Financing Sustainable Growth and subsequently relaunched in 2019 with the European Green Deal, with the ultimate goal of meeting the challenges posed by climate change and ensuring the continent's ecological transition to carbon neutrality by 2050, with an intermediate target of a 55% reduction in greenhouse gas emissions by 2030.

Acknowledging the decisive role of the financial sector in mobilising the resources needed to achieve these ambitious objectives, the European Commission wanted to create a common language for the benefit of all market players with the Taxonomy, which would allow an unambiguous definition of 'eco-sustainable' activities with reference to the following environmental objectives: climate change mitigation; climate change adaptation; sustainable use and protection of water and marine resources; transition to a circular economy; prevention and reduction of pollution; protection and restoration of biodiversity and ecosystems.

In particular, according to the Taxonomy, economic activities that contribute to at least one of the environmental objectives are considered 'environmentally sustainable' as long as they do not cause significant harm to any of the other environmental objectives, that they are carried out in compliance with minimum human rights safeguards, and that they meet the criteria laid down in the acts delegated to the Regulation itself.

In June 2021, the European Commission formally adopted the first of these delegated acts (Climate Delegated Act), which includes a list of economic activities related to different sectors and their technical screening criteria to verify whether they contribute substantially to the achievement of the environmental objectives of climate change mitigation and climate change adaptation. Further delegated acts are being finalised at the time of publication of this NFS, including those that will detail the criteria for the remaining four environmental objectives that will be incorporated in future years' assessments as they become available. Therefore, future clarifications and guidelines that might lead to more accurate definitions regarding the interpretation of taxonomy and reporting obligations cannot be excluded.

average and which, at the balance sheet date, have exceeded at least one of the following two size limits: balance sheet over EUR 20 million; revenue over EUR 40 million.

As of 1st January 2022, companies subject to non-financial disclosure regulations must include information in their non-financial<sup>5</sup> statements on how and to what extent their activities are associated with economic activities that are considered environmentally sustainable under the Taxonomy.

EU Delegated Regulation 2021/2178, which supplemented Article 8 of the Taxonomy Regulation, further specifies the content and presentation of this information. In particular, for 2021 and in order to facilitate gradual application of the regulations, non-financial companies have been required to report the proportion of turnover, capital expenditure (CapEx) and operating expenditure (OpEx) associated with 'eligible' economic activities under the Taxonomy, i.e., included in the list of the Climate Delegated Act and thus considered economic activities that are likely to contribute to achieving the environmental objectives of climate change mitigation and adaptation.

On the other hand, as of 1 January 2023, it is mandatory to publish the three indicators (turnover, Capex and Opex, as defined in the EU Delegated Regulation 2021/2178) with reference to one's own "environmentally sustainable" economic activities (so-called "aligned") within the meaning of the Taxonomy, including the accompanying information to be reported pursuant to Annexes I and II of the EU Delegated Regulation 2021/2178.

#### APPLICATION OF THE TAXONOMY TO THE SOL GROUP

In compliance with the regulations described above, SOL provides the information required by the Taxonomy for non-financial companies in its NFS.

The process of alignment with the Taxonomy begins with the identification of eligible activities, i.e., those activities that are included in the Annexes to the EU Delegated Regulation 2021/2139 (Climate Delegated Act), without verifying their actual alignment to the screening criteria and, therefore, without ascertaining their actual eco-sustainability.

SOL Group has identified the following eligible activities applicable to the business in view of the description of the activities included in the aforementioned Regulation:

• Manufacture of hydrogen (activity 3.10);

74

- Manufacture of organic base chemicals, with respect to the Group's acetylene production activities (activity 3.14);
- Electricity generation from hydropower (activity 4.5);
- Installation, maintenance and repair of energy efficiency equipment (activity 7.3);
- Installation, maintenance and repair of renewable energy technologies (activity 7.6).

The next steps in the alignment process include, for each eligible activity identified in the previous step, verification:

- · of the technical screening criteria that contribute substantially to the environmental objectives of climate change mitigation and adaptation (environmental objectives for which Delegated Regulations have been published to date) by distinguishing between transitional and enabling activities;
- of compliance with the principle of not causing significant harm to any of the other environmental objectives (DNSH);
- of compliance with the minimum safeguards.

With reference to the environmental objectives set by the European Commission, SOL has identified climate change mitigation as predominantly applicable to its activities; therefore, the verification of the technical screening criteria for each eligible activity was conducted on the basis of Annex I of Delegated Regulation (EU) 2021/2139. This assessment was carried out through a qualitative-quantitative analysis aimed at verifying compliance with the aforementioned criteria for achieving the selected environmental objective.

In particular, SOL identified as an eligible activity the electricity generation from hydropower (activity 4.5), limited to plants located in North Macedonia and Slovenia.

With regard to these specific plants, according to the steps outlined above, it was first of all verified that the criterion of substantial contribution to the climate change mitigation objective was met, which was deemed to be satisfied since they are run-of-theriver plants without the presence of an artificial reservoir.

The DNSH was therefore verified for activities considered eligible-aligned, limited to the objectives for which these criteria are applicable with reference to the specific activity (adaptation to climate change, sustainable use and protection of water and marine resources, and protection and restoration of biodiversity and ecosystems). In particular, an analysis of existing environmental procedures, global procedures and national regulations in force in the countries where the plants in question operate was carried out, and compliance with the authorisations for their operation was verified. A specific assessment (conducted according to the requirements of the Annex A of the Climate Act) was also carried

out to identify the physical climate risks relevant to the plants under analysis, and the solutions and adaptation plans in place. From this analysis, the risks related to drought and water stress emerged as most significant, in relation to which the most appropriate adaptation solutions were identified (for example, adopting plans and tools to monitor rainfall levels). In any case, the Group believes that these interventions are not urgent nor do they require significant investments.

In terms of respecting minimum social safeguards, SOL guarantees and promotes the protection of human rights, operating within the framework of the principles and criteria defined by the OECD Guidelines for Multinational Enterprises and the United Nations Guiding Principles on Business and Human Rights, including the relevant principles of the International Labour Organisation. The Code of Ethics, the presence of a socio-environmental supplier evaluation system, and the 231 Organisation Model are some of the initiatives implemented by SOL in order to fulfil the requirements of Regulation (EU) 2020/852, i.e., to prevent green investments from being labelled and considered 'sustainable' when they have negative impacts on human rights, including labour rights, corrupt or anti-competitive practices.

It should also be noted that the same activity 4.5, carried out at the Group's remaining plants, was only assessed as permissible, in the absence of compliance with the alignment requirements as described above.

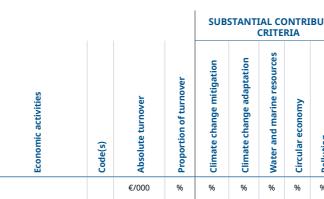
Lastly, SOL reported financial metrics for each eligible activity by turnover (Turnover), capital expenditure (CapEx) and operating expenditure (OpEx).

The Turnover KPI represents the portion of net revenues derived from services or products, including intangible products, that originate from eligible-aligned economic activities (numerator) divided by the total revenues (denominator) corresponding to the item 'net sales' in the consolidated financial statements.

Of the total revenue of € 1,379,187 thousand, € 14,958 thousand or 1.08% of the total, is included in the taxonomic analysis. Of the analysed scope, 1.08% of revenues are eligible, of which 0.19% are eligible and aligned in relation to activity 4.5, Electricity generation from hydropower; the remaining portion, 98.92%, consists of non-eligible revenues.

The Turnover KPI was presented in tabular format using the template in Annex II of Delegated Regulation (EU) 2021/2178.

## - DISCLOSURE COVERING YEAR 2022



#### A. TAXONOMY-ELIGIBLE ACTIVITIES

#### A.1 Environmentally sustainable activities (Taxonomy-aligned)

Electricity generation													v				
from hydropower	4.5	2,688	0.19%	100%	0,00%			N/A	Y	Y	N/A	N/A	Y	Y	0.19%		
Turnover of environmentally sustainable activities (Taxonomy-aligned) (A.1)		2,688	0.19%	100%	0,00%										0.19%		

#### A.2 Taxonomy-Eligible but not envirnmentally sustainable activities (not Taxonomy-aligned activities)

Manufacture of hydrogen	3.10	4,732	0.34%									
Manufacture of organic basic chemicals	3.14	2,561	0.19%									
Electricity generation from hydropower	4.5	4,977	0.36%									
Turnover of Taxonomy- eligible but not environmentally sustainable activities (not Taxonomy-aligned activities) (A.2)		12,270	0.89%									
Total (A.1 + A.2)		14,958	1.08%									
B. TAXONOMY-NON-ELI	GIBLE	ACTIVITIES										
Turnover of Taxonomy- non-eligible activities (B)		1,364,229	98.92%									
Total (A + B)		1,379,187	100%									

### PROPORTION OF TURNOVER FROM PRODUCTS OR SERVICES ASSOCIATED WITH TAXONOMY-ALIGNED ECONOMIC ACTIVITIES

JTI	N		ISH CF									
Pollution	Biodiversity and ecosystems	Climate change mitigation	Climate change adaptation	Water and marine resources	Circular economy	Pollution	Biodiversity and ecosystems	Minimum safeguards	Taxonomy-aligned proportion of turnover, year 2022	Taxonomy-aligned proportion of turnover, year 2021	Category (enabling activity or)	Category '(transitional activity)'
%	%	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	%	%	E	Т

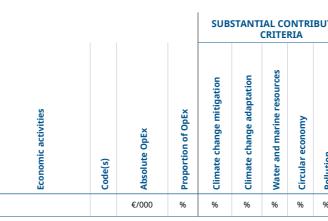
As for the second indicator required by the taxonomy, the CapEx KPI was calculated by dividing the capital expenditure related to eligible-aligned activities (numerator) by the value constituting the total CapEx (denominator) corresponding to the commentary notes 9 'real estate assets', 10 'Goodwill and consolidation differences', 11 'Other tangible fixed assets' of the consolidated financial statements. Specifically, the numerator for the calculation of CapEx is represented by additions to tangible and intangible assets and rights of use during the year, before depreciation, of any revaluations and excluding changes due to fair value. The denominator instead comprises total capital expenditure and increases in usage rights, before depreciation, of any revaluations and excluding.

0.09% of the Group's capital expenditure is for investments in Taxonomy-eligible activities but which are not environmentally sustainable for a total amount of  $\leq$  200,000; these investments relate to the installation of heating systems and solar panels. Leases that do not result in the recognition of a right of use on the asset side have not been counted as capital expenditure, but as operating expenditure, avoiding counting them twice in the KPI numerator when allocating capital expenditure to the various economic activities.

The details of the form required by Annex II of the Commission Delegated Regulation (EU) 2021/2178 of 6 July 2021 for the CapEx KPI are given below.



## PROPORTION OF CAPEX FROM PRODUCTS OR SERVICES ASSOCIATED WITH TAXONOMY-ALIGNED ECONOMIC ACTIVITIES – DISCLOSURE COVERING YEAR 2022



#### A. TAXONOMY-ELIGIBLE ACTIVITIES

A.1 Environmentally sus	tainat	ole activities	s (Taxor	nomy-al	igned)								
CapEx of environmentally sustainable activities (Taxonomy-aligned) (A.1)		0	0.00%	0.00%	0.00%						0.00%		

#### A.2 Taxonomy-Eligible but not environmentally sustainable activities (not Taxon

				 	 	 	 	,				
Manufacture of organic basic chemicals	3.14	30	0.01%									
Installation, maintenance and repair of energy efficiency equipment	7.3	35	0.02%									
Installation, maintenance and repair of renewable energy technologies	7.6	135	0.06%									
CapEx of Taxonomy- eligible but not environmentally sustainable activities (not Taxonomy-aligned activities) (A.2)		200	0.09%									
Total (A.1 + A.2)		200	0.09%									
B. TAXONOMY-NON-ELI	GIBLE	ACTIVITIES										
CapEx of Taxonomy-non- eligible activities (B)		224,219	99.9%									
Total (A + B)		224,419	100%									

Finally, with reference to the third KPI, i.e., operating expenses, an analysis of consolidated costs was carried out, and thus net of inter-company costs. The numerator corresponds to the portion of the operating expenditure of eligible assets included in the denominator related to non-capitalised direct costs associated with research and development, building renovation, short-term rental maintenance and repair, and any other direct expenditure related

Pollution         Biodiversity and ecosystems         Climate change mitigation         Climate change adaptation         Biodiversity and ecosystems         Biodiversity and ecosystems         Minimum safeguards         Taxonomy-aligned proportion of         OpEx, year 2021         Category (enabling activity)         Category (transitional activity)	UTIO	N					OES N ARM'						
	Pollution	<b>Biodiversity and ecosystems</b>	change	change	Water and marine resources	Circular economy	Pollution	<b>Biodiversity and ecosystems</b>	Minimum safeguards	led	proportion	Category (enabling activity)	Category (transitional activity)
% % Y/N Y/N Y/N Y/N Y/N Y/N Y/N % % E T	%	%	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	%	%	E	т

nomy-aligned	activities)
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to the day-to-day maintenance of property, plants and equipment, and the denominator corresponds to the total OpEx related to the above categories. The main cost categories within the scope of analysis are maintenance costs. The analysis showed that 2.05% of the costs incurred and analysed were eligible and 0.71% were also aligned. The remaining 98% were ineligible. The economic activity with Taxonomy-aligned operating expenditure is Electricity generation from hydropower amounting to  $\notin$  265,000.

With reference to the disclosure pursuant to Article 8(6) and (7) of Delegated Regulation (EU) 2021/2178, which provides for the use of the templates provided in Annex XII for the disclosure of nuclear and fossil gas activities, it should be noted that all templates have been omitted as they are not representative of the company's activities.

The OpEx KPI is shown in tabular format.

# PROPORTION OF OPEX FROM PRODUCTS OR SERVICES ASSOCIATED WITH TAXONOMY-ALIGNED ECONOMIC ACTIVITIES – DISCLOSURE COVERING YEAR 2022

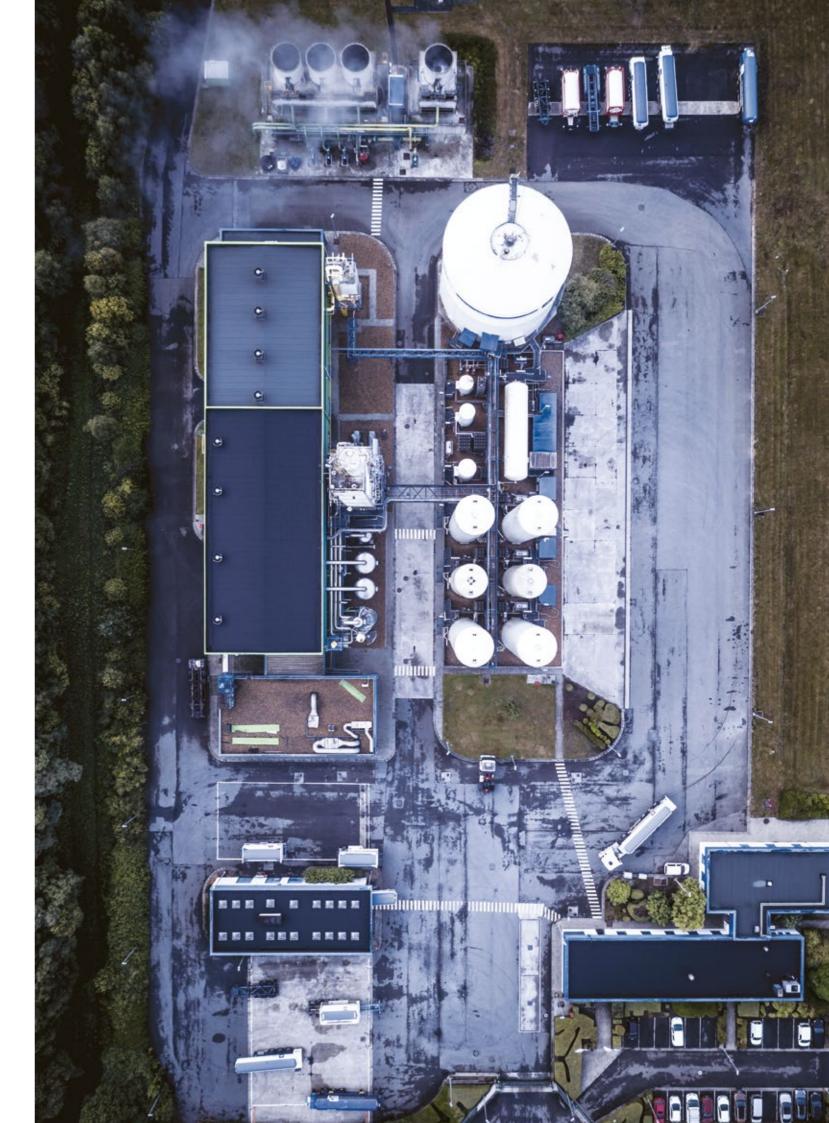
				SUB	STANT	IAL CO		BUTIC	ON					OES N ARM'						
Economic activities	Code(s)	Absolute OpEx	Proportion of OpEx	Climate change mitigation	Climate change adaptation	Water and marine resources	Circular economy	Pollution	<b>Biodiversity and ecosystems</b>	Climate change mitigation	Climate change adaptation	Water and marine resources	Circular economy	Pollution	<b>Biodiversity and ecosystems</b>	Minimum safeguards	Taxonomy-aligned proportion of OpEx, year 2022	Taxonomy-aligned proportion of OpEx, year 2021	Category (enabling activity)	Category (transitional activity)
		€/000	%	%	%	%	%	%	%	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	%	%	E	т

#### A. TAXONOMY-ELIGIBLE ACTIVITIES

A.1 Environmentally sus	stainal	ble activitie	s (Taxor	nomy-al	igned)												
Electricity generation from hydropower	4.5	265	0.71%	100%	0.00%			N/A	Y	Y	N/A	N/A	Y	Y	0.71%		
OpEx of environmentally sustainable activities (Taxonomy-aligned) (A.1)		265	0.71%	100%	0.00%										0.71%		

A.2 Taxonomy-Eligible but not envirnmentally sustainable activities (not Taxonomy-aligned activities)

Manufacture of hydrogen	3.10	189	0.51%									
Manufacture of organic basic chemicals	3.14	59	0.16%									
Electricity generation from hydropower	4.5	255	0.68%									
OpEx of Taxonomy- eligible but not environmentally sustainable activities (not Taxonomy-aligned activities) (A.2)		504	1.34%									
Total (A.1 + A.2)		769	2.05%									
B. TAXONOMY-NON-ELI	GIBLE	ACTIVITIES										
Turnover of Taxonomy- non-eligible activities (B)		36,700	98%									
Total (A + B)		37,469	100%									



# MATERIALITY ANALYSIS

## **IDENTIFICATION OF PRIORITY** STAKEHOLDERS AND MATERIAL TOPICS

SOL Group embraces the concept of a sustainable company as an entity capable of creating value for all those involved internally and externally, generating a consequent positive impact on its economic, environmental and social dimension. In order to mitigate its own negative impacts, the Group is engaged in the involvement of its stakeholders for grasping the main indications and expectations capable of determining the Group's behaviours and improvement actions.

The relationship of mutual influence between SOL Group and its stakeholders therefore leads to the establishment of constant communication between the parties.

SOL Group's relevant stakeholders are: associations, environmental associations, authorities and public bodies, shareholders, investors and financial institutions, patients and doctors, customers, communities, employees, suppliers and partners.

During 2022, the Group carried out an update of the materiality analysis according to the GRI 3 Material topics 2021, in order to identify the relevant impacts of the organisation (impact materiality) - negative or positive, actual or potential - on the economy, the environment and/or people, inclusive their human rights, caused by activities and investments of the organisation, its products and/

or services or its chain of value, in the short, medium and long term.

In particular, the materiality analysis was carried out through the following steps:

- · understanding and assessing the organization's context (business relationship, sustainability context) as well as identification of the relevant stakeholders;
- · identification of the actual or potential, positive or negative impacts on the economy, environment, and people, including impacts on their human rights, across the organization's activities and business relationships;
- · assessment of the significance of the impacts through the involvement of the top management;
- · identification of the relevant impacts and determination of the material topics.

The list of material topics, which in any case remained unchanged from the previous year, was finally shared with the top management and presented to the Board of Directors of the Parent Company (November 10, 2022). In 2023 SOL Group intends to strengthen stakeholder involvement in the process of identifying material topics.

				DETAILS OF	THE IMPACT
AREA	MATERIAL TOPIC	ІМРАСТ	Actual/ Potential	P/N	Where the impact occurs
	Balanced economic development	Economic value generation and related distribution to stakeholders (employees, suppliers, etc.).	Actual	Positive	Caused by the Group
and governance volun regula		Violation of anti-corruption legislation.	Potential	Negative	Caused by the Group and directly connected to
	Compliance with voluntary laws, regulations and	Violation of antitrust legislation.	Potential	Negative	Caused by the Group and directly connected to
	standards	Loss of customer, supplier and employee data with negative impacts on the Group and stakeholders.	Potential	Negative	Caused by the Group and directly connected to

AREA	MATERIAL TOPIC	IMPACT	Actual/	DETAILS OF THE IMPACT Where the impac		
			Potential	P/N	occurs	
Economic responsibility	Business ethics	Contribution to a society and market based on ethical principles.	Actual	Positive	Caused by the Group and directly connected to	
and governance	and integrity	Violation of tax regulations with negative impacts on the Group and stakeholders.	Potential	Negative	Caused by the Group	
	Customer and	Development of solutions focused on customer and patient needs in compliance with applicable regulations.	Actual	Positive	Caused by the Group	
Product	patient centrality	Incidents of non-conformity in products/ services that may lead to impacts on the health and safety of customers.	Potential	Negative	Caused by the Group	
responsibility	Sustainable solutions for customers	Contribution to the improvement of customer sustainability performance.	Actual	Positive	Caused by the Group	
	Traceability of products and services	recalls or customer/patient complaints.		Negative	Caused by the Group	
		Energy consumption and contribution to resource depletion with negative impacts on the environment and people.	Actual	Negative	Caused by the Group and directly connected to	
	Energy efficiency impacts on climate change.		Actual	Negative	Caused by the Group and directly connected to	
	and climate change	Generation of emissions along the Group value chain (Scope 3) with negative impacts on climate change.	Actual	Negative	Directly connected to	
		Contribution to resource depletion through water abstraction.	Actual	Negative	Caused by the Group	
Environmental responsibility	Waste Management	Environmental impacts related to the generation of hazardous and non-hazardous waste during the production.	Actual	Negative	Caused by the Group	
	Efficient use of raw materials	Contribution to resource depletion through consumption of raw materials.	Actual	Negative	Caused by the Group	
	Environmental impact of products	Energy consumption and contribution to resource depletion with negative impacts on the environment and people.	Actual	Negative	Caused by the Group and directly connected to	
	Environmental	Generation of GHG emissions (Scope 1) due to transport activities carried out by Group vehicles with negative impacts on climate change.	Actual	Negative	Caused by the Group and directly connected to	
	impact of transport	Generation of GHG emissions (Scope 3) due to transport activities carried out by means with negative impacts on climate change.	Actual	Negative	Directly connected to	
	Ability to attract talent and human resources development	Contribution to the growth of Group employees.	Actual	Positive	Caused by the Group	
	Corporate welfare and employee well- being	Contribution to employee well-being in the company.	Actual	Positive	Caused by the Group	
Social responsibility	Health and safety of workers	Injuries at work.	Potential	Negative	Caused by the Group	
Social responsibility and human resources	Sustainable supply	Violation of environmental regulations along the value chain.	Potential	Negative	Directly connected to	
	chain	Violation of human rights regulations along the value chain.	Potential	Negative	Directly connected to	
	Respect for human rights and workers' rights	Incidents of discrimination.	Potential	Negative	Caused by the Group	

SUSTAINABILITY REPORT - SOL GROUP

82

Identification of ris topics	sks related to mate	erial		TOPICS OF ITALIAN LEGISLATIVE DECREE 254/2016	MATERIAL TOPICS	<b>RISK IDENTIFICATION</b>	<b>RISK RESPONSE</b>
teriality analysis, the followi	ect identified as significant ir ng table summarises the <b>m</b> a the Group through its activ	ain risks response to such ris	ain, as well as the <b>major actions taken</b> in ks.	Social Topics	Sustainable supply chain	Potential social and environmental risks along the supply chain	<ul> <li>Adoption of a Directive on the qualification process of suppliers in terms of risk analysis</li> <li>When selecting its partners for the supply of goods and services that are critical for safety quality and the environment, SOL uses a qualifying process to establish whether a potential partner meets the requirements demanded by company procedures.</li> </ul>
LEGISLATIVE DECREE 254/2016	MATERIAL TOPICS	<b>RISK IDENTIFICATION</b>	RISK RESPONSE				Implementation of the Code of Ethics
			<ul> <li>Implementation of the Code of Ethics</li> <li>Adoption of an integrated management system</li> <li>Adoption of a Model of organisation, management and control pursuant to Italian</li> </ul>	Respect for human rights	Respect for human rights and workers' rights	Respect for human rights, with particular reference to the supply chain	<ul> <li>Training and communication for employees and partners who work on behalf of SOL</li> <li>Approval of a Group Directive on the qualification process of suppliers in terms of risk analysis</li> </ul>
The fight against bribery	Compliance with voluntary laws, regulations and standards	Potential risks related to non- compliance with laws and	Legislative Decree no. 231/2001 • Employee training • Audit activities		Environmental impact of products	Potential risks associated with the consumption of electricity by the	<ul> <li>Adoption of an integrated quality, safety and environment management system</li> <li>Monthly monitoring of the main</li> </ul>
and corruption	Business ethics and integrity	regulations (concerning anti- competitive behaviour, corruption, privacy)	<ul> <li>Adoption of an Antitrust Compliance Program, an Antitrust Code and a Handbook</li> <li>Appointment of a DPO (Data Protection Officer) and publication of a procedure according to GDPR</li> <li>Certification according to ISO 27001/ISO 22301</li> <li>Investments in IT security systems</li> </ul>		Energy efficiency and climate change	Group's primary processing plants the potential risks of direct and indirect emissions of greenhouse gases Potential risk that a major meteorological event may occur that could result in a period of unavailability of the company's	<ul> <li>environmental KPIs</li> <li>Audit activities</li> <li>Training employees and partners who work on behalf of SOL</li> <li>Monitoring the Group's exposure to transitional and physical risks related to climate change</li> <li>The Group already has business continuity</li> </ul>
	22301	<ul> <li>Audit activities</li> <li>Training employees and partners who work on behalf of SOL</li> <li>Adoption of an integrated quality, safety and environment management system</li> </ul>			buildings and assets, with the simultaneous interruption of the activities conducted there by the Group	procedures in place that cover the main areas of greatest risk posed by climate change, and monitors any critical areas also through compliance with the provisions of the integrated management system. • Certification according to ISO 14001/50001	
Social Topics	Sustainable solutions	Potential risk of losing customers	Certification according to ISO 9001     Monitoring customer and patient satisfaction     Audit activities     Training employees and partners who work     on behalf of SOL	Environmental topics	Efficient use of raw materials	Potential risk of depletion of natural resources	<ul> <li>Adoption of an integrated quality, safety and environment management system</li> <li>Monthly monitoring of the main environmental KPIs</li> <li>Certification according to ISO 14001</li> </ul>
	for customers	and profits	<ul> <li>Adoption of an integrated quality, safety and environment management system</li> <li>Certification according to ISO 9001</li> </ul>			Potential risk associated with	Compliance with local regulatory systems on waste management in relation to product life cycle     Adoption of an integrated quality sofety and
	Traceability of products and services	Adoption of software for product traceability     Implementation of a management system for     Pharmacovirgilance and Materiovirgilance		Waste management	low waste management control throughout the value chain	<ul> <li>Adoption of an integrated quality, safety and environment management system</li> <li>Certification according to ISO 14001</li> <li>Audit activities</li> <li>Training employees and partners who work on behalf of SOL</li> </ul>	
			Certification according to ISO 13485     Collaboration with universities, development		Environmental impact of transport	Potential risks related to outbound logistics, with particular reference to road transport	<ul> <li>Progressive implementation of software for logistics planning</li> <li>Monitoring kilometres travelled</li> </ul>
Employee related matters	Ability to attract talent and human resources development Corporate welfare and employee well-being	Potential risk related to the lack of adequate and qualified staff	of social network <ul> <li>Group training programme</li> <li>Recognising and investing in young resources through international programmes</li> <li>Structured company process of recruitment and onboarding</li> <li>Retention and development plans</li> </ul>				
Employee related matters							

Adoption of an integrated quality, safety and environment management system

Audit activities
Certification according to ISO 45001
Monthly monitoring of the main health and safety KPIs

Potential risks related to

Worker health and safety

employees' health and safety and to compliance with legislation concerning occupational health and safety

# METHODOLOGICAL NOTE

This document is the **Consolidated Non-Financial Statement** (hereinafter also the 'Sustainability Report'), prepared in accordance with Italian Legislative Decree 254/2016 and, as set forth in Art. 5 of the same Decree, constitutes a separate report from the management report.

This document reports on the issues deemed relevant and envisaged in Articles 3 and 4 of Italian Legislative Decree 254/2016 with reference to the financial year 2022 (1 January to 31 December), to the extent necessary to ensure an understanding of the business, its progress, its results and the social and environmental impact it produces.

The **reporting scope** of the Sustainability Report is the same as SOL Group's Consolidated Financial Statements at 31 December 2022 ('Group Composition and scope of consolidation' of the Consolidated Financial Statements). The scope of the social data and information on Health and safety includes the companies consolidated with the integral method within the Consolidated Financial Statements (for the list of companies consolidated with the integral method see the section "Group Composition and Scope of Consolidation" in the Notes to the Consolidated Financial Statements). For environmental data and information, see the chapter 'The environment', which explains any eventual variations in the scope of reporting, which do not limit the understanding of the Group's activities or its impact. The emissions aspect was only relevant to CO<sub>2</sub> emissions. It should be noted, however, that with regard to other emissions, some production plants have an Integrated Environmental Authorisation. The Authorisation provides for the monitoring of emissions of NO<sub>v</sub>, COV, NH<sub>2</sub> and CO into the atmosphere and the annual notification thereof to the Competent Authority. There were no out-of-bounds errors in the reporting period.

Also with reference to the reporting scope, it should be noted that some significant changes occurred in 2022, which consequently led to a change in the scope of consolidation following:

- the inclusion of the company BLA SERVIÇOS HOSPITALARES LTDA and JML SERVIÇOS HOSPITALARES LTDA in Brazil;
- the inclusion of the company PROFI GESUNDHEITS SERVICE GmbH in Germany;
- the inclusion of the company ITOP Spa OFFICINE ORTOPEDICHE in Italy;

• the inclusion of the company POLAR ICE Ltd in Ireland; · the inclusion of the company GREEN ASU PLANT PRIVATE LIM-ITED and BHORUKA SPECIALTY GASES PRIVATE LIMITED in India.

Environmental data relating to the two Indian companies GREEN ASU PLANT PRIVATE LIMITED and BHORUKA SPECIALTY GASES PRIVATE LIMITED have not been reported as they entered the scope of full consolidation of SOL Group only at the end of the FY 2022; these data will be included in the 2023 Sustainability Report.

The content of this Report refers to 2022 and, in particular, the activities carried out by SOL Group during the year, unless otherwise specified. Data relating to previous years is reported where possible for comparative purposes, making it possible to assess longer-term trends in the Group's activities. Restatements to previously published comparative data are clearly indicated. In addition, in order to give a correct representation of performance and to ensure he reliability of the data, the use of estimates has been limited as much as possible. Where estimates were used, they were based on the best available methodologies and suitably indicated. The data may in some cases contain rounding errors due to the representation in thousands/millions; percentage changes and incident rate are calculated on point data.

The Sustainability Report was prepared in accordance with the **GRI** Standards defined by the GRI, with an 'in accordance' level of application.

The information contained in the Report refers to topics identified as material and the related indicators that reflect the significant economic, environmental and social impacts of the organisation or that could substantially influence the evaluations and decisions of the Group's stakeholders. Updated in 2022, the materiality analysis was shared with the Board of Directors of SOL Spa on 10/11/2022 and served as a guideline for defining the content to report, in line with the expectations of stakeholders.

SOL Group has published an annual Sustainability Report since 2009. This Sustainability Report was approved by the SOL Spa Board of Directors on 30 March 2023.

The Report was subject to a limited assurance engagement according to the criteria set out by the ISAE 3000 Revised principle. This engagement was carried out by Deloitte & Touche Spa which, at the end of the work performed, issued a specific report with regard to the compliance of the information provided in the Consolidated Non-Financial Statement prepared by SOL Group pursuant to Italian Legislative Decree 254/2016.

As a company required to prepare a Consolidated Non-Financial Statement pursuant to EU Directive 95/2014 (implemented in Italy by Legislative Decree 254/2016), SOL Spa has the obligation to include in this document, starting with publications after 1 January 2022, the disclosure required by the regulations relating to the socalled "EU Taxonomy" (EU Regulation 2020/852 and related Delegated Regulations) in relation to the environmentally sustainable activities conducted by the Group.

Pursuant to Art. 8 of EU Delegated Regulation 2020/852, this disclosure for the financial year 2022 concerns the percentage, compared to the total, of the Group's turnover, investments and operating costs related to eligible activities and aligned to the Taxonomy with reference to climate change mitigation and adaptation objectives, as covered by the annexes to EU Delegated Regulation 2021/2139 of 4 June 2021, as well as certain qualitative information.

Refer to the section "The European Taxonomy" for more details. The limited assurance of this NFD carried out by the auditing firm Deloitte & Touche Spa does not extend to this disclosure.

The Group has set out a continuous improvement process with regard to material sustainability issues in order to comply in an increasingly virtuous way with regulations and industry best practices. More specifically, with regard to the topic of respecting human rights, in 2006 the Group adopted a Code of Ethics (updated in 2017) which includes specific provisions on human rights issues. In fact, SOL Group undertakes to support the protection and defence of human rights according to the principles laid down by the Universal Declaration of Human Rights (1948), and acknowledges the principles established by the basic Conventions of the ILO (International Labour Organisation). The Code of Ethics applies to all employees, contract staff and directors of SOL Group companies

and to all those who, in various capacities, come into contact with the Group (such as suppliers, partners, customers, etc.).

The Group will continue its commitment to the analysis and reconciliation of its business activities and priorities and the SDGs.

# PERFORMANCE INDICATORS

## Our people

86

	2020	0	2021		2022		
Employees by gender and role	no.	%	no.	%	no.	%	
Senior Managers	106	100%	122	100%	138	100%	
- Men	98	92%	111	91%	121	88%	
- Women	8	8%	11	9%	17	12%	
Managers	401	100%	506	100%	554	100%	
- Men	270	67%	349	69%	383	69%	
- Women	131	33%	157	31%	171	31%	
White Collar Workers	2,821	100%	3,009	100%	3,649	100%	
- Men	1,291	46%	1,370	46%	1,689	46%	
- Women	1,530	54%	1,639	54%	1,960	54%	
Blue Collar Workers	1,282	100%	1,464	100%	1,410	100%	
- Men	1,110	87%	1,258	86%	1,257	89%	
- Women	172	13%	206	14%	153	11%	
Employees by age group and role	no.	%	no.	%	no.	%	
Senior Managers	106	100%	122	100%	138	100%	
- Up to 30 years	0	0%	0	0%	0	0%	
- 30-40 years	6	6%	6	5%	10	7%	
- 41-50 years	30	28%	41	37%	42	30%	
- Over 50 years	70	66%	75	61%	86	62%	
Managers	401	100%	506	100%	554	100%	
- Up to 30 years	4	1%	11	2%	10	2%	
- 30-40 years	101	25%	133	26%	144	26%	
- 41-50 years	163	41%	188	37%	210	38%	
- Over 50 years	133	33%	174	34%	190	34%	

## Our people

	2020	)	2021		2022	
Employees by age group and role	no.	%	no.	%	no.	%
White Collar Workers	2,821	100%	3,009	100%	3,649	100%
- Up to 30 years	448	16%	465	15%	574	16%
- 30-40 years	960	34%	976	32%	1,203	33%
- 41-50 years	812	29%	883	29%	1,053	29%
- Over 50 years	601	21%	685	23%	819	22%
Blue Collar Workers	1,282	100%	1,464	100%	1,410	100%
- Up to 30 years	154	12%	158	11%	183	13%
- 30-40 years	450	35%	473	32%	419	30%
- 41-50 years	355	28%	425	29%	383	27%
- Over 50 years	323	25%	408	28%	425	30%
Rate of absenteeism of employees by gender and region		%		%		%
Italy		3.9%		3.0%		3.3%
- Men		4.2%		2.6%		3.2%
- Women		3.4%		3.8%		3.5%
Other countries		5.7%		6.0%		5.8%
- Men		5.2%		5.2%		4.6%
- Women		6.3%		6.9%		7.7%
Employees by gender and employment contract	no.	%	no.	%	no.	%
Italy						
Permanent contract	1,190	100%	1,284	100%	1,451	100%
- Men	868	73%	932	73%	1,039	72%
- Women	322	27%	352	27%	412	28%
Fixed-term contract	58	100%	66	100%	48	100%
- Men	38	66%	45	68%	33	69%
- Women	20	34%	21	32%	15	31%
Other countries						
Permanent contract	3,012	100%	3,417	100%	3,938	100%
- Men	1,704	57%	1,965	58%	2,240	57%
- Women	1,308	43%	1,452	42%	1,698	43%
Fixed-term contract	353	100%	334	100%	314	100%
- Men	162	46%	146	44%	138	44%
- Women	191	54%	188	56%	176	56%

## Our people

	2020	0	2021	I	2022	
Employees by gender and contract type	no.	%	no.	%	no.	%
Part-time	606	100%	676	100%	824	100%
- Men	111	18%	122	18%	181	22%
- Women	495	82%	554	82%	643	78%
Full-time	4,007	100%	4,425	100%	4,927	100%
- Men	2,661	66%	2,966	67%	3,269	66%
- Women	1,346	34%	1,459	33%	1,658	34%
New hires	no.	%	no.	%	no.	%
By gender						
- Men	684	24.7%	500	16.2%	581	16.8%
- Women	665	36.1%	497	24.7%	646	28.1%
Total	1,349	29.2%	997	19.5%	1,227	21.3%
By Region						
- Italy	144	11.5%	187	13.8%	168	11.2%
- Other countries	1,205	35.8%	810	21.6%	1,059	24.9%
Total	1,349	29.2%	997	19.5%	1,227	21.3%
By age group						
- Up to 30	426	70.3%	315	49.7%	390	50.8%
- 30-40 years	508	33.5%	353	22.2%	409	23.0%
- 41-50 years	271	19.9%	208	13.5%	250	14.8%
- Over 50 years	144	12.8%	121	9%	178	11.7%
Total	1,349	29.2%	997	19.5%	1,227	21.3%
Turnover due to resignations and dismissals	no.	%	no.	%	no.	%
By gender						
- Men	397	14.3%	302	9.7%	370	10.7%
- Women	441	24.0%	295	14.6%	400	17.4%
Total	838	18.2%	597	11.7%	770	13.4%
By Region						
- Italy	91	7.3%	68	5%	147	9.8%
- Other countries	747	22.2%	529	14.1%	623	14.7%
Total	838	18.2%	597	11.7%	770	13.4%
By age group						
- Up to 30	197	32.5%	134	21.1%	179	23.3%
- 30-40 years	335	22.1%	235	14.8%	261	14.7%
- 41-50 years	192	14.1%	137	8.9%	200	11.8%
- Over 50 years	114	10.1%	91	6.7%	130	8.6%
Total	838	18.2%	597	11.7%	770	13.4%

## Our people

	2020	)	2021		2022	
Training hours provided	no.	%	no.	%	no.	%
By gender						
- Men	36.389	60%	41.059	61%	60.187	61%
- Women	24.761	40%	26.222	39%	38.363	39%
Total	61.150	100%	67.281	100%	98.549	100%
By Employee level						
- Senior Managers, Mangers, White Collar workers	48.689	80%	48.545	72,1%	76.134	77%
- Blue collar workers	12.462	20%	18.737	27,8%	22.414	23%
Total	61.150	100%	67.281	100%	98.549	100%
Average training hours provided	no.		no.		no.	
By gender						
- Men	13,13		13,29		17,45	
- Women	13,45		13,02		16,67	
Total	13,26		13,18		17,14	
By Employee level						
- Senior Managers, Mangers, White Collar workers	14,62		13,34		17,54	
- Blue collar workers	9,72		12,79		15,90	
Total	13,26		13,18		17,14	

## Health and safety

	_	2020	2021	2022
Frequency index				
Italy				
Technical and medical gases sector	no.	3.3	1.7	8.
Home care	no.	1.9	1.9	1.
Biotechnologies sector	no.	8.2	1.9	3.1
Other countries				
Technical and medical gases sector and energy production	no.	5.3	8.4	4.3
Home care	no.	2.6	3.0	2.9
Severity index				
Italy				
Technical and medical gases sector	no.	194	37	15
Home care	no.	14	19	9
Biotechnologies sector	no.	251	82	3'

## Health and safety

90

	_	2020	2021	2022
Other countries				
Technical and medical gases sector and energy production	no.	58	141	80
Home care	no.	22	40	66
Employability				
Medical examinations	no.	1,231	1,648	1,739
Clinical analyses	no.	536	708	679
Additional tests <sup>(1)</sup>	no.	451	421	822

(1) Electrocardiograms, spirometry, audiometry, etc.

### Waste

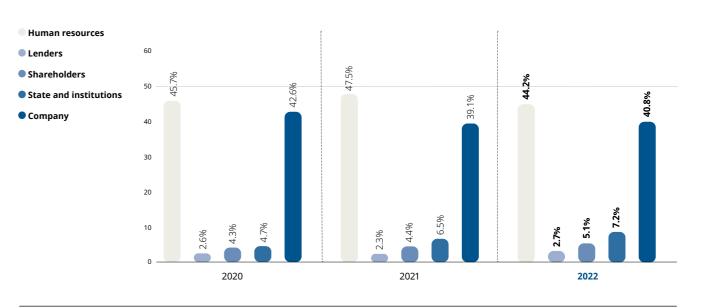
	Unità di misura	2020	2021	2022
Destination of waste produced				
Landfill				
Non-hazardous	t.	3,093	2,514	2,342
Hazardous	t.	104	156	86
Recovery				
Non-hazardous	t.	886	1,453	5,575
Hazardous	t.	94	180	267
Incineration				
Non-hazardous	t.	199	157	356
Hazardous	t.	11	64	16

## Value generated and distributed

In 2022, the economic value generated for stakeholders was  $\in$  587 million, an increase of  $\in$  95 million compared to 2021. This amount was then distributed to stakeholders as employee wages (human resources), returns on loans granted (lenders), return on risk capital (shareholders), taxes (state and institutions) and amortisation and non-distributed profits (Company).

The distribution of the economic value to shareholders for the 2022 fiscal year corresponds to the dividend that the Board of Directors will propose to the Shareholders' Meeting.

#### DISTRIBUTION OF ADDED VALUE





### Taxes

Country	Main activities	Company	No. of employees	Revenues from third- party sales (€ Mln)	Revenues from intra- group transactions (€ Mln)	Profit/loss before tax (€ MIn)	Tangible assets other than cash and cash equivalents (€ Mln)	Corporate income tax paid on a cash basis (€ Mln)	Corporate income tax accrued on profit/loss (€ Mln)
Albania	Manufacture or production; Sales, marke- ting or distribution; provision of services to unrelated parties	G.T.S. Sh.p.K., HYDROE- NERGY Sh.p.K.	28	13.55	4.41	1.36	19.35	0.55	0.25
Austria	Manufacture or production; Sales, marke- ting or distribution; provision of services to unrelated parties	SOL T.G. GmbH, VIVISOL Heimbehandlungsgeräte GmbH	149	41.63	1.94	6.99	15.46	3.09	1.75
Belgium	Manufacture or production; Sales, marke- ting or distribution; provision of services to unrelated parties	B.T.G. Bvba, SOL SpA - Branch Belgio, VIVISOL B Sprl	114	27.82	18.59	0.98	28.03	1.00	1.04
Bosnia-Herze- govina	Manufacture or production; Sales, marke- ting or distribution; provision of services to unrelated parties	MEL a.d., T.G.P. A.D., T.G.T. A.D.	41	5.87	1.16	2.04	5.77	0.20	0.22
Brazil	Sales, marketing or distribution; provision of services to unrelated parties; Holding of shares or other equity instruments	DN GLOBAL HOMECARE LTDA, GLOBAL CARE LTDA, P PAR LTDA, UNIT CARE LTDA, VIVISOL Brasil Ltda, Portare Ltda	157	17.77	0.43	4.35	0.82	0.47	1.72
Bulgaria	Manufacture or production; Sales, marke- ting or distribution; provision of services to unrelated parties	SOL Bulgaria E.A.D.	51	9.25	1.13	-1.30	16.91	-	-
China	Manufacture or production; Sales, marke- ting or distribution; provision of services to unrelated parties	Shanghai Shenwei Medi- cal Gas Co. Ltd, Shanghai Mu Kang Medical Device Distribution Service Co. Ltd, Shanghai Jiawei Medical Gas Co. Ltd	109	5.46	0.20	0.83	0.26	0.84	0.25
Croatia	Manufacture or production; Sales, marke- ting or distribution; provision of services to unrelated parties	SOL Croatia d.o.o., UTP d.o.o.	57	8.29	2.15	0.85	5.00	-	0.06
Czech Republic	Manufacture or production; Sales, marketing or distribution; Provision of services to unrelated parties; Internal group financing; Holding of shares or other equity instruments	SOL Czechia	5	0.24		0.04	0.18	0.02	0.01
France	Manufacture or production; Sales, marke- ting or distribution; provision of services to unrelated parties	BEHRINGER France Sarl, BTG GTB, France Oxygene Sarl, MBAR Assistance Respiratoire S.a.s., SOL France Sas, SOL SpA - Branch Francia, VIVISOL France Sarl.	559	118.64	3.71	21.90	47.24	6.10	6.18
Germany	Manufacture or production; Sales, marketing or distribution; provision of services to unrelated parties	Intensivservice Wanninger GmbH, Kompass GmbH, Medtek Medizintechnik GmbH, Pielmeier Medizintechnik GmbH, SOL Deutschland GmbH, SOL Kohlensaure GmbH & Co. KG, Vivisol Deutschalnd, SOL Kohlensaure Verwaltungs GmbH, SOL Kohlensaure Werk GmbH & Co. KG, SOL SpA - Branch Francoforte, Vivicare Holding GmbH, KSD, Allerhausen Care, SOL Real Estate, VivicareGmbH	729	141.36	22.97	25.24	62.66	6.03	5.98

### Taxes

Country	Main activities	Company	No. of employees	Revenues from third- party sales (€ Mln)	Revenues from intra- group transactions (€ Mln)	Profit/loss before tax (€ Mln)	Tangible assets other than cash and cash equivalents (€ Mln)	Corporate income tax paid on a cash basis (€ Mln)	Corporate income tax accrued on profit/loss (€ Mln)
Greece	Manufacture or production; Sales, marketing or distribution; provision of services to unrelated parties	SOL Hellas S.A., VIVISOL Hellas S.A., Viicare Hellas, TAE Hellas	141	39.34	1.42	0.71	24.68	-	-0.01
Hungary	Sales, marketing or distribution; provision of services to unrelated parties	SOL Hungary KFT	20	4.81	0.03	-0.22	7.17	0.00	0.01
India	Manufacture or production; Sales, marketing or distribution; provision of services to unrelated parties	SICGILSOL GASES PRIVATE LIMITED, SOL India Private Limited	93	8.71	1.21	0.07	7.22	0.01	-
Ireland	Manufacture or production; Sales, marketing or distribution; provision of services to unrelated parties	Direct Medical Limited, Irish Oxygen Company	44	9.19	0.03	3.86	3.71	0.41	0.47
Italy	Manufacture or production; Sales, marketing or distribution; Provision of services to unrelated parties; Internal group financing; Holding of shares or other equity instruments; Research and Development	AIRSOL Srl, BEHRINGER Srl, BiotechSol Srl, C.T.S. Srl, Cryolab Srl, CRYOS Srl, DIATHEVA Srl, I.C.O.A. Srl, II Point Srl, MEDES Srl, Personal Genomics Srl, REVI Srl, SG - LAB Srl, SOL Gas Primari Srl, SOL Spa Italia, Sterimed Srl, Tesi Srl Tecnologia & Sicurezza Srl, VIVISOL Calabria Srl, VIVISOL Calabria Srl, VIVISOL Silarus Srl, VIVISOL Silarus Srl, VIVISOL Srl, Isimed S.r.l.	1.350	483.00	116.18	97.08	235.49	11.37	6.22
Kosovo	Manufacture or production; Sales, marketing or distribution; provision of services to unrelated parties	SOL-K Sh.p.K.	2	2.00	-	0.87	0.83	0.07	0.10
Morocco	Manufacture or production; Sales, marketing or distribution; provision of services to unrelated parties	FLOSIT S.A.	48	6.53	-	1.92	2.51	0.47	0.56
Netherlands	Manufacture or production; Sales, marketing or distribution; provision of services to unrelated parties	SOL Nederland B.V., VIVISOL Nederland B.V.	340	58.45	2.29	7.50	21.30	2.05	1.85
North Macedonia	Manufacture or production; Sales, marketing or distribution; provision of services to unrelated parties	SOL Hydropower d.o.o., SOL SEE d.o.o., TGS A.D.	102	15.09	7.82	4.36	20.64	0.70	0.47
Poland	Sales, marketing or distribution; provision of services to unrelated parties	MEDSEVEN sp.zo.o., PALLMED sp.zo.o.	148	24.98	3.01	4.98	7.79	1.13	0.68
Portugal	Sales, marketing or distribution; provision of services to unrelated parties	VIVISOL Portugal LDA	60	5.73	0.03	1.56	2.18	0.16	0.08
Romania	Manufacture or production; Sales, marketing or distribution; provision of services to unrelated parties	GTH GAZE INDUSTRIALE S.A.	18	2.50	0.06	0.24	5.48	-	-
Serbia	Manufacture or production; Sales, marketing or distribution; provision of services to unrelated parties	SOL Srbija d.o.o.	20	4.29	0.02	0.36	3.15	0.05	0.06
Slovak Republic	Sales, marketing or distribution; provision of services to unrelated parties	SOL Slovakia s.r.o.	2	0.93	0.05	-0.35	0.89	-	-
Slovenia	Manufacture or production; Sales, marketing or distribution; provision of services to unrelated parties	Energetika Z.J. d.o.o., SPG – SOL Plin Gorenjska d.o.o., T.P.J. d.o.o., VIVISOL Adria d.o.o.	49	15.74	9.03	4.74	23.40	0.70	0.73
Spain	Sales, marketing or distribution; provision of services to unrelated parties	VIVISOL Iberica S.L.U, SOL France - Sucursal Espana.	122	12.73	0.08	-0.81	8.59	0.00	-

93

### Taxes

94

Country	Main activities	Company	No. of employees	Revenues from third- party sales (€ MIn)	Revenues from intra- group transactions (€ MIn)	Profit/loss before tax (€ MIn)	Tangible assets other than cash and cash equivalents (€ Mln)	Corporate income tax paid on a cash basis (€ Mln)	Corporate income tax accrued on profit/loss (€ Mln)
Switzerland	Manufacture or production; Sales, marketing or distribution; provision of services to unrelated parties	SITEX MAD SA, SITEX SA, SOL Spa - Branch Svizzera, SPITEX PERSPECTA.	178	19.44	0.03	1.98	0.64	0.58	0.27
Turkey	Manufacture or production; Sales, marketing or distribution; provision of services to unrelated parties	GEBZE GAZ A.S., RESPITEK A.S., SOL TK A.S.	73	8.63	0.65	0.30	1.17	0.18	0.45
United Kingdom	Manufacture or production; Sales, marketing or distribution; Provision of services to unrelated parties; Internal group financing; Holding of shares or other equity instruments	BTG GASES, Dolby Healthcare Limited, Dolby Medical Home Respiratory Care Limited.	297	32.79	0.30	3.90	25.02	0.00	-0.34
SOL GROUP			5,106	1,144.78	198.92	196.31	603.53	36.21	29.07

The income statement figures are expressed in accordance with crued on profits and the tax due (GRI 207-4-b-x), please refer to the the local accounting standards applicable in the individual tax jurisdictions. Regarding any differences between the income tax ac- 31 December 2021. Revenues before consolidation adjustments.

Notes to the Consolidated Financial Statements of SOL Group as at

GREENHOUSE GAS EMISSIONS	SOURCES OF EMISSION FACTORS USED
Direct emissions (Scope 1)	<ul> <li>UK Government GHG Conversion Factors for Company Reporting (DEFRA), Conversion Factors 2022</li> <li>EMEP/EEA air pollutant emission inventory guidebook 2019</li> <li>CO2MPAS provided by the JRC's Green Driving tool</li> </ul>
Indirect emissions according to the market based method (EU Countries)	Association of Issuing Bodies (AIB), AIB - European Residual Mixes 2022 (Ver. 1.0, 2022-05-31)
Indirect emissions according to the market based method (Bosnia-Erzegovina, North Macedonia and Morocco)	International Energy Agency (IEA), Emission factor 2018 edition
Indirect emissions according to the location based method	International Energy Agency (IEA), Emission factor 2018 edition
Indirect emissions (Scope 3) Category n. 1: Purchased Goods and Services	Ecoinvent 3.8     UK Government GHG Conversion Factors for Company Reporting (DEFRA), Conversion Factors 2022     Eurostat accounting tool – June 2017
Indirect emissions (Scope 3) Category n. 2: Capital Goods	Eurostat accounting tool – June 2017
Indirect emissions (Scope 3) Category n. 3: Fuel- and Energy-Related Activities	<ul> <li>UK Government GHG Conversion Factors for Company Reporting (DEFRA), Conversion Factors 2022</li> <li>UK Government GHG Conversion Factors for Company Reporting (DEFRA), Conversion Factors 2017</li> </ul>
Indirect emissions (Scope 3) Category n. 6: Business Travel	UK Government GHG Conversion Factors for Company Reporting (DEFRA), Conversion Factors 2022
Indirect emissions (Scope 3) Category n. 7: Employee Commuting	UK Government GHG Conversion Factors for Company Reporting (DEFRA), Conversion Factors 2022
Indirect emissions (Scope 3) Category n. 9: Downstream Transportation and Distribution	<ul> <li>UK Government GHG Conversion Factors for Company Reporting (DEFRA), Conversion Factors 2022</li> <li>EMEP/EEA air pollutant emission inventory guidebook 2019</li> </ul>
Indirect emissions (Scope 3) Category n. 11: Use of sold products	• IPCC Fifth Assessment Report, 2014 (AR5) • IEA 2016



# GRI CONTENT INDEX

#### Statement of use

96

SOL Group has reported the informations of the following GRI Content Index for the period 01.01.2022 - 31.12.2022 in accordance with the GRI Standards.

#### GRI 1 used

GRI 1: Foundation 2021 Applicable GRI Sector Standard(s) Not applicable

GRI STANDARD/ OTHER SOURCE	DISCLOSURE	LOCATION	OMISSION			N. APPLICABLE GRI SECTOR STANDARD(S)
			Requirement (s) omitted	Reason	Explanation	
General disclosu	ures					
GRI 2: General	2-1 Organizational details	pages 9, 18, Back cover				
Disclosures 2021	2-2 Entities included in the organization's sustainability reporting	pages 84-85				
	2-3 Reporting period, frequency and contact point	pages 84-85, 113				
	2-4 Restatements of information	page 52				
	2-5 External assurance	pages 104-108				
	2-6 Activities, value chain and other business relationships	pages 9-10, 35-47				
	2-7 Employees	pages 61, 86-88				
	2-8 Workers who are not employees	page 61				
	2-9 Governance structure and composition	page 23, https://www.solgroup.com/en/governan- ce/corporate-bodies				
	2-10 Nomination and selection of the highest governance body	pages 23-24				
	2-11 Chair of the highest governance body	The Chairman of the Board of Directors is one of SOL's two CEOs. He has been given significant ma- nagement powers. In the opinion of the Board of Directors, the coexistence of the two roles (Chair man of the Board of Directors and Chief Executive Officer) in the same person must be viewed posi- tively, as it is motivated by the characteristics of the Director, which suggest and enable the role of Chairman of the Board of Directors and Chief Exe- cutive Officer to be effectively summarised. In fact thanks to more than 30 years of participation in the management of SOL with the exercise of operati- ve proxies, he has been able to develop in-dept knowledge of the company, which allows him to ac as a reference for all directors, as well as for sha- reholders and other relevant stakeholders. The Board of Directors appointed the Lead Inde- pendent Director who, among other tasks, coordi- nates the meetings of the independent directors and represents a point of reference and coordi- nation of the requests and contributions of the non-executive directors and, in particular, the inde- pendent directors.	- f - - - f f - - - - - - - - - - - - -			
	2-12 Role of the highest governance body in overseeing the management of impacts					
	2-13 Delegation of responsibility for managing impacts	pages 23, 26-27				

GRI STANDARD/ DISCLOSURE OTHER SOURCE

LOCATION

GRI 2: General Disclosures 2021	2-14 Role of the highest governance body in sustainability reporting	page 26
	2-15 Conflicts of interest	On 16 June 2021, the Board of Directors adapted the "Procedures for Transactions with Related Par- ties" to the amendments introduced by Consob with Resolution 21624 of 10.12.2020 and Regu- lation 17221 of 12.3.2010 on the subject of tran- sactions with related parties (the 'RPT Regulation'); these amendments came into force on 1 July 2021 (the 'New RPT Procedure'), as expressed in the Cor- porate Governance Report. The New RPT Procedu- re, as well as the 'Procedures for Transactions with Related Parties', is published on the company's website www.solgroup.com, in the 'Governance' section, subsection 'Corporate Documents - Proce- dure for Transactions with Related Parties'.
	2-16 Communication of critical concerns	page 24
	2-17 Collective knowledge of the highest governance body	page 23
	2-18 Evaluation of the performance of the highest governance body	The BoD periodically assesses the effectiveness of its activities through a formalised self-assessment process, which also includes ESG issues, at least every three years. In the event of inadequate eva- luations, the Board decides on the most appropria- te action to be taken, if any.
	2-19 Remuneration policies	The remuneration policy adopted by the company is submitted to the Shareholders' Meeting for a vote. The non-executive directors are given a fixed (and not variable) remuneration which is suited to the competence, professionalism and commitment required by the tasks assigned to them within the Board of Directors and Internal Board Com- mittees, and is not linked to economic results or to specific company objectives. They do not have any share-based remuneration plans. Additional remuneration is envisaged only if they take part in the Related Party Transactions and Remuneration Committees. The executive directors are paid a fixed component that guarantees an adequate and certain annual base remuneration set in consideration of the role, the activity performed and the responsibilities as- signed; a medium-long term variable component linked to the achievement, at the end of a three-ye- ar period, of predefined financial and non-financial company objectives. The General Manager receives a gross annual fixed component established based on the position of the role in the reference market, the levels of re- sponsibility attributed to him, the size of the Group, the complexities managed as well as the profes- sionalism, competence and experience gained; a gross annual variable short-term component (MBO) is awarded with the achievement of predefi- ned company objectives. This component, already present in last years' Policy, has been remodelled to also take into account, as of 2021, non-financial indicators related to ESG issues. No indemnity or other treatment is currently envi- saged either in the event of termination of office of the Executive Directors or termination of employ- ment of the General Manager. There are no benefits envisaged upon termination.



Requirement Reason (s) omitted

Explanation

98

jurisdiction.

GRI STANDARD/ OTHER SOURCE	DISCLOSURE	LOCATION	OMISSION			N. APPLICABLE GRI SECTOR STANDARD(S)		GRI STANDARD/ OTHER SOURCE	DISCLOSURE	LOCATION
			Requirement (s) omitted	Reason	Explanation					
GRI 2: General Disclosures 2021	2-20 Process to determine remuneration	The shareholders' meeting of the company is cal- led upon, inter alia, to determine the overall remu- neration of the Board of Directors for the current fi- nancial year. Since SOL spa has recommended that the individual resolution proposals also be brought forward with respect to the determination of the Board of Directors' remuneration, in order to allow all shareholders to know the individual proposals that will be presented at the shareholders' meeting and give their voting instructions to the Designa- ted Representative, GTW (Gas ant Technologies World B.V.), the majority shareholder, anticipates the company's 'Resolution Proposal' published on the institutional website (www.solgroup.com). The Group does not use the support of external consultants in determining the remuneration of the Board of Directors.						GRI 205: Anti-corruption 2016	205-3 Confirmed incidents of corruption and actions taken	The subsidiary VIVISOL SrI wai 21.10.2022 of the provisional meas it from contracting with the Public pursuant to ex Article 25, paragra Legislative Decree 231/2001 in rel nal proceeding 6036/2022 of the G Records Registry - No. 4500/2022 vestigations Magistrate pending be of Palermo, which involves various natural and legal - including a m former manager of the company u tion for the offences envisaged an Articles 319 and 321 of the Italian which were allegedly committed in o a tender dating back to 2017 called authority of Palermo and from wi no profit was made. The aforesaid
	2-21 Annual total compensation ratio	page 65	b.	Not available/ incomplete information	The figure, required by the GRI 2-21 b KPI, is not available. This disclosure is expected to be developed for the 2023 Non Financial Report.		-			measure was promptly applied for Article 299 of the Italian Criminal I and on 02.11.2022, with the favou the Prosecutors assigned to the in Examining Judge first suspended an with immediate effect the aforesaid allowed the company to maintain fn As already expressed in the press r company promptly published to giv the matter, VIVISOL reiterates, also neousness with respect to what is o
	2-22 Statement on sustainable development strategy	pages 3-5, 27								certain that this will be confirmed by vestigations underway. That said, as
	2-23 Policy commitments	pages 12-14, 27, 32-33					-			self-cleaning activity, VIVISOL's Boa promptly suspended the manager i
	2-24 Embedding policy commitments	pages 26-27, 65								voked all delegated powers and pow assigned, and the necessary interr
	2-25 Processes to remediate negative impacts	pages 26-27, 32-33					-			initiated. It should also be noted th had a Code of Ethics and an Organis ment and Control Model pursuant t lative Decree ex 231/2001 since 20
	2-26 Mechanisms for seeking advice and raising concerns	pages 11, 24					-			riodically updated and effectively p through the implementation of ad and procedures.
	2-27 Compliance with laws and regulations	No relevant cases occurred in 2022, in addition to what is reported in the GRI 205-3 KPIs.					_	Anticompetitive	Behavior	
	2-28 Membership associations	page 69					-	GRI 3: Material	3-3 Management of material	pages 11, 23-24, SOL Group Ethic C
	2-29 Approach to stakeholder engagement	page 80					-	Topics 2021	topics	
	2-30 Collective bargaining agreements	page 64					-	GRI 206: Anticompetitive Behavior 2016	206-1 Legal actions for anti-competitive behavior, anti-trust, and monopoly	No relevant cases occurred in 2022. Regarding the antitrust proceed VIVISOL Srl, on 24.3.2023 and on 3 which the other States of the CDC states of the state
GRI 3: Material Topics 2021	3-1 Process to determine material topics	page 80					-		practices	published the rulings of the CDS wi upholding the AGCM's appeal, halve against VIVISOL Srl, which will there
	3-2 List of material topics	pages 80-81								to recover the sum of € 5,014,000 p For the proceedings involving VIVIS
Economic series	; 									on the other hand, the cassation comissible the appeal filed.
Economic perfo	rmance							Тах		
GRI 3: Material Topics 2021	3-3 Management of material topics	pages 19, 80-81, 71-78					-	GRI 3: Material Topics 2021	3-3 Management of material topics	pages 25, 80-81
GRI 201: Economic	201-1 Direct economic value generated and distributed	page 91						GRI 207: Tax 2019	207-1 Approach to tax	page 25
Performance 2016	generated and distributed								207-2 Tax governance, control, and risk	page 25
Anti-corruption									management	
GRI 3: Material Topics 2021	3-3 Management of material topics	pages 11, 23-24, SOL Group Ethic Code, 80-81					-		207-3 Stakeholder engagement and management of concerns related to tax	page 25
								GRI 207: Tax 2019	207-4 Country-by-country reporting	pages 92-94, The income from intra actions includes the income from tra

#### OMISSION



	Requiremen (s) omitted	t Reason	Explanation	
ed	on			

was notified on measure prohibiting ublic Administration agraph 2, of Italian n relation to crimihe General Criminal 022 Preliminary Inig before the Court ious persons - both a manager and a my under investigad and punished by alian Criminal Code, d in connection with called by the health m which, inter alia, esaid precautionary I for pursuant to ex nal Procedure Code vourable opinion of ne investigation, the ed and then revoked said measure, which

in full operations. sss releases that the o give an account of also here, its extrat is contested, being ed by the judicial inid, as an immediate Board of Directors ger involved and repowers of attorney internal audits were ed that VIVISOL has ganisation, Manageiant to Italian Legise 2006 that are peely put into practice of ad hoc protocols

nic Code, 80-81

022.

ceedings involving on 30.3.2023 were S with which, while nalved the penalties herefore be entitled 00 plus interest. 7/VISOL NAPOLI Srl, on considered inad-

GRI STANDARD/ OTHER SOURCE	DISCLOSURE	LOCATION	OMISSION			N. APPLICABLE GRI SECTOR STANDARD(S)
			Requirement (s) omitted	Reason	Explanation	
Environmental s	eries					
Materials						
GRI 3: Material Topics 2021	3-3 Management of material topics	pages 10, 49, 80-81, Safety and environment principles of SOL Group companies				
GRI 301: Materials 2019	301-1 Materials used by weight or volume	pages 10, 47	Weight or volume of used materials	Confidentiali- ty constraints		
Energy						
GRI 3: Material Topics 2021	3-3 Management of material topics	pages 27-30, 50-51, 80-81, Energy management policy of SOL Group companies; Safety and envi- ronment principles of SOL Group companies				
GRI 302: Energy	302-1 Energy consumption within the organization	page 50-51				
2016	302-3 Energy intensity	page 50				
Water and effluer	nts					
GRI 3: Material Topics 2021	3-3 Management of material topics	pages 57, 80-81, Safety and environment principles of SOL Group companies				
	303-1 Interactions with water as a shared resource	page 57				
GRI 303: Water and effluents 2018	303-2 Management of water discharge-related impacts	page 57				
2016	303-3 Water withdrawal	page 57, The water withdrawn is only fresh water (<1,000 mg/l total dissolved solids)				
Emissions						
GRI 3: Material Topics 2021	3-3 Management of material topics	pages 27-30, 52-54, 80-81, Safety and environmen principles of SOL Group companies	t			
	305-1 Direct (Scope 1) GHG emissions	page 52				
GRI 305: Emissions 2016	305-2 Energy indirect (Scope 2) GHG emissions	page 53, Indirect emissions, calculated according to the location-based method, amounted to 252,244 tons of CO <sub>2</sub> equivalent.				
	305-3 Other indirect (Scope 3) GHG emissions	page 54				
Waste						
GRI 3: Material Topics 2021	3-3 Management of material topics	pages 27-30, 55, 80-81, Safety and environment principles of SOL Group companies				
GRI 306: Waste 2020	306-3 Waste generated	pages 55, 90				

GRI STANDARD/ OTHER SOURCE	DISCLOSURE	LOCATION
Supplier Environm	nental Assessment	
GRI 3: Material Topics 2021	3-3 Management of material topics	pages 47, 80-81
GRI 308: Supplier Environmental Assessment 2016	308-1 New suppliers that were screened using environmental criteria	page 47. During 2022, 94% of considered critical were subjec of the level of risk according t Directive (74% of the compa questionnaire on the impleme Directives).
Social series		
Employment		
GRI 3: Material Topics 2021	3-3 Management of material topics	pages 61, 80-81
GRI 401: Employment 2016	401-1 New employee hires and employee turnover	pages 61, 88
2010	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	page 65
Occupational Hea	lth and Safety	
GRI 3: Material Topics 2021	3-3 Management of material topics	pages 27-30, 58, 66-67, 80-81. environment principles of SOL
	403-1 Occupational health and safety management system	pages 27-30, 58, 66-67, 80-81. environment principles of SOL
	403-2 Hazard identification, risk assessment, and incident investigation	pages 27-30, 58, 66-67, 80-81. environment principles of SOL
	403-3 Occupational health services	pages 27-30, 58, 66-67, 80-81. environment principles of SOL
GRI 403: Occupational Health and Safety 2018	403-4 Worker participation, consultation, and communication on occupational health and safety	pages 27-30, 58, 66-67, 80-81. environment principles of SOL
	403-5 Worker training on occupational health and safety	pages 27-30, 58, 66-67, 80-81. environment principles of SOL
	403-6 Promotion of worker health	pages 27-30, 58, 66-67, 80-81. environment principles of SOL
	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	pages 27-30, 58, 66-67, 80-81. environment principles of SOL

	OMISSION			N. APPLICABLE GRI SECTOR STANDARD(S)
	Requirement (s) omitted	Reason	Explanation	
of the new suppliers ect to the classification to the relevant Group panies replied to the entation of the Group				

l. Safety and L Group companies

GRI STANDARD/ OTHER SOURCE	DISCLOSURE	LOCATION	OMISSION			N. APPLICABLE GRI SECTOR STANDARD(S)		GRI STANDARD/ OTHER SOURCE	DISCLOSURE	LOCATION
			Requirement (s) omitted	Reason	Explanation		-			
GRI 403:	403-9 Work-related injuries	In 2022, 37 employee injuries were recorded. 5 inju-					-	Marketing and La	abeling	
Occupational Health and Safety 2018		ries were recorded for third-party companies work- ing on behalf of SOL Group. On 15 December 2022, the Public Prosecutor of the Court of Milan served notice of the conclusion of the						GRI 3 - Temi materiali - versione 2021	3-3 Gestione dei temi materiali	pages 13, 80-81
		investigation into the two fatal accidents which oc- curred on 28 September 2021 at the University Cam- pus of Humanitas Mirasole Spa to two drivers of the haulage company. Pè Giuseppe Srl, who had been						GRI 417: Marketing and Labeling 2016	417-1 Requirements for product and service information and labeling	page 31
		entrusted by SOL Spa with the delivery of nitrogen, which included under the investigation the former						Customer Privacy	y	
		General Manager and employer of SOL Spa, Mr Gi- ulio Bottes, who is charged with Articles 113 and 589, paragraphs I, II and IV of the Italian Criminal Code, and SOL Spa, which is charged with the administra-						GRI 3: Material Topics 2021	3-3 Management of material topics	pages 24, 80-81, Information sect business continuity policy of SOL companies
		tive offence referred to in Articles 5, 9 and 25 septies of Italian Legislative Decree 231/2001; the motion to dismiss SOL Chairman Mr Aldo Fumagalli Romario and Deputy Chairman Marco Annoni was accepted, who were initially also under investigation. The com- pany, as well as its former employer, are confident					GRI 418: Customer Privacy 2016	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	Three data breaches were reporte Guarantor of national privacy.	
		that they will be able to prove their innocence in the further proceedings.						Sustainable solut	tions for customers	
Training and Educ								GRI 3: Material Topics 2021	3-3 Management of material topics	pages 12-14, 35-46, 80-81
Training and Educ GRI 3: Material Topics 2021	3-3 Management of material topics	pages 62, 80-81								
GRI 404: Training and Education 2016	404-1 Average hours of training per year per employee	pages 62, 89					-			
Diversity and Equa	al Opportunity									
GRI 3: Material Topics 2021	3-3 Management of material topics	pages 23, 63, 80-81, SOL Group Ethic Code					-			
GRI 405: Diversity and Equal Opportunity 2016	405-1 Diversity of governance bodies and employees	pages 23, 61, 63, 86-87								
Non-discriminatio	on									
GRI 3: Material Topics 2021	3-3 Management of material topics	pages 11, 63, 80-81								
GRI 406: Non- discrimination 2016	406-1 Incidents of discrimination and corrective actions taken	During 2022, no events occured.								
Supplier Social As	sessment									
GRI 3: Material Topics 2021	3-3 Management of material topics	pages 47, 80-81								
GRI 414: Supplier Social Assessment 2016	414-1 New suppliers that were screened using social criteria	page 47. During 2022, 94% of the new suppliers considered critical were subject to the classification of the level of risk according to the relevant Group Directive (74% of the companies replied to the questionnaire on the implementation of the Group Directives).								
Customer Health	and Safety									
GRI 3: Material Topics 2021	3-3 Management of material topics	pages 13, 31, 80-81					-			
GRI 416: Customer Health and Safety 2016	416-2 Incidents of non- compliance concerning the health and safety impacts of products and services	In 2022 there were no cases of non-compliance concerning the health and safety impacts of products and services.					-			

OMISSION





# INDIPENDENT AUDITOR'S REPORT

# **Deloitte.**

INDEPENDENT AUDITOR'S REPORT ON THE CONSOLIDATED NON-FINANCIAL STATEMENT PURSUANT TO ARTICLE 3, PARAGRAPH 10 OF LEGISLATIVE DECREE No. 254 OF DECEMBER 30, 2016 AND ART. 5 OF CONSOB REGULATION N. 20267 OF JANUARY 2018

To the Board of Directors of SOL S.p.A.

Pursuant to article 3, paragraph 10, of the Legislative Decree no. 254 of December 30, 2016 (hereinafter "Decree") and to article 5 of the CONSOB Regulation n. 20267/2018, we have carried out a limited assurance engagement on the Consolidated Non-Financial Statement of SOL S.p.A. and its subsidiaries (hereinafter "SOL Group" or "Group") as of December 31, 2022 prepared on the basis of art. 4 of the Decree and approved by the Board of Directors on March 30, 2023 (hereinafter "NFS").

Our limited assurance engagement does not extend to the information required by art. 8 of the European Regulation 2020/852 included in the paragraph "European Taxonomy".

Responsibility of the Directors and the Board of Statutory Auditors for the NFS

The Directors are responsible for the preparation of the NFS in accordance with articles 3 and 4 of the Decree and the "Global Reporting Initiative Sustainability Reporting Standards" established by GRI -Global Reporting Initiative (hereinafter "GRI Standards"), which they have identified as reporting framework.

The Directors are also responsible, within the terms established by law, for such internal control as they determine is necessary to enable the preparation of NFS that is free from material misstatement, whether due to fraud or error.

The Directors are moreover responsible for defining the contents of the NFS, within the topics specified in article 3, paragraph 1, of the Decree, taking into account the activities and characteristics of the Group, and to the extent necessary in order to ensure the understanding of the Group's activities, its trends, performance and the related impacts.

Finally, the Directors are responsible for defining the business management model and the organisation of the Group's activities as well as, with reference to the topics detected and reported in the NFS, for the policies pursued by the Group and for identifying and managing the risks generated or undertaken by the Group.

The Board of Statutory Auditors is responsible for overseeing, within the terms established by law, the compliance with the provisions set out in the Decree.

Incona Bari Bergamo Bologna Brescia Cagilari Firenze Geno a Milano Napoli Padova Parma Roma Torino Treviso Udine Verona Sede Legale: Via Tontona, 25 - 20144 Milano | Capitale Sociale: Euro 10.328.220,00 i.v. Codice Fiscale/Registro delle Imprese di Milano Monza Brianza Lodi n. 03049560166 - R.E.A. n. MI-1720239 | Partita IVA: IT 03049560166 I nome Deloitte si riferisce a una o più delle seguenti entità: Deloitte Touche Tohmatsu Limited, una società inglese a responsabilità limitata ("DITL"), le member firm aderenti al suo network e le entità a scase constate. DTTL e dascuasi delle sue member firm sono entità guirdicamente segurate e indipendenti tra sco. DTTL (sienominata anche "Deloitte Global") con formice servità a diert. Si initia a laggere l'informativa completa relativa alla descrisione della struttura laggie di Deloitto Touche Tohmatsu Limited e delle sue member firm all'indicamente alla descrisione della struttura laggie di Deloitto Touche Tohmatsu Limited e delle sue member firm all'indicamente alla descrisione della struttura laggie di Deloitto Touche Tohmatsu Limited e delle sue member firm all'indicamente alla descrisione della struttura laggie di Deloitto Touche Tohmatsu Limited e delle sue member firm all'indicamente alla descrisione della struttura laggie di Deloitto Touche Tohmatsu Limited e delle sue member firm all'indicamente alla descrisione della struttura laggie di Deloitto Touche Tohmatsu Limited e delle sue member firm all'indicamente alla descrisione della struttura laggie di Deloitto Touche sub sub strutta saggiere alla della della della struttura laggiere firma member firma anche firma descritta sono entrato sub strutta saggiere alla della strutta saggiere alla della struttura laggiere alla della struttura laggiere alla della della strutta saggiere alla della della se della sub tember alla descritta sono entrato saggiere alla della della strutta saggiere alla della della della se descritta sono entrato saggiere alla della della setta sono entrato saggiere alla della della della della della C Deloitte & Touche S.p.A.

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#### Auditor's Independence and quality control

We have complied with the independence and other ethical requirements of the Code of Ethics for Professional Accountants issued by the International Ethics Standards Board for Accountants, which is founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour. Our auditing firm applies International Standard on Quality Control 1 (ISQC Italia 1) and, accordingly, maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

2

#### Auditor's responsibility

Our responsibility is to express our conclusion based on the procedures performed about the compliance of the NFS with the Decree and the GRI Standards. We conducted our work in accordance with the criteria established in the "International Standard on Assurance Engagements ISAE 3000 (Revised) -Assurance Engagements Other than Audits or Reviews of Historical Financial Information" (hereinafter "ISAE 3000 Revised"), issued by the International Auditing and Assurance Standards Board (IAASB) for limited assurance engagements. The standard requires that we plan and perform the engagement to obtain limited assurance whether the NFS is free from material misstatement. Therefore, the procedures performed in a limited assurance engagement are less than those performed in a reasonable assurance engagement in accordance with ISAE 3000 Revised, and, therefore, do not enable us to obtain assurance that we would become aware of all significant matters and events that might be identified in a reasonable assurance engagement.

The procedures performed on NFS are based on our professional judgement and included inquiries, primarily with company personnel responsible for the preparation of information included in the NFS, analysis of documents, recalculations and other procedures aimed to obtain evidence as appropriate.

Specifically, we carried out the following procedures:

- 1. analysis of relevant topics with reference to the Group's activities and characteristics disclosed in the NFS, in order to assess the reasonableness of the selection process in place in light of the provisions of art.3 of the Decree and taking into account the adopted reporting standard;
- 2. analysis and assessment of the identification criteria of the consolidation area, in order to assess its compliance with the Decree:
- 3. comparison between the financial data and information included in the NFS with those included in the consolidated financial statements of the SOL Group;

## Deloitte.

- 4. understanding of the following matters:
- business management model of the Group's activities, with reference to the management of the topics specified by article 3 of the Decree;
- · policies adopted by the entity in connection with the topics specified by article 3 of the Decree, achieved results and related fundamental performance indicators;
- main risks, generated and/or undertaken, in connection with the topics specified by article 3 of the Decree.

Moreover, with reference to these matters, we carried out a comparison with the information contained in the NFS and the verifications described in the subsequent point 5, letter a);

5. understanding of the processes underlying the origination, recording and management of qualitative and quantitative material information included in the NFS.

In particular, we carried out interviews and discussions with the management of SOL S.p.A. and with the employees of SOL Gas Primari S.r.l., TGS d.o.o., SOL SEE d.o.o., VIVISOL Deutschland GmbH, Dolby Medical Home Respiratory Care Limited and VIVISOL Nederland B.V., and we carried out limited documentary verifications, in order to gather information about the processes and procedures which support the collection, aggregation, elaboration and transmittal of non-financial data and information to the department responsible for the preparation of the NFS.

In addition, for material information, taking into consideration the Group's activities and characteristics:

- at the parent company's and subsidiaries' level:
- a) with regards to qualitative information included in the NFS, and specifically with reference to the business management model, policies applied and main risks, we carried out interviews and gathered supporting documentation in order to verify its consistency with the available evidence:
- b) with regards to quantitative information, we carried out both analytical procedures and limited verifications in order to ensure, on a sample basis, the correct aggregation of data;
- for the following production sites, Monza (Pure Gas plant), Frankfurt am Main (Germany) and Feluy-Seneffe (Belgium) for SOL S.p.A., Mantua for SOL Gas Primari S.r.I., Zhelezara (Northern Macedonia) for TGS d.o.o, Kavadarci (Northern Macedonia) for SOL SEE d.o.o., and for the headquarters of Neufahrn bei Freising (Germany) for VIVISOL Deutschland GmbH, Bedford (United Kingdom) for Dolby Medical Home Respiratory Care Limited and Tilburg (The Netherlands) for VIVISOL Nederland B.V., which we selected based on their activities, their contribution to the performance indicators at the consolidated level and their location, we carried out remote meetings, during which we have met their management and have gathered supporting documentation with reference to the correct application of procedures and calculation methods used for the indicators.

108

## Deloitte.

#### Conclusion

Based on the work performed, nothing has come to our attention that causes us to believe that the NFS of the SOL Group as of December 31, 2022 is not prepared, in all material aspects, in accordance with articles 3 and 4 of the Decree and the GRI Standards.

4

Our conclusion on the NFS of SOL Group does not extend to the information required by art. 8 of the European Regulation 2020/852 included in the paragraph "European Taxonomy".

DELOITTE & TOUCHE S.p.A.

Signed by Riccardo Raffo Partner

Milan, Italy April 18, 2023

> This report has been translated into the English language solely for the convenience of international readers.



110

# GLOSSARY

Accident: unexpected event with potential harmful effect to oneself, other people or third-party assets.

Air separation: process of separation, by distillation, of gas components of the air, obtaining liquid and gaseous products.

**Cold converter:** container with insulated vacuum chamber for highly refrigerated cryogenic gases, characterised by and constituting interception, measuring and safety instruments.

**Conditioning:** a production operation that consists in taking gas from a secondary storage tank and compressing it in a gaseous or liquid state and transferring it to mobile containers. Conditioning also includes the sequence of operations carried out on the containers from when they arrive at the centre to the storage of full containers ready for delivery.

Cylinder: container in steel or light alloy for compressed, liquefied or dissolved gases.

Dispenser: container with a vacuum insulated cavity designed to contain highly refrigerated liquefied cryogenic gases characterised by and consisting of interception, measurement and safety instruments.

#### EMAS (Eco-Management and Audit

**Scheme):** it promotes the continuous improvement of the environmental performance of organisations through the establishment and implementation of environmental management systems, the systematic, objective and periodic evaluation of the performance of such systems, the provision of information on environmental performance, an open dialogue with the public and other interested parties, and finally with the active involvement and appropriate training of personnel by the organisations concerned.

**Food safety:** hygienic and sanitary prevention, whereby food undergoes strict controls that ensure correct preparation in line with its use and consumption, assuring its safety for the consumer.

Frequency index: ratio between the number of injuries and hours worked multiplied by 1 million. It measures the frequency of injuries.

Global Reporting Initiative (GRI): a multistakeholder network, established in 1997 and composed of companies, NGOs, associations of accountants, business organisations and other international stakeholders active in Corporate Social Responsibility issues. GRI's mission is to develop, provide and promote global reference guidelines for the preparation of Social Reports that describe the economic, environmental and social impacts that companies or organisations generate through their activities.

**Injury:** undesired event in the workplace that causes bodily damage or objectively verifiable illness

#### **IPPC (Integrated Pollution Prevention**

and Control: Strategy instituted with European Directive no. 75 of 24/11/2010 "Industrial Emission Directive" (I.E.D.) for minimising the pollution caused by various sources throughout the EU. All types of installation listed in Appendix 1 of the Directive must obtain integrated authorisation from the authorities of the various countries It is based on the premise that the failure to adopt a common approach for controlling emissions into air, water and terrain could lead not to a reduction of pollution but to its transfer from one area to another.

### **ISO 9001:** defines the minimum

requirements that an organisation's Quality Management System must prove to satisfy in order to guarantee the level of product and service quality it claims to have with itself and with the market

#### ISO 45001 (ex OHSAS 18001): describes

the elements of the occupational health and safety management system and provides a framework for managing risks and opportunities in order to prevent accidents at work and health problems for workers. Certification takes on even greater importance as a guarantee for management with the entry into force in Italy of Legislative Decree 81/2008, which provides for the adoption of a Management System as a necessary condition to be exempt from the possible application of sanctions provided for in Decree no. 231 of 2001.

#### ISO 13485 (Medical devices - Quality

management systems): a standard specifically aimed at companies operating in the medical sector such as SOL, designed for those who apply targeted quality controls to medical devices.

#### ISO 14001 (Environmental Management):

provides a management framework for the integration of environmental management practices, pursuing environmental protection, pollution prevention, and reduction of energy and resource consumption.

#### ISO 22000 (Food Safety Management

Systems): the standard defined for the effective control, improvement and development of food safety management, for organisations that aim to ensure such safety.

ISO 27001 (Information Security): defines

the requirements for creating and running an Information Security Management System (logical, physical and organisational security), with the aim of protecting data and information from threats of all kinds, ensuring its integrity, confidentiality and availability.

#### ISO 50001 (Energy Management): the

standard aims at helping organisations improve their energy performance, increasing energy efficiency and reducing climate and environmental impact.

Major accident: event such as a serious spill, fire or explosion due to uncontrolled developments in activities in the presence or use of dangerous substances, that could cause grave danger for human health or the environment.

Medical Device (DM): any instrument, apparatus, equipment, machine, device, plant, reagent in vitro or for calibration, computer software, material or other similar or related product for use, alone or in culmination, on persons for one or more specific purposes of diagnosis, prevention, control, therapy or attenuation of an illness; for diagnosis, control, therapy, attenuation or compensation of a wound or handicap; for studying, substituting or modifying anatomy or a physiological process; for intervening on conception where the main desired action in or on the human body is not carried out with pharmacological or immunological means or through metabolism, but whose function can be aided by these means.

#### Medical gases: both gases intended to be administered to the patient (such as medical

oxygen, 93% oxygen, medical nitrous oxide, medical air), and gases not intended for administration but used for other purposes, such as air and nitrogen to power surgical instruments.

Mobile container: container for compressed, liquid, dissolved and cryogenic gases used for packaging products. Mobile containers include: cylinders, drums, gas cylinders, cylinder bundles, dewars, base units and portable units.

Policy (quality, safety, environment): general principles and guidelines of an organisation, formerly expressed by top management.

Primary processing units: units where gases are produced from raw materials.

**Primary storage:** liquefied cryogenic gas container filled directly by the production plant.

### Quality, Safety and Environment

System (SdG/QSA): the part of the general management system that includes the organisational structure, planning, responsibilities, procedures, processes and resources for drawing up, implementing and maintaining active and well-defined quality, safety and/or environmental policies.

Raw materials – primary processing units: atmospheric air for the production of oxygen, nitrogen and argon; natural gas, for the production of hydrogen and carbon dioxide; calcium carbide for the production of acetylene; ammonium nitrate for the production of nitrous oxide.

REACh: EC regulation no. 1907/2006 (Registration, Evaluation, Authorisation and Restriction of Chemicals). Its main aim is to improve the awareness of the dangers and risks deriving from chemical substances, aiming to ensure a high level of protection of human health and the environment.

**Residual mix:** refers to the average primary energy sources that were not intended for a specific entity or to an end consumer. If consumers use the power grid without having purchased a GO certificate, they then must use the residual mix in the calculation of their energy footprint. The Residual mix is calculated for each year and country by organisations that are part of the European E-Track programme, such as RE-DISS.

Responsible Care: a voluntary programme of the world chemical industry based on the implementation of principles and conduct concerning the safety and health of employees and environmental protection, and the commitment to communicate the results obtained aiming for continual, significant and tangible improvement.

Sale equipment: technical/technological equipment purchased from third parties and supplied for use to customers as part of a service, but destined to remain the property of SOL; for example mobile containers, cold converters, etc.

Secondary processing units: units where gases are conditioned and packaged, normally using gases coming from primary processing units, into their physical form (which may be compressed gas or cryogenic liquid) in the containers (cylinders, cylinder bundles, drums or tanks) best suited for distribution to end users. These units also produce pure and high purity technical and medicinal gas mixtures.

in secondary process units.

severity of injuries.

Severity index: ratio between days of absence due to injury and hours worked multiplied by 1 million. It measures the

Secondary storage: liquefied cryogenic gas container filled by tankers, normally installed

Seveso Directive (2012/18/EU): European standard intended to prevent and control the occurrence of major accidents, through the identification of sites at risk.

It governs industrial activities that involve the storage and/or use of certain quantities of dangerous substances.

SIGUCERT: The SIGU (Italian Society of Human Genetics) standard certifies the organisational, operational, management and professional requirements of Medical Genetics Laboratories to carry out special investigations (genetic testing) for the identification of genetic diseases.

Stakeholder: any entity, private or public, individual or collective, internal or external, that can influence the success of a business or whose interests are involved in business decisions: customers, suppliers, investors, local communities, employees, unions, public administration, future generations, etc.

**Steam reforming:** process in which methane reacts with steam, in the presence of a catalyst, to produce hydrogen and CO<sub>2</sub>.

Sustainability (see sustainable development)

Sustainable development: progress that helps meet current economic, environmental and social needs, consistent with the protection of the environment and the free (non-economic) goods of future generations.

#### Acknowledgements

For years, the Sustainability Report has been an essential tool for all stakeholders in order to clearly and efficiently share the performance, initiatives and projects carried out in the field of sustainability.

We extend our sincere gratitude to all those who contributed to creating this document, whether by helping to collect the information published or, in particular, through their daily commitment to translating the values shared by SOL Group people into appropriate behaviour.

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